

**Mecklenburg County
Housing Our Heroes**

Housing Our Heroes will work to end homelessness for veterans and their families by recommending strategic policy changes and maintaining a by-name list.

January 16, 2024

Slide Share: Jessica Rice / Kally Canfield

Note Taker: Curry Cromer

Facilitator: Jessica Rice / Kally Canfield

Attendees: Curry Cromer, Dana Draa, Tonya Lawrence, Jessica Rice, Chariden Lewis, Crystal Parks, Maya Barnhart, Kecia Robinson, LaTonya Pearson, Sally Lott, Kally Canfield, Jordan Hayes, MaryAnn Priester, Cassidy Estes-Rogers, Jaderian Ackerman, Louise Ferrell, Michael Padgett, Brittany Marshall, Latisha Draper-Sessoms, Vickie Craighead-Davis, Shamika Agbeviade

HoH Agenda Flow	Notes
Welcome/Intros/Icebreaker	<p>Happy New Year! Welcome to Curry and intro to the System Lead role</p> <p>Calendar invites (Use the one from Curry)</p> <p>Icebreaker: What are you most looking forward to in 2024?</p>
Provider Updates	<p>VA: 38K veterans housed through November nationwide. Housed 36 veterans at Eastway crossing. New HCHV outreach worker was hired. 384 unique veterans housed in 2023 is Salisbury catchment area.</p> <p>SSVF: CCDOC Pause for Prevention referrals. ABCCM: Working through waitlist. Both agencies hiring a new SSVF Housing Specialist</p> <p>GPD: No Updates</p> <p>CoC: PIT Count in 9 days. Volunteer assignments are out. CoC committees are filling positions.</p>

	<p>ARPA: Started 2nd year of ARPA, served 124 veteran families to date</p> <p>Other Updates: Cassidy Estes-Rogers / Maya Barnhart CLT Center of Legal Advocacy LSVH funded for legal referrals for veterans.</p>
<p>Celebrations/Project Reflections</p>	<p>Eastway Crossing 36 Move in's</p> <p>1. Outflow Project</p> <p>What went well/Highlights/Successes/Impact:</p> <ul style="list-style-type: none"> ● Expansion of outreach teams and CoC work ● Better PIT count coordination ● VA/outreach walk in clinic ● Improved case conferencing ● Began compiling a list of case management resources ● Growth of the PATH team (PSS), VSC PATH agreed to support in providing Veteran locations ● Implemented a street outreach referral process in HMIS ● Engaged VA about using street outreach referral form ● Better awareness of unsheltered Veterans <p>What could have been better/Barriers/Challenges/Gaps:</p> <ul style="list-style-type: none"> ● Services for those with barriers ● Provider connection ● Additional housing options ● More flex funding options <p>2. Inflow Project</p> <p>What went well/Highlights/Successes/Impact:</p> <ul style="list-style-type: none"> ● Willingness of providers ● VA tracking goal ● ARPA prevention funds ● SSVF funding <p>What could have been better/Barriers/Challenges/Gaps:</p> <ul style="list-style-type: none"> ● Time to create groups ● More prevention dollars ● Landlord engagement as a system vs providers ● Need more landlords who are willing to work with Veterans who have challenging backgrounds <p>3. General Systems Improvement Project</p> <p>What went well/Highlights/Successes/Impact:</p> <ul style="list-style-type: none"> ● Willingness of providers

	<ul style="list-style-type: none">● Utilization of current systems, HMIS, CoC, NCS● VA summit helped create awareness● Two VA outreach social workers added to the team● Replacement of 2nd housing specialist at VA <p>What could have been better/Barriers/Challenges/Gaps:</p> <ul style="list-style-type: none">● Time to implement● Resources needed● Staff turnover is always tough
Wrap Up/Next Steps Summary	<ul style="list-style-type: none">● Next Case Conferencing is 2/8/24 (1/25/24 Case Conferencing canceled due to PIT)● Next HoH 1/30/24