

**Charlotte-Mecklenburg CoC  
Governing Board Meeting**

January 22, 2024

Location: Mecklenburg County; 3205 Freedom Drive

Board Members			
Anna London	Trish Hobson, Chair	Eric Scott	O'Shauna Hunter
Sonia Jenkins	Adelaide Martin	Karen Pelletier	Warren Wooten
Kenny Robinson	Susan Crawford	Kaedon Grinnell	James Lee
Brittany Marshall	Jessica Lefkowitz	Deronda Metz	Tchernavia Montgomery
Cherelle Rozie	Glennis Davis	Andrew Yavorski	Shakira Clarke

**Agenda**

Time	Item	Facilitator
2:00pm-2:10pm	Welcome, attendance <b>Motion: Adopt meeting agenda &amp; approve meeting minutes from November 16, 2023 Board meeting</b>	Trish Hobson Branden Lewis (attendance)
2:10pm-2:15pm	2024 CoC Board Officer Election	Kaedon Grinnell
2:15pm-2:30pm	Executive Committee Report Out <ul style="list-style-type: none"> <li>Recognize outgoing Board member</li> <li>CoC Board Retreat</li> <li>Reminder to sign up to host an upcoming CoC Governing Board and/or full membership meeting at your agency</li> </ul>	Trish Hobson
2:30pm-2:40pm	A Home for All Framework Implementation	O'Shauna Hunter
2:40pm-2:50pm	Committee & Workgroup Report Out <ul style="list-style-type: none"> <li>Training Workgroup</li> <li>Coordinated Entry Oversight Committee</li> </ul>	Barbara Thomas Erin Nixon
2:50pm-3:00pm	Public Comment	Trish Hobson
3:00pm-3:45pm	Collaborative Applicant Staff Updates: <ol style="list-style-type: none"> <li>Written Standards</li> <li>Quarterly Monitoring Report Out</li> <li>HUD Annual Homeless Assessment Report</li> <li>Point In Time Count</li> </ol>	Erin Nixon Mary Ann Priester Branden Lewis
3:45pm-4:00pm	Agency Updates Request for March meeting agenda items	All
4:00pm	Adjourn	Trish Hobson

- **Next CoC Governing Board meeting:** Thursday, March 28, 2024, 2:00pm-4:00pm; Location: TBD
- **Next CoC Full Membership meeting:** Wednesday, February 14, 2024, 2:00pm-3:30pm; Location: TBD
  - Who should attend: All CoC member agencies/individuals, members of the public and CoC Board members

**Our Vision:** Homelessness is rare, brief and non-recurring in the Charlotte-Mecklenburg Community. Everyone has housing choices and prompt access to a variety of housing resources and supports that meet their needs.

**CoC Governing Board  
Meeting Minutes  
November 16, 2023**

The meeting of the CoC Governing Board was held on November 16, 2023, as an in-person and virtual meeting. The meeting was held at The Relatives On Ramp Activity Center located at 2221 Freedom Drive, Charlotte, NC.

**Board Members Present:** Kathryn Firmin-Sellers, James Lee, Anna London, Jessica Lefkowitz, Sonia Jenkins, Trish Hobson, Tchernavia Montgomery, Eric Scott

**Board Members Absent:** Kaedon Grinnell, Brittany Marshall, Warren Wooten, Kenny Robinson, Susan Crawford, Brian Kovaleski, Deronda Metz

**CoC Staff Present:** Branden Lewis, Erin Nixon, Mary Ann Priester

**Guests Present:** O'Shauna Hunter, Cherelle Rozie, Shaq Clarke, Sara Mikhail, Dale Cuthbertson

**Welcome-** Meeting began with everyone introducing themselves along with affiliation.

**Prevention/Diversion Group-**Karen and Deronda started a work group a few years ago that began meeting every Friday to work on how to prevent people from entering the homeless system. Funding was received from the city through United Way to assist in prevention. Recently the County received \$200,000 from Community Solutions to start highlighting ideas and other interventions related to prevention. This will allow us to inquire from other cities what new approaches have been working and to train staff that may be front line workers on Housing Solutions focused on problem solving. The group requests the CoC approve utilizing planning grant funds to pay for training on how to have problem-solving prevention & diversion conversations. Trainings would help staff engage in conversations with the client to help them realize what resources they already have or resources already available in the community. **Motion approved.**

**September Meeting Minutes-**approved.

**2024 Board Officers Update-** At the beginning of 2023 the Executive Committee implemented a process for the CoC Vice Chair to move into the Chair seat once the year term has ended. Trish Hobson will become Chair for the 2024 year. The Board will need to nominate board members to serve as Vice Chair and secretary for the 2024 year. Nominations should be submitted to the email provided no later than January 12, 2024. During the January Board meeting the Board will vote.

**Report Out:**

- **A Home for All Update (O'Shauna Hunter):** Waiting on contracts for funding. Funding is provided from the city and the county. As to date they don't have a contract for either yet. Will have an update next month.
- **Unsheltered Workgroup Update (Jessica Lefkowitz):** BitFocus system has assisted outreach workers mapping out the locations of where they find people and where they move. BitFocus system will help tremendously during the Point in Time Count this upcoming year due to some locations already being identified. MOUs are soon to be in place for street outreach providers for the Strategic Outreach Plan. There are currently 14 agencies that are participating and will provide services directly to those experiencing unsheltered homelessness. Hearts for the

**CoC Governing Board  
Meeting Minutes  
November 16, 2023**

Invisible created referral cards to give to providers connected to outreach services and will be passed out to CMPD, Park Rangers, and other providers who see or may have clients who haven't been engaged with services or want to get services. The goal is for outreach staff to respond to clients in 48 to 72 hours. Staff can pick a location on the referral form if they see a location, they want to be checked during the Point in Time Count.

**Public Comment:** Question—If staff come in contact with someone who is experiencing homelessness but is moving around a lot how do they refer them? Jessica stated staff could call or text her.

**Point In Time Count (PIT) Update (Mary Ann Priester)** - Preparations are well underway. A Steering Committee has been convened. The plan is to improve how quickly we can turn around the data this year. New pre-HIC submission to get the data as accurate as possible before the actual count this year. This year the count will include the detention center. The detention center has given permission for credentialed staff to go in and survey people. Detention center data will not be submitted to HUD but will be important for local community decision making. There is a subcommittee that is working on what the survey might look like due to it be conducted within the detention center. Branden and Mary Ann will be sending a save the date on Friday that will include the link to how to sign up to volunteer for the Point of Time count, the Amazon wish list and the Point in Time Count web landing page will be updated for 2024. After the PIT Count, the Homeless Services Network will be sponsoring a continental breakfast drop in where volunteers who participate can debrief, fellowship, share experiences and relax.

**Agency Update** -Eric Scott (INLIVIAN)-EHV update-15 households still searching for housing.

**Meeting Adjourn**

# CoC Quarterly Monitoring Report

Reporting period: 10/1/22-09/30/23

## PURPOSE & PROCESS:

- The Collaborative Applicant is responsible for monitoring CoC-funded agencies and reporting results to the Board
- Agencies submitted a monitoring survey in November to report outcomes, spending updates, concerns
- CoC Staff completed onsite monitoring visits with 6 agencies representing 8 projects throughout December & January

The Relatives (RRH)	Salvation Army (ES & RRH)
Roof Above (PSH, RRH)	Safe Alliance (ES)
Ada Jenkins Center (SO)	Roof Above (PSH)

# Trends

## Positive

- Strong workforce doing the work
- Spending & serving targets mostly being met
- Good understanding of eligible program activities

## Overall Concerns

- Required documentation not in files
- Question on how to measure success for support services only funding
- Spending concerns with 1 RRH program
- Each agency is still doing their own housing searches
- Continued lack of participation of clients on Lived Experience Committee or CoC in general

## System-Level Barriers Agencies Wanted Elevated to the Board

- Clients with SPMI concerns—lack of accessible resources
- Lack of affordable housing & property providers willing to take subsidies
- COVID-funding ending and clients still not able to afford market rate rent
- Homelessness looks different in the towns of Meck Co; people in the towns do not want to come to Charlotte for services or housing
- Staff retention

# Next Steps



CoC staff to follow up with agencies on concerns related to files and HMIS workflow




Continue CoC/ESG Funding Info Sessions for new and currently funded agencies



CoC staff beginning a peer-to-peer sharing group to offer space for frontline staff to come together to brainstorm solutions, resources and be a support. First meeting will be in February



Next Quarterly Monitoring Surveys Due: 2/16/2024; Reporting period: 2/1/2023-1/31/2024 & next onsite monitoring visits will occur Feb-April.

The image features a complex abstract geometric design on the left side. It consists of various shapes and patterns: a white circle at the top left, a grey semi-circle, concentric circles, a pink hatched triangle, a pink square with a white hatched pattern, a grey triangle, and a pink triangle. The background is a solid blue color.

# **2023 ANNUAL HOMELESS ASSESSMENT REPORT (AHAR): PART 1**

# ABOUT THE AHAR

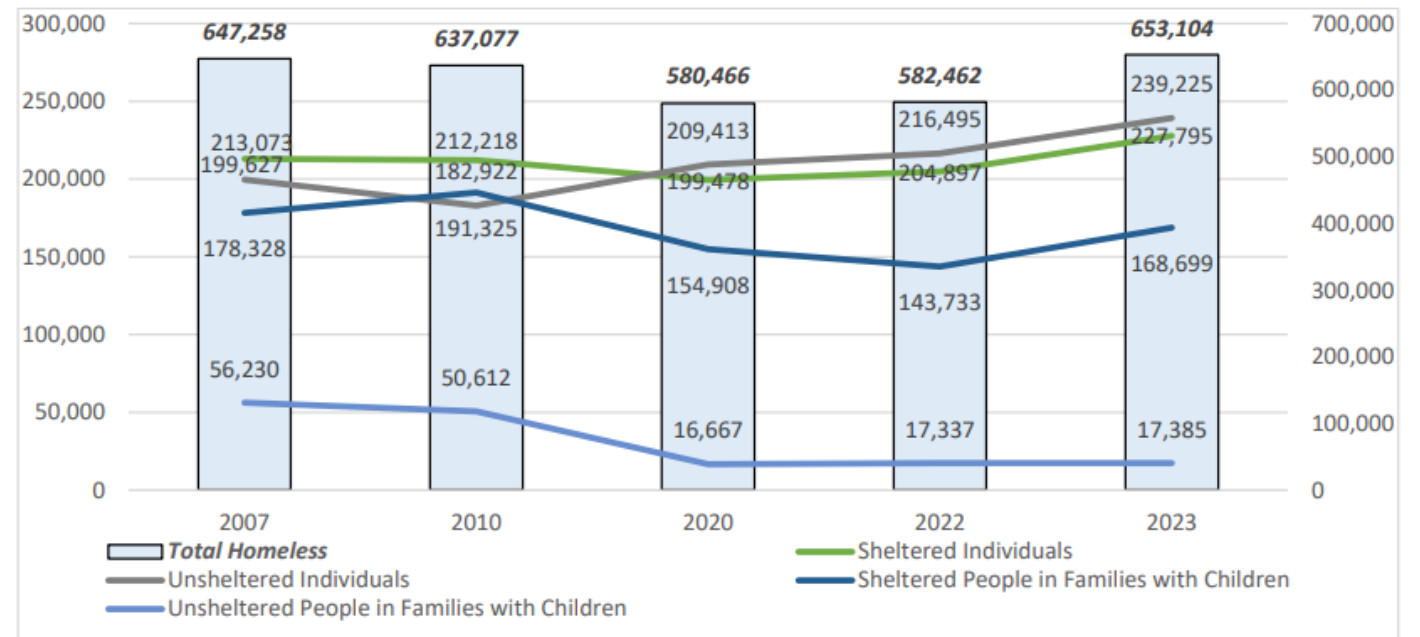
- The Annual Homeless Assessment Report (AHAR) is a HUD report to the U.S. Congress that provides nationwide estimates of homelessness, including information about the demographic characteristics of homeless persons, service use patterns, and the capacity to house homeless persons.
- Part 1 compiles data from Point-in-Time (PIT) Counts conducted nationally in January 2023.



# KEY FINDINGS

- 653,104 people were experiencing homelessness during the 2023 Point-in-Time (PIT) Count. This is a record high since homelessness data collection began in 2007.
- Experiences of homelessness increased nationwide across all household types.

*Exhibit A. People Experiencing Homelessness by Household Type and Shelter Status, 2007 - 2023*



# KEY FINDINGS

- Black, African American, or African, and indigenous people continue to be overrepresented
- Asian or Asian American experienced the greatest percentage increase
- The largest increase was among people who identify as Hispanic or Latin(a)(o)(x)
- 34,700 people under the age of 25 experienced homelessness as “unaccompanied youth.”
- More than 1 in 5 people in 2023 was age 55 or older.

EXHIBIT 1-5: Demographic Characteristics of People Experiencing Homelessness 2023

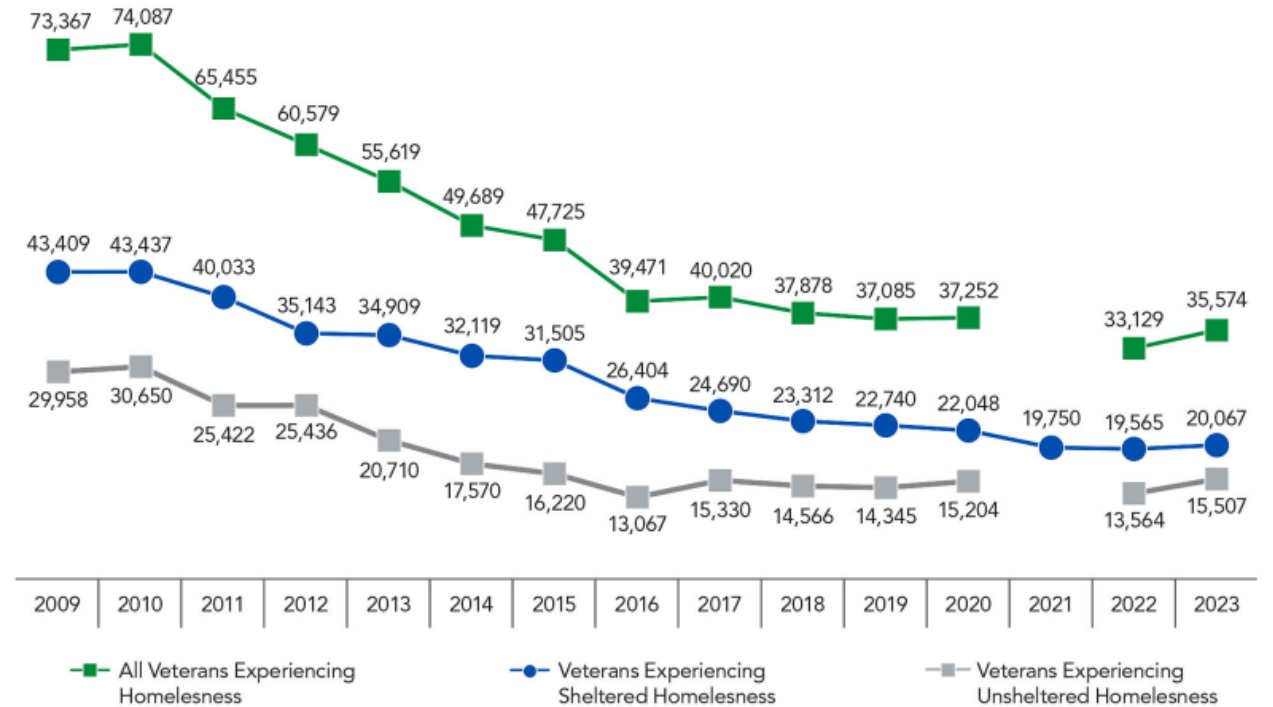
	All People		Sheltered People		Unsheltered People	
	#	%	#	%	#	%
All People	653,104	100%	396,494	100%	256,610	100%
<b>Age</b>						
Under 18	111,620	17.1%	101,072	25.5%	10,548	4.1%
18 to 24	47,436	7.3%	32,662	8.2%	14,774	5.8%
25 to 34	118,882	18.2%	70,135	17.7%	48,747	19.0%
35 to 44	130,387	20.0%	66,535	16.8%	63,852	24.9%
45 to 54	106,690	16.3%	51,625	13.0%	55,065	21.5%
55 to 64	98,393	15.1%	52,053	13.1%	46,340	18.1%
Over 64	39,696	6.1%	22,412	5.7%	17,284	6.7%
<b>Gender</b>						
Female	250,009	38.3%	172,855	43.6%	77,154	30.1%
Male	395,160	60.5%	220,270	55.6%	174,890	68.2%
Transgender	4,087	0.6%	1,895	0.5%	2,192	0.9%
A Gender that is not Singularly 'Female' or 'Male'	3,089	0.5%	1,211	0.3%	1,878	0.7%
Questioning	759	0.1%	263	0.1%	496	0.2%
<b>Ethnicity</b>						
Non-Hispanic/Non-Latin(a)(o)(x)	473,768	72.5%	284,056	71.6%	189,712	73.9%
Hispanic/Latin(a)(o)(x)	179,336	27.5%	112,438	28.4%	66,898	26.1%
<b>Race</b>						
American Indian, Alaska Native, or Indigenous	23,116	3.5%	10,474	2.6%	12,642	4.9%
Asian or Asian American	11,574	1.8%	4,448	1.1%	7,126	2.8%
Black, African American, or African	243,624	37.3%	176,325	44.5%	67,299	26.2%
Native Hawaiian or Pacific Islander	10,712	1.6%	4,514	1.1%	6,198	2.4%
White	324,854	49.7%	178,782	45.1%	146,072	56.9%
Multiple Races	39,224	6.0%	21,951	5.5%	17,273	6.7%

Note: In 2023, communities were asked to collect additional information on the ages of people experiencing homelessness. The data for all people experiencing homelessness and people experiencing unsheltered homelessness includes extrapolated (estimated) age data on people aged 25 and over for 22 CoCs that did not conduct an unsheltered count in 2023 and thus did not have these new age categories.

# KEY FINDINGS

- 35,574 veterans were experiencing homelessness—22 of every 10,000 veterans in the United States
- Despite increases in experiences of veteran homelessness between 2022 and 2023, the number of veterans experiencing homelessness is 52 percent lower than it was in 2009

EXHIBIT 5.1: PIT Estimates of Veterans Experiencing Homelessness  
By Sheltered Status, 2009-2023

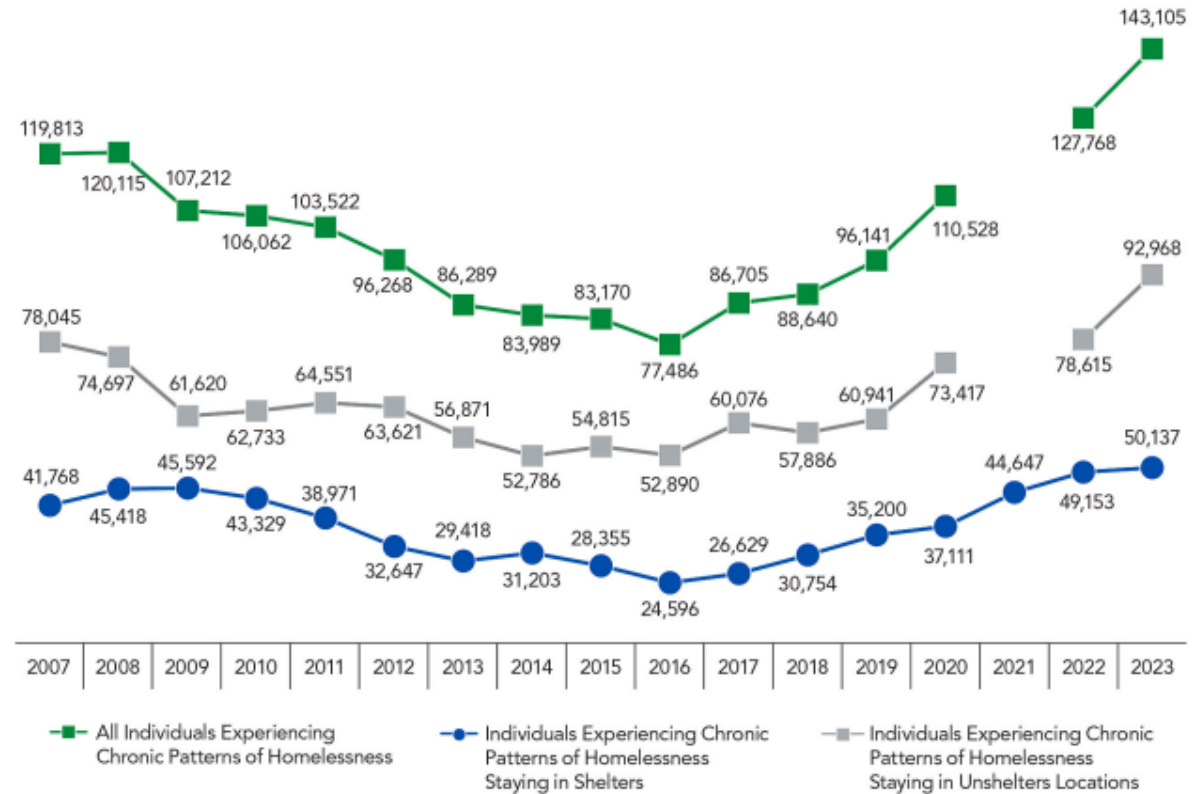


Note: The data for 2021 does not display the total count of veterans experiencing homelessness or the count of all veterans experiencing unsheltered homelessness because of pandemic-related disruptions to counts. Also, estimates of the number of veterans experiencing sheltered homelessness at a point in time in 2021 should be viewed with caution, as the number could be artificially reduced compared with non-pandemic times, reflecting reduced capacity in some communities or safety concerns regarding staying in shelters.

# KEY FINDINGS

- 143,105 or 1/3 (31%) of all individuals experiencing homelessness reported having experienced chronic patterns of homelessness
- 93,000 people, were counted in unsheltered locations.

EXHIBIT 6.1: PIT Estimates of Individuals Experiencing Chronic Patterns of Homelessness By Sheltered Status, 2007-2023



Notes: The data for 2021 does not display the total count of individuals experiencing chronic patterns of homelessness or the count of individuals staying in unsheltered locations because of pandemic-related disruptions to counts. Also, the 2021 estimates of the number of individuals experiencing chronic patterns of homelessness staying in shelters should be viewed with caution, as the number could be artificially reduced compared with non-pandemic times, reflecting reduced capacity in some communities or safety concerns regarding staying in shelters.

# KEY FINDINGS

- Beds for people currently experiencing homelessness increased by 7%
- Beds for people currently experiencing homelessness increased by 6%

EXHIBIT 7.4: Change in National Inventory of Year-Round Beds for Shelters and Permanent Housing  
2007-2023

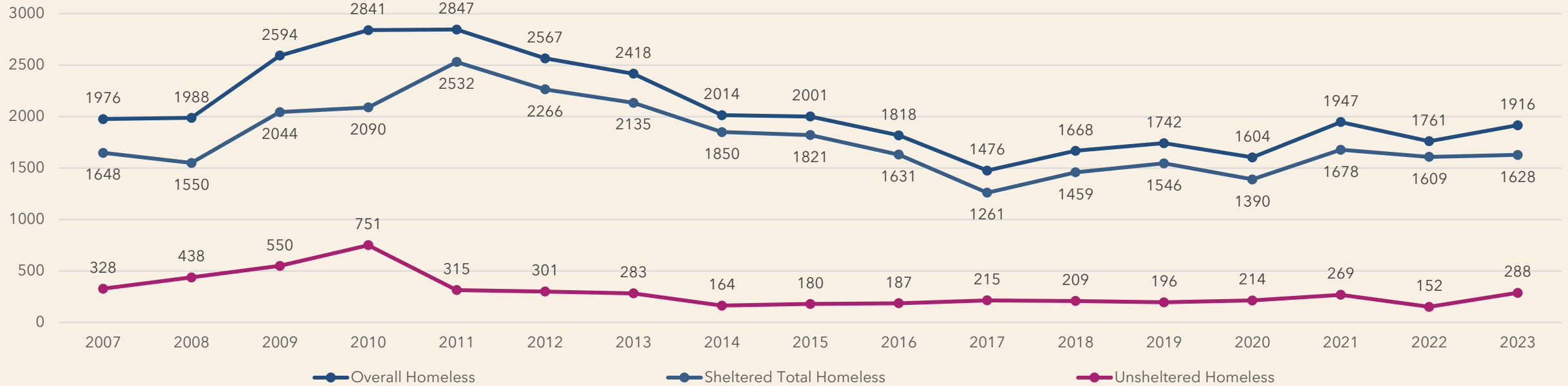
	Change 2022 2023		Change 2020 2023		Change 2007 2023	
	#	%	#	%	#	%
Total Beds	66,634	6.4%	170,674	18.1%	501,253	82.0%
Emergency Shelter	28,760	8.7%	56,846	18.8%	146,984	69.5%
Transitional Housing	2,279	2.6%	-3,632	-3.9%	-122,579	-58.0%
Safe Haven	-114	-4.4%	204	8.9%		
Rapid Re-housing (RRH)	-5,101	-3.4%	21,950	17.9%		
Permanent Supportive Housing (PSH)	8,681	2.2%	22,956	6.2%	207,350	109.9%
Other Permanent Housing (OPH)	32,129	35.7%	72,350	145.1%		

Note: Based on Year-round beds and does not include seasonal or overflow beds. The change 2007-2023 column does not include information for safe havens, rapid rehousing, or other permanent housing because the HIC did not include data collection for these program types in 2007.

The background is a complex geometric composition. It features a grid of squares and triangles in shades of blue, pink, and purple. Overlaid on these are various patterns: concentric circles, parallel lines, and a grid of dots. A white horizontal line with a circular endcap extends from the left side of the image towards the center. The text 'CHARLOTTE-MECKLENBURG' is printed in a bold, white, sans-serif font on the right side of the image.

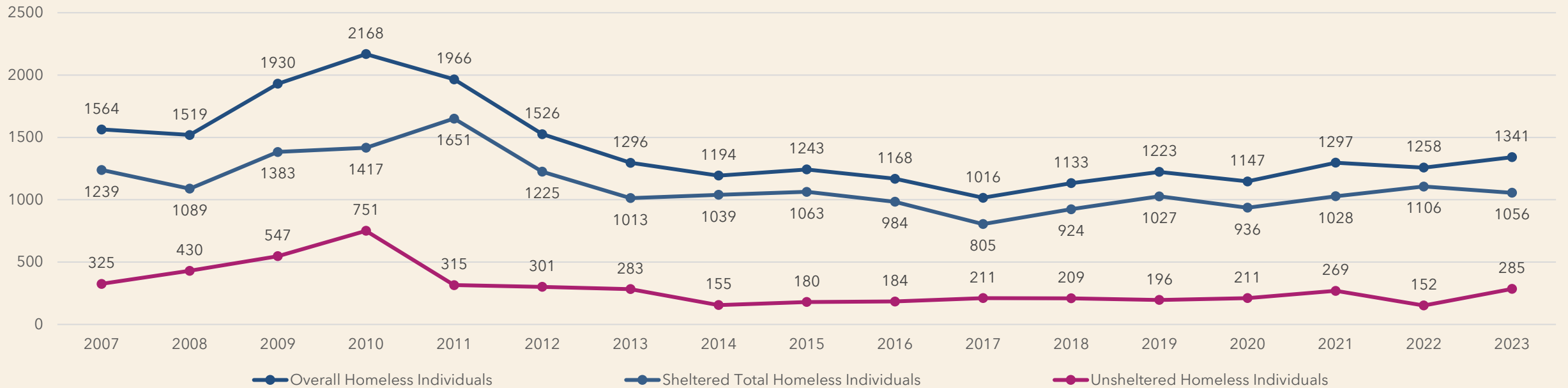
# CHARLOTTE- MECKLENBURG

# CHARLOTTE-MECKLENBURG: OVERALL



Charlotte/Mecklenburg CoC	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Overall Homeless	1976	1988	2594	2841	2847	2567	2418	2014	2001	1818	1476	1668	1742	1604	1947	1761	1916
Sheltered Total Homeless	1648	1550	2044	2090	2532	2266	2135	1850	1821	1631	1261	1459	1546	1390	1678	1609	1628
Unsheltered Homeless	328	438	550	751	315	301	283	164	180	187	215	209	196	214	269	152	288

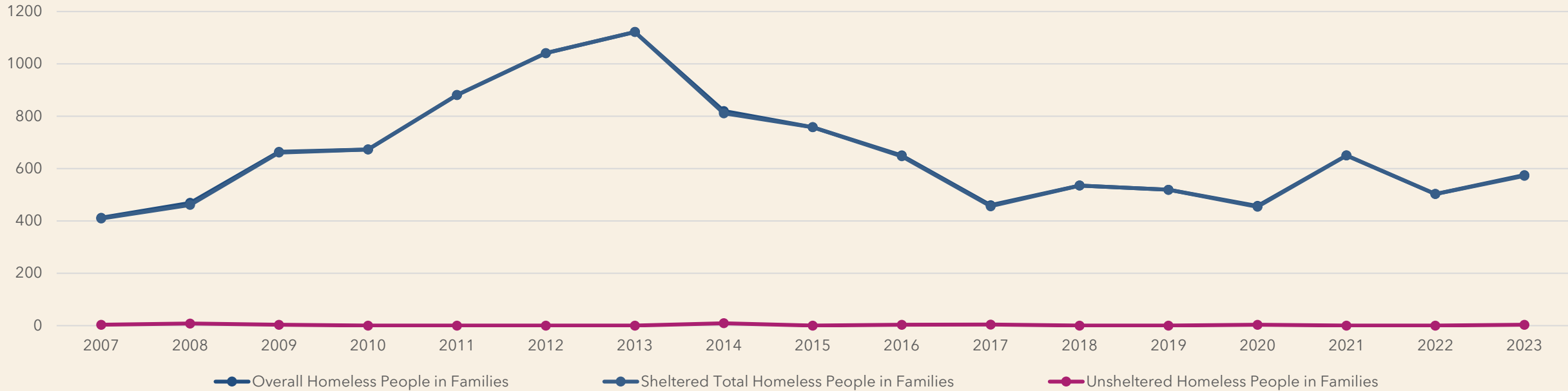
# CHARLOTTE-MECKLENBURG: INDIVIDUALS



<b>NC-505</b>																	
<b>Charlotte/Mecklenburg CoC</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>	<b>2010</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>
Overall Homeless Individuals	1564	1519	1930	2168	1966	1526	1296	1194	1243	1168	1016	1133	1223	1147	1297	1258	1341
Sheltered Total Homeless Individuals	1239	1089	1383	1417	1651	1225	1013	1039	1063	984	805	924	1027	936	1028	1106	1056
Unsheltered Homeless Individuals	325	430	547	751	315	301	283	155	180	184	211	209	196	211	269	152	285

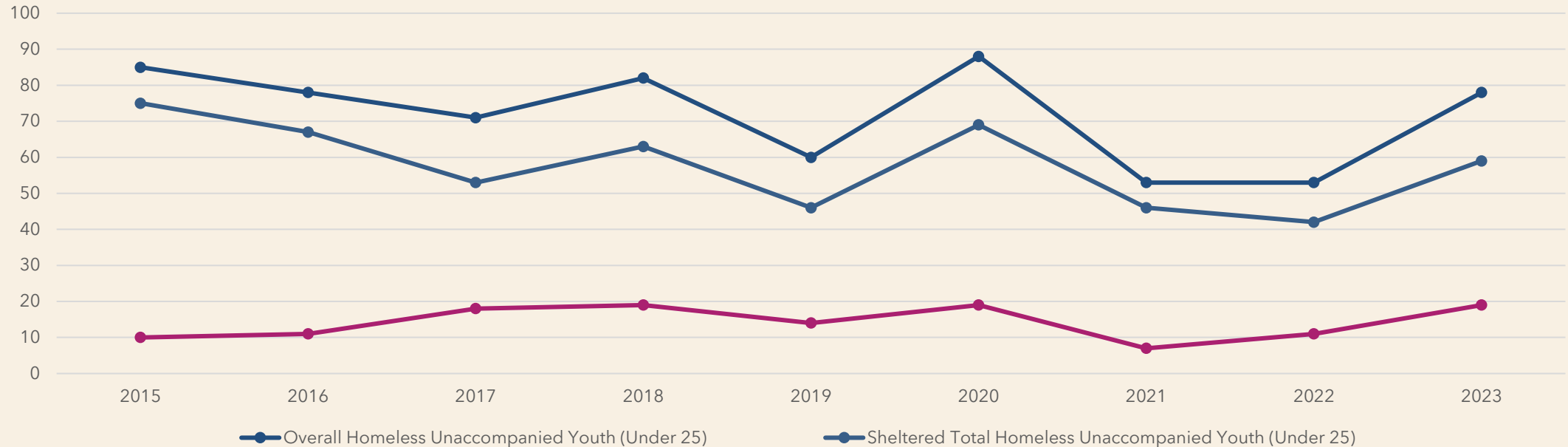


# CHARLOTTE-MECKLENBURG: FAMILIES WITH CHILDREN



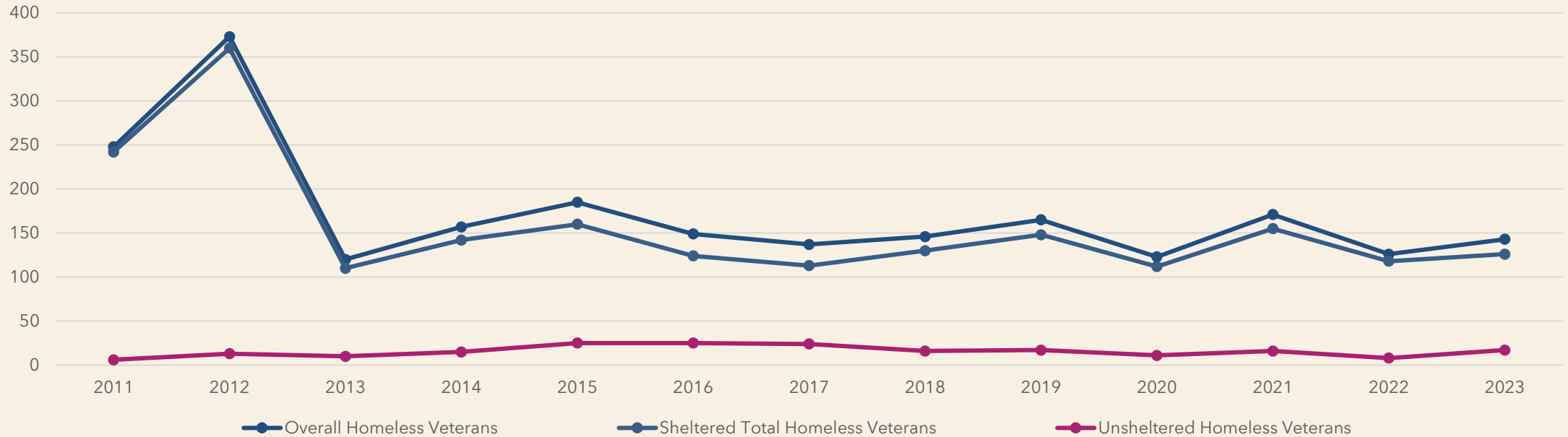
<b>NC-505</b>																	
<b>Charlotte/Mecklenberg CoC</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>	<b>2010</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>
Overall Homeless People in Families	412	469	664	673	881	1041	1122	820	758	650	460	535	519	457	650	503	575
Sheltered Total Homeless People in Families	409	461	661	673	881	1041	1122	811	758	647	456	535	519	454	650	503	572
Unsheltered Homeless People in Families	3	8	3	0	0	0	0	9	0	3	4	0	0	3	0	0	3

# CHARLOTTE-MECKLENBURG: UNACCOMPANIED YOUTH



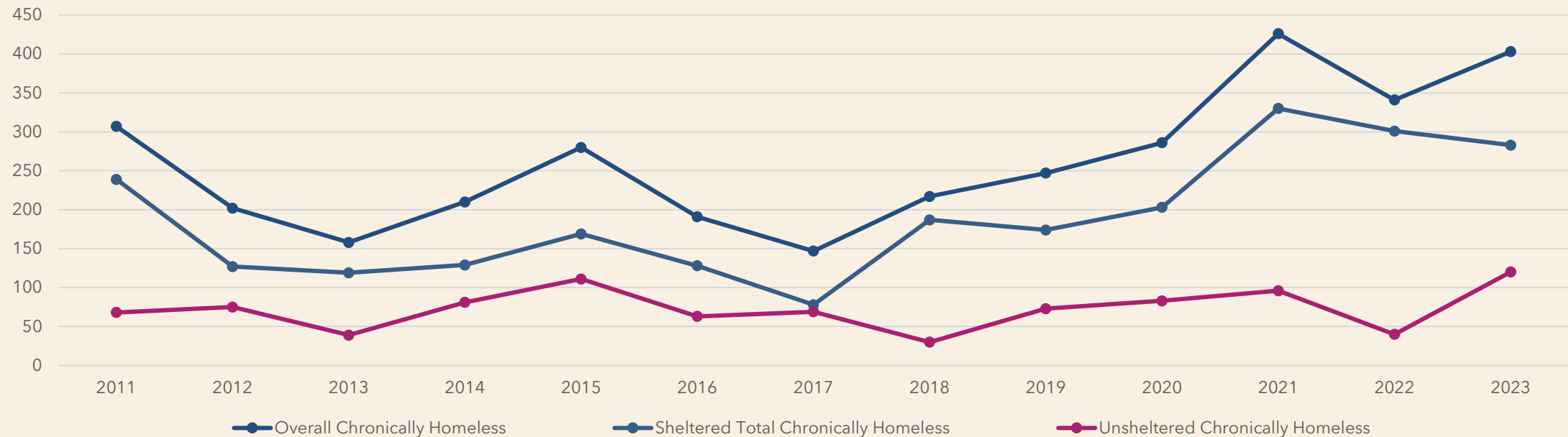
Charlotte/Mecklenberg CoC	2015	2016	2017	2018	2019	2020	2021	2022	2023
Overall Homeless Unaccompanied Youth (Under 25)	85	78	71	82	60	88	53	53	78
Sheltered Total Homeless Unaccompanied Youth (Under 25)	75	67	53	63	46	69	46	42	59
Unsheltered Homeless Unaccompanied Youth (Under 25)	10	11	18	19	14	19	7	11	19

# CHARLOTTE-MECKLENBURG: VETERANS



Charlotte/Mecklenberg CoC	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Overall Homeless Veterans	248	373	120	157	185	149	137	146	165	123	171	126	143
Sheltered Total Homeless Veterans	242	360	110	142	160	124	113	130	148	112	155	118	126
Unsheltered Homeless Veterans	6	13	10	15	25	25	24	16	17	11	16	8	17

# CHARLOTTE-MECKLENBURG: CHRONICALLY HOMELESS



Charlotte/Mecklenberg CoC	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Overall Chronically Homeless	307	202	158	210	280	191	147	217	247	286	426	341	403
Sheltered Total Chronically Homeless	239	127	119	129	169	128	78	187	174	203	330	301	283
Unsheltered Chronically Homeless	68	75	39	81	111	63	69	30	73	83	96	40	120

# CHARLOTTE-MECKLENBURG: DEMOGRAPHICS

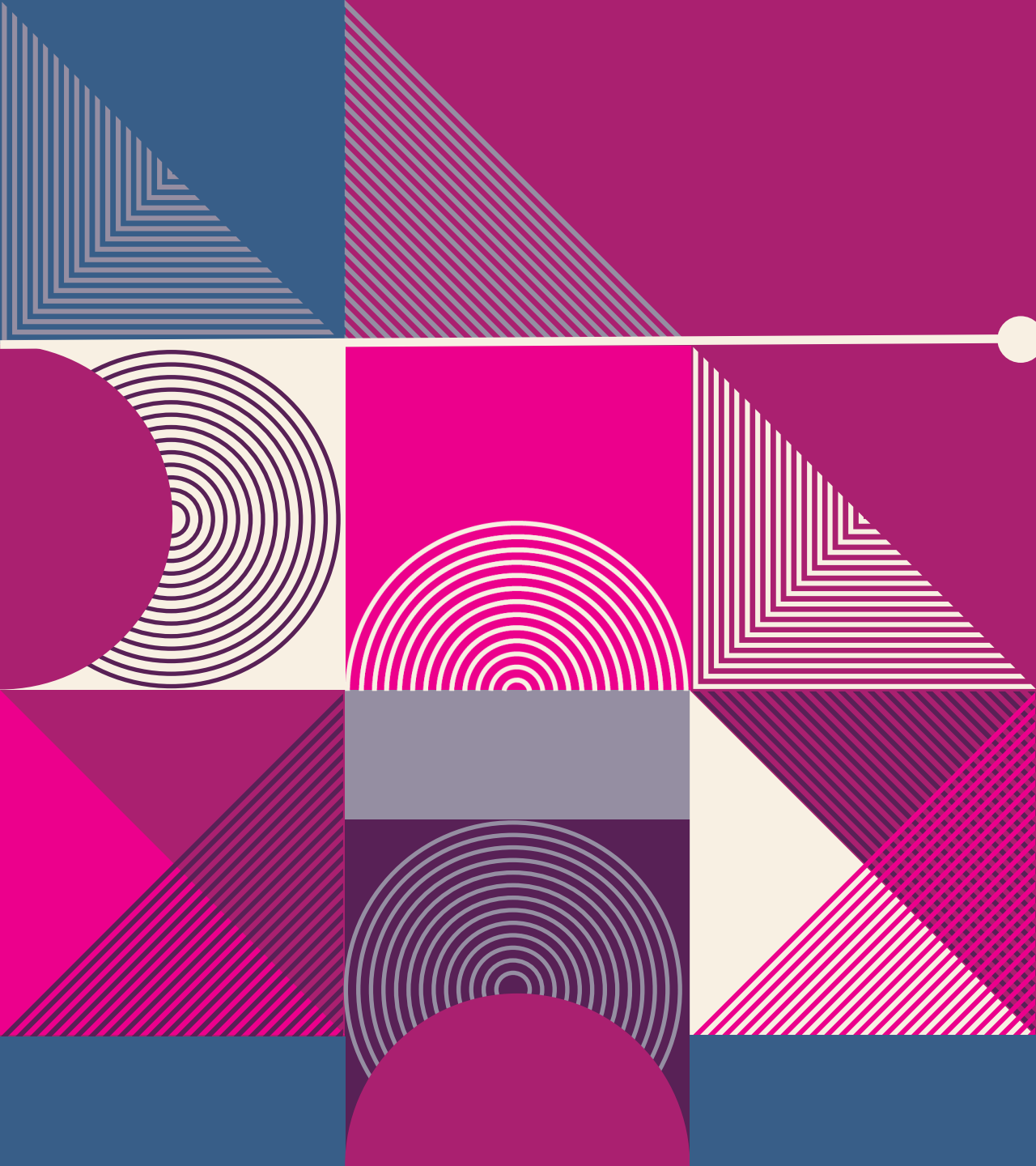
Category	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Overall Homeless - White	329	306	338	262	292	286	269	292	315	317
Overall Homeless - Black, African American, or African	1634	1651	1415	1137	1311	1402	1260	1561	1332	1491
Overall Homeless - Asian or Asian American	7	8	1	6	10	8	4	16	9	16
Overall Homeless - American Indian, Alaska Native, or Indigenous	7	11	13	18	14	8	8	17	22	22
Overall Homeless - Native Hawaiian or Other Pacific Islander	3	2	3	3	4	5	0	0	1	2
Overall Homeless - Multiple Races	34	23	48	50	37	33	63	61	82	68

Category	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Overall Homeless - Non-Hispanic/Non-Latin(o)(a)(x)	1957	1943	1758	1416	1591	1675	1560	1873	1682	1821
Overall Homeless - Hispanic/Latin(o)(a)(x)	57	58	60	60	77	67	44	74	79	95


# CHARLOTTE-MECKLENBURG: DEMOGRAPHICS

Category	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Overall Homeless - Female	899	853	800	644	705	730	652	766	666	781
Overall Homeless - Male	1114	1146	1016	829	956	1007	949	1175	1089	1125
Overall Homeless - Transgender	1	2	2	2	5	4	3	6	4	6
Overall Homeless - Gender that is not Singularly Female or Male				1	2	1	0	0	2	2
Overall Homeless - Gender Questioning									0	2

Category	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Overall Homeless - Under 18	744	535	498	414	310	358	342	307	427	335	381
Overall Homeless - Age 18 to 24	124	151	117	115	102	100	85	107	87	70	106
Overall Homeless - Over 24	1550	1328	1386	1289	1064	1210	1315	1190	1433	1356	
Overall Homeless - Age 25 to 34											302
Overall Homeless - Age 35 to 44											245
Overall Homeless - Age 45 to 54											314
Overall Homeless - Age 55 to 64											409
Overall Homeless - Over 64											159



# Q&A

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# **2023 ANNUAL HOMELESS ASSESSMENT REPORT (AHAR): PART 1**