



Charlotte-Mecklenburg CoC Governing Board Meeting

March 26, 2026

Location: Hope Haven

Agenda

Time	Item	Facilitator
2:00-2:10	Welcome & introductions Motion: Adopt meeting agenda Motion: Approve meeting minutes from February 26, 2026 meeting	Andrew Yavorski
2:10-2:20	Executive Committee Report Out Clutch/Community Solutions	Andrew Yavorski Maira Quinn
2:20-2:30	A Home for All MOTION: Re-establish CoC Property Providers Workgroup	Karen Pelletier
2:30-2:35	Public Comment	Andrew Yavorski
2:35-3:35	Homeless System Simulation Activity Funding Priority Discussion	Madeline Tice
3:35-3:55	CoC Committee/Workgroup/Board member Report Out 1) Membership/Nominating Committee: Law Enforcement seat follow up 2) MeckHMIS Committee: MOTION: Approve 2026-2027 BitFocus contract	Stephanie Wallace Erin Nixon
If time allows, or will provide via email	Collaborative Applicant Report Out 1) FY25 HUD funding & FY26 NOFO 2) Equity & Inclusion Committee	Branden Lewis Erin Nixon
If time allows	Agency Updates Request for future meeting agenda items	Board members
4:00pm	Adjourn	Andrew Yavorski

Governing Board Members

Name	Seat	Agency	Name	Seat	Agency
Ex-Officio			Class of 2027		
Karen Pelletier	Mecklenburg County Community Support Services Director or senior level designee		Maurice Reid	Persons with lived experience	Individual
Rebecca Pfeiffer	City of Charlotte Director of Housing & Neighborhood Services or senior level designee		Justin Tucker	Legal/Systemic Advocacy	Legal Aid of NC
Chris Campbell	INLIVIAN CEO or senior level designee		Tawanna Denmark	Permanent Housing Provider	Carolinas CARE Partnership
Brittany Marshall <i>Non-voting VA liaison to Board</i>	A senior level administrator from the Veterans Administration		Moria Quinn	Representative of the Uptown Business Community	Center City Partners
Appointed by organization			Class of 2028		
Vacant	United Way of Greater Charlotte-A Home for All	Term ends 2026	Jessica Lefkowitz (2 nd term)	Street Outreach/Prevention/Di version	Hearts for the Invisible Charlotte Coalition
Sonia Jenkins	Charlotte-Mecklenburg Schools Superintendent or senior level designee	Term ends 2028	Lauryn Penister	Workforce Development Provider	White Label Management
Class of 2026			Logan Adams	Population Specific	McLeod Center
Andrew Yavorski, Board Chair	Philanthropic partner working to end homelessness	The Leon Levine Foundation	Katie Kutcher	Population Specific	Centralina Area Agency on Aging
Glennis Davis	Faith-based organization active in ending homelessness	A Giving Heart Project	Stephanie Wallace	Emergency Shelter provider	Roof Above
Adelaide Martin	Property Provider and/or affordable housing developer	Ascent Real Estate	Our Vision: Homelessness is rare, brief and non-recurring in the Charlotte-Mecklenburg Community. Everyone has housing choices and prompt access to a variety of housing resources and supports that meet their needs.		
Cherelle Rozie	Healthcare	Advocate Health			
Shaq Clarke	Persons with lived experience	Time Out Youth			

Abbreviations:

NOFO: Notice of Funding Opportunity

ARD: Annual Renewal Demand: the amount of HUD competitive funding our community was awarded in the last competition. NC-505's ARD: **\$7,599,490**

PH: Permanent Housing includes PSH & RRH

PSH: Permanent Supportive Housing: long-term housing for persons with disabilities

RRH: Rapid Rehousing: rental assistance for up to 24 months with support services for households who are homeless

TH: Transitional Housing: up to 24 months of support services and rental assistance

SSO: Supportive Services Only-can be for CE, Street Outreach, or to serve clients who are moving from homelessness to housing



CoC Governing Board Meeting

Minutes

February 26, 2026

2:00pm-4:00pm

Virtual

Attendance: Andrew Yavorski, Logan Adams, Chris Campbell, Shaq Clark, Glennis Davis, Tawanna Denmark, Katie Kutcher, Jessica Lefkowitz, Lauryn Penister, Karen Pelletier, Rebecca Pfeiffer, Moira Quinn, Maurice Reid, Cherelle Rozie, Justin Tucker, Stephanie Wallace

Board members not present: O’Shauna Hunter, Sonia Jenkins, Brittany Marshall, Adelaide Martin

CoC Staff: Branden Lewis, Erin Nixon

Guests: Shamika Agbeviade, Valerie Townsend, Stacey Bergeron, Lynn Cuddy, Keisha Hendricks, Trish Hobson, Ms. Katrina, Annie McCullers, Dani McCutchen, F. Parkinson, Dr. Mary Ann Priester, Kim Sanders, Qianna Simmons, Kia Smith, Rebecca Tarrant, Emilie Tinker, Abby Wyatt

Meeting agenda approval - Andrew made a motion to approve the agenda, Rebecca seconded. It was approved unanimously.

Minutes – Andrew asked if there were any changes or corrections needed for the minutes of the January 29, 2026 meeting. None were offered. He made a motion to approve the minutes as presented. Jessica Lefkowitz seconded. There were no votes in opposition, so the minutes passed unanimously.

2025 State of Housing Instability & Homelessness Report – Dr. Mary Ann Priester presented a high-level Executive Summary of the report. The purpose is to synthesize local state and national data to inform community and stakeholders on community metrics and trends. Also serves as a reference guide to support informed policy, funding and practice decisions. Findings included:

- A decrease in homelessness to 2,303 from 2,764. These are those who are engaging in services, so it is an undercount. We are back up to 2678 people.
- Saw 13% increase in people served
- 3179 were homeless for the first time vs. 2560 last year – large increase
- Increase in widespread rent cost burden
- Low-cost rentals disappearing from 36% to 8%
- Large number of low income renters are “renting up”
- Housing Trust Fund has contributed to 10,691 total units
- 24-25 CMS has 5,690 McKinney-Vento children

- Local Government Investment – 2024-\$58,3253,045 / 2025-\$60,744,300

Housing instability is the front door to homelessness, driven by rising rents and limited low-cost housing stock. There were a number of questions including how to advocate for the report. Dr. Priester was thanked for the quality of the work produced.

A Home For All Report Out – Karen Pelletier and Abby Wyatt presented. Abby Wyatt is the project manager for the transition of A Home For All as it moves to the County from United Way. The goal is to avoid disruption in services.

Karen and Abby have had conversation with all group who have agreements with A Home For All. They will also meet with the Implementation teams. In late March, they will hold a stakeholder meeting including the CoC, Implementation teams and original organizing team. Looking at making some tweaks and look at the work again. They will then take that information to a larger group. Eventually this will go to County and FFTC leadership, primarily for fundraising purposes.

The County is committed to making sure everything that is operating now can continue and will connect back to the beginning. Karen says that since the CoC is under the same County department as AHFA, there will be more streamlining with no overlap. There is great opportunity for consistency and connection. Karen thinks advocacy will be connected to FFTC.

Public Comment:

- Rebecca Tarrant – founder of Autistic Kids spoke in support of an initiative called Heat/Cool Charlotte to support neurodivergent individuals who are susceptible to extreme heat and cold. She asked for input on her idea. The Board asked for more information. A few Board members offered contact information to follow up.

CoC Committee/Workgroup/Board member Report Out – The idea to be considered is whether to add a law enforcement seat to the Board. Four breakout rooms were created to discuss the following questions:

- How would adding a seat for law enforcement representatives enhance the work of the CoC?
- What are some potential challenges with adding a law enforcement seat?
- What was the consensus from your group about adding 1 law enforcement seat to the CoC Board composition?

After approximately 10 minutes of discussion, Moira Quinn, Justin Tucker, Glennis Davis, Chris Campbell presented for their groups. High level discussion points:

- CMPD is already adding value in the shelter, PIT Count.
- However, some clients can see them as enforcers and would be sensitive to uniformed, armed officers coming into locations if Board meetings are hosted there. That may need to be taken into account.
- It was suggested the CMPD representative could be asked to wear soft clothes, no outward weapons and not drive a cruiser.

- One of CoC's roles is to maximize the amount of federal dollars that come into the community to support homelessness and housing services. We may need a law enforcement Board member to do that through HUD.
- It is an education opportunity.
- CMPD is already stretched thin and may not be able to do it.
- Law enforcement is engaging with our homeless neighbors whether we encourage it or not.
- Outreach sees Community Coordinators as great advocates and partners.
- The overall consensus was positive.

The decision was made to table this decision, be flexible, depending on HUD decision-making, and consider it later in 2026.

Collaborative Applicant Report Out – Branden Lewis discussed the 100-Day Challenge around Youth Homelessness Prevention 9/29/25-1/17/26. The goal was to prevent 35 youth from entering literal homelessness in 100 days.

- 148 identified as at-risk
- 97 were prevented – 0 ended up literally homeless
- 132 became literally homeless through inflow

Ask to the Board: to restart the Youth Workgroup to implement strategies that are effective for youth (unaccompanied or parenting) who are at-risk or experiencing homelessness. There was a question to either merge or combine the two youth homelessness support groups (YAB and the Youth Workgroup).

Motion to reestablish the Youth Workgroup. Andrew made the motion, Maurie Seconded. None opposed.

Agency update Maurice Reid has a lot of women's clothing that can be shared. Katie Kutcher at Centralina Council on Aging on a webinar coming up.

Adjourned - 4:01pm



MECKLENBURG COUNTY (NC-505) - 2026 RENEWAL

SERVICE AGREEMENT #20260210-113550704

Issued

February 10, 2026

Expires

March 12, 2026

Bitfocus

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Geoff Battersby

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This Service Agreement (the "**Service Agreement**") is made and entered into between Mecklenburg County ("you", "**Customer**") and Bitfocus, Inc. ("us", "**Bitfocus**"). The Service Agreement is incorporated into and part of the Bitfocus Master Services Agreement ("**MSA**") either attached hereto, or if not attached, located at bitfocus.com/MSA (collectively, the "**Agreement**"). Customer agrees to purchase the following Services for the terms described herein:

Products & Services

Products & Services	Billing Frequency	Quantity	Unit price	Price
<p>Platform License: Clarity Human Services Community Edition</p> <p>The full version of Clarity Human Services. Features unlimited program/project support, agency management, customizable fields, and Coordinated Entry functionality. This version supports multiple Continuums of Care (CoC) or multiple agencies/organizations.</p>	Annually	1	\$7,416.00 / year	\$7,416.00 / year
<p>Enterprise Users</p> <p>Includes access to Clarity's core functionality, such as case/client management, program enrollments, and service provision. Also allows the use of canned reports (as determined by access role). \$32/month per user.</p>	Annually	297	\$780.00 / year	\$114,048.00 / year after \$117,612.00 discount
<p>Administrator Users</p> <p>Includes all the abilities of the Enterprise and Manager licenses, while also granting the authority to customize all aspects of the system. \$156/month per user.</p>	Annually	4	\$1,872.00 / year	\$7,488.00 / year
<p>User Add-On: Data Analysis (Standalone User)</p> <p>Allows for advanced business in-</p>	Annually	2	\$1,236.00 / year	\$2,472.00 / year

Products & Services	Billing Frequency	Quantity	Unit price	Price
<p>telligence queries and exports, as well as access to the Data Analysis API. Includes Data Analysis Embedded user license, which is exclusively for use by the Standalone license holder; API rate limits apply.</p>				
<p>User Add-On: Data Analysis (Embedded User) Allows for easy data mining and data analysis using intuitive drag-drop functionality -- right from Clarity's interface.</p>	Annually	25	\$123.60 / year	\$3,090.00 / year
<p>Agency Licenses Each organization with distinct programs and services requires an Agency license. \$10.30/month per agency.</p>	Annually	42	\$123.60 / year	\$5,191.20 / year
<p>Data Import Tool (DIT) Allows for importing HUD XML and CSV files into the Clarity Human Services platform. Supports the import of custom XML-schema files, as well.</p>				
<p>Also includes: - Migration site for testing - Embedded Looker license for migration site (if already paying for Looker in live site) - 1 copy of live site data to migration site for testing (no cost); additional copies \$500 each - Help Center documentation - Help Desk assistance for support using the DIT</p>	Annually	1	\$7,416.00 / year	\$7,416.00 / year

Products & Services	Billing Frequency	Quantity	Unit price	Price
Clarity Shield Secure ClarityHS with SAML-based Single Sign-On (SSO) and automate account lifecycle management with SCIM provisioning.	Annually	48	\$61.80 / year	\$2,966.40 / year
Training Site License A private Clarity training site. This provides a separate environment for training purposes.	Annually	1	\$3,090.00 / year	\$3,090.00 / year
Continuum of Care (CoC) Licenses Enables streamlined regional data sharing and facilitates collaboration using a single HMIS to serve multiple CoCs. Requires Community Edition; waived for single-CoC instances.	Annually	1	\$2,500.00 / year	\$0.00/ year after \$2,500.00 discount
General End-User LMS Training One year of LMS General End User Training access. (\$3.50/month/user)	Annually	50	\$42.00 / year	\$2,100.00 / year
Subtotals				
Annual subtotal				\$155,277.60 after \$120,112.00 discount
Total				\$155,277.60

Terms and Conditions

Term is March 1, 2026 - February 28, 2027