# 1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578; FY 2023 CoC Application Navigational Guide; Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1A-1. CoC Name and Number: NC-505 - Charlotte/Mecklenburg County CoC

1A-2. Collaborative Applicant Name: Mecklenburg County

1A-3. CoC Designation: CA

**1A-4. HMIS Lead:** Mecklenburg County

# 1B. Coordination and Engagement–Inclusive Structure and Participation

 $\hbox{HUD publishes resources on the HUD.gov website at \ CoC\ Program\ Competition\ to\ assist\ you\ in\ completing\ the\ CoC\ Application.\ Resources\ include:}$ 

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
  - FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1B-1.	Inclusive Structure and Participation–Participation in Coordinated Entry.
	NOFO Sections V.B.1.a.(1), V.B.1.e., V.B.1f., and V.B.1.p.
	In the chart below for the period from May 1, 2022 to April 30, 2023:
1.	select yes or no in the chart below if the entity listed participates in CoC meetings, voted—including selecting CoC Board members, and participated in your CoC's coordinated entry system; or
2.	select Nonexistent if the organization does not exist in your CoC's geographic area:

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing CoC Board Members	Participated in CoC's Coordinated Entry System
1.	Affordable Housing Developer(s)	Yes	Yes	Yes
2.	CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
3.	Disability Advocates	Yes	Yes	Yes
4.	Disability Service Organizations	Yes	Yes	Yes
5.	EMS/Crisis Response Team(s)	Yes	Yes	Yes
6.	Homeless or Formerly Homeless Persons	Yes	Yes	Yes
7.	Hospital(s)	Yes	Yes	Yes
8.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent	No	No
9.	Law Enforcement	Yes	Yes	Yes
10.	Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates	Yes	Yes	Yes
11.	LGBTQ+ Service Organizations	Yes	Yes	Yes
12.	Local Government Staff/Officials	Yes	Yes	Yes
13.	Local Jail(s)	Yes	Yes	Yes
14.	Mental Health Service Organizations	Yes	Yes	Yes
15.	Mental Illness Advocates	Yes	Yes	Yes

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16.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes	Yes	Yes
17.	Organizations led by and serving LGBTQ+ persons	Yes	Yes	Yes
18.	Organizations led by and serving people with disabilities	Yes	Yes	Yes
19.	Other homeless subpopulation advocates	Yes	Yes	Yes
20.	Public Housing Authorities	Yes	Yes	Yes
21.	School Administrators/Homeless Liaisons	Yes	Yes	Yes
22.	Street Outreach Team(s)	Yes	Yes	Yes
23.	Substance Abuse Advocates	Yes	Yes	Yes
24.	Substance Abuse Service Organizations	Yes	Yes	Yes
25.	Agencies Serving Survivors of Human Trafficking	Yes	Yes	Yes
26.	Victim Service Providers	Yes	Yes	Yes
27.	Domestic Violence Advocates	Yes	Yes	Yes
28.	Other Victim Service Organizations	Yes	Yes	Yes
29.	State Domestic Violence Coalition	No	No	No
30.	State Sexual Assault Coalition	No	No	No
31.	Youth Advocates	Yes	Yes	Yes
32.	Youth Homeless Organizations	Yes	Yes	Yes
33.	Youth Service Providers	Yes	Yes	Yes
	Other: (limit 50 characters)			
34.	Faith-based organizations	Yes	Yes	Yes
35.	Philanthropic Organizations	Yes	Yes	Yes

1B-2.	Open Invitation for New Members.
	NOFO Section V.B.1.a.(2)
	Describe in the field below how your CoC:
1.	communicated a transparent invitation process annually (e.g., communicated to the public on the CoC's website) to solicit new members to join the CoC;
2.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and
3.	invited organizations serving culturally specific communities experiencing homelessness in the geographic area to address equity (e.g., Black, Latino, Indigenous, LGBTQ+, and persons with disabilities).

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- 1. CoC membership is open to any agency/individual with an interest in working collaboratively to end and prevent homelessness in Charlotte-Mecklenburg. The CoC invites agencies and individuals to join via an open invitation on the CoC website: www.charmeckcoc.org and weekly in the CoC Weekly Digest email. The Digest is sent to over 1,000 individuals and includes CoC information and resources. Members represent nonprofit, faith-based, and private organizations/agencies delivering healthcare, persons with lived experience, social services, and philanthropic organizations.
- 2. The CoC shares information across media types including email, social media, flyers, and public presentations at various service locations to ensure effective communication with individuals with disabilities (visual/hearing impaired, cognitive, and physical disabilities). The CoC also offers a hybrid option for most meetings so the public can choose to participate in- person or remotely. The CoC website and newsletter are ADA compliant.
- 3. Organizations in the community who serve culturally specific communities experiencing homelessness have an open invitation to join the CoC at any time. There has been an increase in the number of CoC member organizations led by persons of color who serve persons of color and they have become more involved in CoC committees and workgroups. All CoC meetings are open to the public.

1B-3.	CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness.
	NOFO Section V.B.1.a.(3)
	Describe in the field below how your CoC:
1.	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;
2.	communicated information during public meetings or other forums your CoC uses to solicit public information;
3.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and
4.	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.

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- 1. All CoC meetings are open to the public to include full membership, Governing Board, committees, workgroups, and task forces. Each governing board meeting includes time for public comment. Before full membership meetings, there is a public call for agenda items. At CoC full membership meetings, there is time for discussion on gaps in services in the homeless to housing continuum and time to solicit ideas for uses for planning grant funds to enhance the overall system. CoC staff give updates and ask for input at Homeless Services Network meetings. CoC staff hold quarterly CoC: 101 sessions, which include time for open discussion to receive opinions and input on how to end homelessness. There is a standing open public comment period for all CoC governing documents.
- 2.vCoC information is communicated during each Board, full membership, committee & workgroup meeting. Each meeting discusses strategies to end homelessness. The public can submit opinions and information to through the CoC website and email. CoC communicates funding opportunities social media.
- 3. Persons with disabilities are encouraged to attend all meetings of the CoC. If special accommodations are needed, the CoC makes the necessary arrangements available. All CoC communication & websites are ADA compliant.
- 4. Based on information gathered in public meetings, the CoC implemented the following strategies
- -identified a new HMIS software solution that will improve how the CoC can review & share data on homelessness in our community allowing the CoC to continue to pursue data-driven solutions.
- -Added SOGIE indicators to CE assessment to collect data on the prevalence of persons who identify as LGBTQ+ who are seeking services.
- -Established a new healthcare workgroup to respond to the need for clients served by CoC agencies to have better access to healthcare (to include physical health and mental health).
- -Offered more training opportunities that benefit the entire system including: housing first, motivational interviewing and ensuring more CoC members are able to attend national conferences to learn about best practices.
- -After hearing about the growing numbers of persons experiencing unsheltered homelessness in the towns of the County and lack of SO coordination, the CoC Board created an unsheltered homelessness workgroup. The workgroup continues to meet monthly and has made great progress in developing a street outreach strategy to ensure full coverage of our county.

1B-4.	Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding.
	NOFO Section V.B.1.a.(4)
	Describe in the field below how your CoC notified the public:
1.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;
2.	about how project applicants must submit their project applications-the process;
3.	about how your CoC would determine which project applications it would submit to HUD for funding; and
4.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats.

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- 1. CoC Letters of Interest (LOI) phase for new projects & intent to renew for renewal projects opened from 7/7/2023-7/21/2023. CoC used the CoC listserv and CoC website to communicate the request for LOIs. All communications reached agencies that do and do not receive CoC funding. The Ranking Committee (RC) reviewed all LOIs received on 8/10/2023 and invited those meeting threshold requirements to submit project applications. CA staff held 2 NOFO information sessions (7/10/2023 & 7/17/2023) to review eligible activities and answer questions. In total, 11agencies that had never received CoC funding submitted LOIs; 9 were invited to submit project applications; 4 new agencies submitted applications and 3 were included on the CoC's priority ranking list.
- 2. RC reviewed all LOIs for threshold criteria. All but 2 project that submitted LOIs were invited to submit project applications. Project application materials and instructions were communicated via email. CoC staff held mandatory TA sessions for all applicants. Additionally, CoC staff were available to answer questions via email, phone and additional 1:1 meetings.
- 3. RC reviewed and scored applications using the scorecard to get a total score and relative score for each project. According to the CoC Board's approved ranking priorities, renewal infrastructure projects were ranked # 1-3. Next renewal PSH projects were ranked utilizing their relative score followed by renewal RRH projects utilizing the relative score. Then renewal projects awarded in FY21 & FY22 competitions that have not yet completed a full grant term due to delayed grant agreements. Finally, RC ranked new PSH projects and DV bonus project. One renewal project was not ranked due to relative score being below the 50% threshold established in the Board-approved ranking procedures. This project was reallocated to new PSH projects. The total requests in new projects exceeded the amount available through CoC & DV bonus and reallocation, thus, 2 DV Bonus projects were not ranked and 1 new PSH project was reduced. CoC Governing Board approved the recommended ranking on 9/13/23.
- 4. Notification of the competition phases was shared across multiple media types, including ADA compliant website postings and emails. CA staff were available via phone, email and in person to answer questions.

# 1C. Coordination and Engagement

 $\hbox{HUD publishes resources on the HUD.gov website at \ CoC\ Program\ Competition\ to\ assist\ you\ in\ completing\ the\ CoC\ Application.\ Resources\ include:}$ 

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;

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- PHA Crosswalk; and
- Frequently Asked Questions

1C-1.	Coordination with Federal, State, Local, Private, and Other Organizations.
	NOFO Section V.B.1.b.
	In the chart below:
1.	select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or
2.	select Nonexistent if the organization does not exist within your CoC's geographic area.

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with the Planning or Operations of Projects?
1.	Funding Collaboratives	Yes
2.	Head Start Program	Yes
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	Yes
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Yes
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	Yes
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	Yes
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	Yes
17.	Temporary Assistance for Needy Families (TANF)	Yes
	Other:(limit 50 characters)	

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18.	
40.0	CoC Consultation with ECC Program Positionts
10-2.	CoC Consultation with ESG Program Recipients.
	NOFO Section V.B.1.b.
	Describe in the field below how your CoC:
1.	consulted with ESG Program recipients in planning and allocating ESG Program funds;
2.	participated in evaluating and reporting performance of ESG Program recipients and
	subrecipients;
3.	provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated
	Plan jurisdictions within its geographic area; and
4.	provided information to Consolidated Plan Jurisdictions to address homelessness within your
	CoC's geographic area so it could be addressed in the Consolidated Plan update.

- 1. The City of Charlotte and the State of NC are ESG Entitlement recipients. NCDHHS requires that CoCs submit collaborative applications to include funding recommendations for ESG funding. The Assistant Director-Affordable Housing from the City's Housing & Neighborhood Services is on the CoC Governing Board and Ranking Committee. With this collaboration, the CoC was informed of how the City distributed ESG funding. The CoC used this information to determine how State ESG funding should be distributed to not be duplicative. CoC staff sits on the review committee for City ESG funding. CoC consulted with the City when scoring project applications for NCDHHS ESG funding for projects that receive funding from City ESG for similar activities to determine how they are performing on those contracts. The City works directly with the Charlotte-Mecklenburg Continuum of Care (CoC) during the planning and allocation of ESG funds. Prior to the release of the funding application, the CoC provides information on service gaps to assist with establishing priorities. 2. The City of Charlotte partners with the CoC to provide ESG reports to HUD. Quarterly, HMIS staff pulls the CAPER and notifies funded agencies to correct any errors prior to sending to the City of Charlotte for review. At the end of the month, HMIS staff pulls the CAPERS again for final review and uploads to Sage. The City then submits to HUD. The CoC evaluates the performance of NCDHHS ESG recipients during quarterly monitoring and at time of renewal. To assist with project evaluation, the CoC provides the City PIT/HIC data, data from HMIS/DV comparable database, compliance with written standards, and prioritization and implementation concerns. The City actively participates in the Continuum of Care board which develops the policies and procedures for the operation and administration of HMIS.
- 3. The City of Charlotte consulted the Housing & Homelessness Data Dashboard to obtain PIT & HIC data.
- 4. The City of Charlotte CoC Board member shared the Consolidated Plan with the CoC Board and full membership to solicit input and feedback.

1C-3.		
	NOFO Section V.B.1.c.	

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Select yes or no in the chart below to indicate how your CoC ensures emergency shelter, transitional housing, and permanent housing (PSH and RRH) do not deny admission or separate family members regardless of each family member's self-reported sexual orientation and gender identity:

1.	Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not separated.	Yes
2.	Conducted optional training for all CoC- and ESG-funded service providers to ensure families are not separated.	No
3.	Worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.	Yes
4.	Worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance.	Yes
5.	Sought assistance from HUD by submitting questions or requesting technical assistance to resolve noncompliance by service providers.	Yes

1C-4.		
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate the entities your CoC collaborates with:

1.	1. Youth Education Provider	
2.	2. State Education Agency (SEA)	
3. Local Education Agency (LEA)		Yes
4.	School Districts	Yes

1C-4a	1C-4a. Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts.			
NOFO Section V.B.1.d.				

Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4.

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All Charlotte-Mecklenburg Schools (CMS) have a McKinney-Vento (MCV) liaison to work with students and families who are homeless. This includes families at shelters, hotels, transitional living programs, living with friends and family, and unsheltered. A full-time MCV Social Worker works with children and families to conduct assessments for MCV eligibility and create work plans. CMS has MOUs with several member and non-member agencies of the CoC including Thompson Child & Family Focus Services, Steve Smith Foundation, Freedom School, INLIVIAN (PHA), and the YMCA to provide services and support to students experiencing homelessness including after school care and connection to education resources. CoC- and ESG-funded agencies ensure students are connected to schools and have access to transportation and other support needed to support students.

The CoC Governance charter outlines an appointed seat for CMS on the CoC Governing Board. CMS is also active in committees and workgroups. CMS also has an appointed seat on the Coordinated Entry Oversight Committee, both currently held by the MCV Manager. One of the MCV Social Workers participates in monthly Youth Case Conferencing. Annually, the MCV Manager shares current data (number of homeless students) during the CoC Governing Board meetings.

1C-4b.	Informing Inc	dividuals and Families	Experiencing H	lomelessness	about Eligibility for I	Educational
	Services.					

NOFO Section V.B.1.d.

Describe in the field below written policies and procedures your CoC uses to inform individuals and families who become homeless of their eligibility for educational services.

#### (limit 2,500 characters)

As adopted in the CoC's Written Standards, the Education Liaison Policy requires CoC funded providers that serve households with children, that an individual(s) is designated to ensure children are enrolled in school and connected to appropriate services in the community, including Head Start and McKinney-Vento education services. Contact information for the school social worker/school system McKinney-Vento Liaison is provided. Staff ensure that individuals and families are following school policies regarding absences and have the medical documentation necessary to return to school after an illness/injury and are encouraged to develop relationships with community partners to offer educational support on-site (i.e. tutoring, reading programs) and access to supplemental learning material.

10-40	Written/Formal	Agreemente or	Dartnershine with	Early Childhood	Services Providers.
1 U-4C.	vvritten/Formai	Adreements or	Parmerships with	i Eariv Chilonooo	Services Providers.

NOFO Section V.B.1.d.

Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:

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		MOU/MOA	Other Formal Agreement
1.	Birth to 3 years	No	Yes
2.	Child Care and Development Fund	No	Yes
3.	Early Childhood Providers	No	Yes
4.	Early Head Start	Yes	Yes
5.	Federal Home Visiting Program–(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV)	No	Yes
6.	Head Start	Yes	Yes
7.	Healthy Start	No	Yes
8.	Public Pre-K	No	Yes
9.	Tribal Home Visiting Program	No	No
	Other (limit 150 characters)		
10.			

1C-5. Addressing Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors–Collaboration with Federally Funded Programs and Victim Service Providers.

NOFO Section V.B.1.e.

In the chart below select yes or no for the organizations your CoC collaborates with:

	Organizations	
1.	state domestic violence coalitions	No
2.	state sexual assault coalitions	No
3.	other organizations that help this population	Yes

Collaboration with Federally Funded Programs and Victim Service Providers to Address Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
NOFO Section V.B.1.e.	

	Describe in the field below how your CoC regularly collaborates with organizations indicated in Question 1C-5 to:
1.	update CoC-wide policies; and
	ensure all housing and services provided in the CoC's geographic area are trauma-informed and can meet the needs of survivors.

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1. Providers who serve survivors such as Safe Alliance, Mecklenburg County and Salvation Army participate in the process to update CoC written standards to ensure any DV-specific policies are updated correctly. Additionally, victim services providers work with the CoC to ensure CE policies & procedures make resources available to survivors through coordinated entry while protecting the safety of the survivor. DV service providers worked with CE & BNL staff to update the process for how survivors access available housing resources dedicated to survivors. Together, they changed the process from a first come. first served referral by case manager to utilizing the BNL along with case conferencing to ensure that safety of the individual & family are accounted for when designating resources. Our Coordinated Entry team is in the process of adding a specific team member who will serve survivors of domestic violence. 2. CA staff consults with leadership of agencies that serve survivors to determine all services delivered across the CoC are trauma-informed and can meet the needs of survivors. One example of such consultation is when CoC housing programs were hesitant to take referrals from CE of households comprised of couples that have a history of DV. After consultation, it was determined that a CoC-wide training is needed to ensure housing providers know the CoC's definition of domestic violence, understand the rights of clients with a history of DV to access housing and to review safety planning practices. This training is scheduled for 9/26/23.

1C-5b.	Coordinated Annual Training on Best Practices to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	
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	Describe in the field below how your CoC coordinates to provide training for:	
1.	project staff that addresses best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually); and	
2.	Coordinated Entry staff that addresses best practices (e.g., trauma informed care) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually).	

- 1. Domestic Violence providers share training resources from the National Network to End Domestic Violence with CoC Victim Service Providers (VSPs) and non-Victim Service Providers as they are offered multiple times throughout the year. Mecklenburg County Community Support Services Domestic Violence Unit provides training upon request for CoC project staff on specialized topics including dynamics of domestic violence, impact of domestic violence on children, safety planning, confidentiality, trauma-informed care, and victim services.
- 2. One of the elected seats on the Coordinated Entry Oversight Committee is designated for a Victim Services Provider, currently Safe Alliance, to ensure that the Coordinated Entry (CE) policies and processes address the needs of survivors of domestic violence. Victim Services Providers informed the workflow of coordinated entry to ensure survivors accessing coordinated entry could still be assessed for housing needs if they consent in addition to being connected to resources and services for survivors. Victim Services Provider conducted research on best practices for DV prioritization tools and provided training to CE staff & stakeholders for consideration when updating the process to allocate DV specific resources. CE staff is trained annually on how to advise clients of their right to opt out of CE and still receive services and how to lock records in HMIS. so they are not shared across the system if a survivor gives consent to have their information entered into HMIS but does not want their record shared. CE assessors are trained semi-annually on how to ask the assessment questions using a trauma-informed approach centering on the experience of the survivor. Assessors are also trained annually on the process for connecting survivors who are feeling to resources to address safety needs.

1C-5c.	Implemented Safety Planning, Confidentiality Protocols in Your CoC's Coordinated Entry to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	
	Describe in the field below how your CoC's coordinated entry includes:	
1.	safety planning protocols; and	
2.	confidentiality protocols.	

- 1. The CE workflow is designed to first ask the caller if they are fleeing DV and determine their need for DV-specific resources. Additionally, when CEs are conducted via phone, the CE script prompts the assessor to ensure the client is in a safe space to speak confidentially.
- If a survivor needs to move to a new unit due to fleeing DV, the specific program will work with the participant to move. If they need to facilitate a transfer to another program, they will consult CE to assist with the transfer. If a survivor from outside of the geographic area of the CoC needs to transfer into NC-505, CE staff will work with the client and original CoC to facilitate the transfer into NC-505
- 2. CE staff thoroughly explain the Release of Information (ROI) to clients including the benefits and risks of sharing information. They explain that the system is secure and that all providers who have access to the system have been formally trained and are held to the highest standard of confidentiality and ethics including severe consequences if confidentiality is violated. Assessors explain the CE process prior to beginning the assessment including the note that sensitive questions will be asked so callers can be sure they are in a confidential space to have the conversation.

1C-5d.	Used De-identified Aggregate Data to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.
	NOFO Section V.B.1.e.
	Describe in the field below:
1.	the de-identified aggregate data source(s) your CoC used for data on survivors of domestic violence, dating violence, sexual assault, and stalking; and
2.	how your CoC uses the de-identified aggregate data described in element 1 of this question to evaluate how to best meet the specialized needs related to domestic violence and homelessness.

- 1. The CoC utilizes survivor de-identified aggregate data from HMIS and the comparable database (Bell Data) in multiple CoC committees and workgroups including Coordinated Entry Oversight Committee.
- 2. The data is utilized to determine the needs of survivors and informs how to better target available DV-specific RRH resources. The data also informs training needs for CE assessors. Additionally, the homeless families & youth workgroup utilizes DV survivor data to determine the need for resources for survivors with children. Finally, the data were incorporated in a comprehensive report on DV in Mecklenburg County and shared with cross-sector stakeholders. The data can and are being used to inform decision making about all community resources and not just CoC resources. Program management staff from the domestic violence shelter holds an elected seat on the CoC's Data Advisory Committee (DAC) The same agency holds an elected seat on the CoC's Coordinated Entry Oversight Committee to speak to the gaps in the overall system in services for survivors. The CEOC monitors the number of people fleeing and who are survivors who had a CE housing needs assessment each month and review the data to inform resource needs. These data informed the previous year's request for a SSO-CE DV bonus project for a CE assessor to work specifically with survivors, which was awarded and will begin in 10/2023. The data have also elevated training needs and broader community conversation about the definitions of fleeing and domestic violence. When developing scorecards for funding competitions, the DAC takes into consideration the unique needs of survivors and how Victim Service Providers operate to tailor outcome benchmarks to that service type.

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1C-5e.	Implemented Emergency Transfer Plan Policies and Procedures for Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	
	Describe in the field below how your CoC communicates to all individuals and families seeking or receiving CoC Program assistance:	
1.	whether your CoC has policies and procedures that include an emergency transfer plan;	
2.	the process for individuals and families to request an emergency transfer; and	
3.	the process your CoC uses to respond to individuals' and families' emergency transfer requests.	

- 1. Appendix II of the CoC Written Standards outlines the emergency transfer plan policies and procedures. The Written Standards can be accessed on the CoC website. Providers distribute the CoC Emergency Transfer Plan at intake to ensure all individuals and families, regardless of if they are a DV survivor, are made aware of the policies and procedures.
- 2. Housing providers must make the emergency transfer plan, which includes the process to request a transfer, available upon request and publicly available when feasible. Providers share the process for requesting an emergency transfer with clients at intake and as needed throughout the client's participation in the program. Clients can also contact the CoC or Coordinated Entry for assistance with requesting an emergency transfer.
- 3. If the client needs to move due to Domestic Violence, Dating Violence, Sexual Assault or Stalking, providers ensure clients understand the process for requesting to move and advocate on behalf of the client to the landlord property provider.

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1C-5f.	Access to Housing for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	
	Describe in the field below how your CoC:	
1.	ensures that survivors of domestic violence, dating violence, sexual assault, or stalking have safe access to all of the housing and services available within the CoC's geographic area; and	
2.	proactively identifies systemic barriers within your homeless response system that create barriers to safely house and provide services to survivors of domestic violence, dating violence, sexual assault, or stalking.	

1. Agencies that administer housing resources specifically for survivors of domestic violence work together to determine how to allocate available resources. Providers utilize a By-Name List pulled from HMIS made up of clients who report they are fleeing DV at Coordinated Entry. Victim-Service Providers maintain their own list of clients needing housing and when there are openings, CE staff leads case conferencing to determine how to allocate the resources.. Additionally, the CE Supervisor conducts CE at the DV shelter 2-3 times per month to ensure that clients who give consent after confirmation of the understanding of risks associated with being entered into HMIS, have access to all housing resources in the CoC. Clients that call CE and report they are fleeing DV are given the number to call the Greater Charlotte Hope Line and are offered the option to proceed with the Coordinated Entry assessment after confirming the client understands the risk(s) associated with having their information in HMIS. Clients are given the option to lock down their record(s). Finally, the CoC continues to allocate EHVs to survivors fleeing DV. 2. The CoC proactively identifies systemic barriers within our homeless response system by addressing barriers that the VSPs bring up at Coordinated Entry Oversight Committee. The CoC implemented the process mentioned in 1C-5f1 after hearing from VSPs that clients wanted to be able to have a CE to see which housing resources they might be eligible for. Additionally, the CoC worked with the agency that oversees the main shelter for persons fleeing DV to apply for a RRH project since the main barrier for their program is that survivors can only remain in their shelter for 90 days, which often resulted in survivors exiting the DV shelter to go to another emergency shelter. Finally, the CoC allows time for open staffing at our various case conferencing and workgroup meetings. Agencies often share the barriers they see in working with this population. We work together to identify strategies to overcome the barriers.

1C-5g.	Ensuring Survivors With a Range of Lived Expertise Participate in Developing CoC-Wide Policy and Programs.	
	NOFO Section V.B.1.e.	
	Describe in the field below how your CoC:	
1.	ensured survivors with a range of lived expertise are involved in the development of your CoC-wide policy and programs; and	
2.	accounted for the unique and complex needs of survivors.	

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- 1. The CoC's Lived Experience Committee meets monthly. The invitation for members to join the committee is always open.
- 2. Previously, if survivors called CE, they were immediately referred to the Greater Charlotte Hope Line for safety planning resources and were not offered a CE. After hearing feedback from survivors & VSPs, that survivors wanted and needed access to CE, the CoC changed its process to complete the CE assessment with survivors after fully explaining the risk of having their data shared in HMIS. Additionally, the CoC works with housing providers to navigate DV issues that arise while a client is housed including ensuring clients are connected to safety planning services and are facilitating an Emergency Transfer, if needed.

1C-6.	Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+–Anti-Discrimination Policy and Training.		
	NOFO Section V.B.1.f.		
•	<ul> <li>Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBTQ+ individual families receive supportive services, shelter, and housing free from discrimination?</li> </ul>	als and	Yes
:	Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Eq to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final	ual Access l Rule)?	Yes
,	B. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Accordance With an Individual's Gender Identity in Community Planning and Development Programs Identity Final Rule)?	Access in (Gender	Yes
10-	6a. Anti-Discrimination Policy–Updating Policies–Assisting Providers–Evaluating Compliance–Addressing Noncompliance.		
	NOFO Section V.B.1.f.		
	Describe in the field below:		
	how your CoC regularly collaborates with LGBTQ+ and other organizations to update its CoC-wide anti-discrimination policy, as necessary to ensure all housing and services provided in the CoC are trauma-informed and able to meet the needs of LGBTQ+ individuals and families;		
	how your CoC assisted housing and services providers in developing project-level anti- discrimination policies that are consistent with the CoC-wide anti-discrimination policy;		
	3. your CoC's process for evaluating compliance with your CoC's anti-discrimination policies; and		

4. your CoC's process for addressing noncompliance with your CoC's anti-discrimination policies.

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- 1. Our CoC's updated Anti-Discrimination Policy, which addresses HUD's Equal Access Final Rule and HUD's Gender Identity Final Rule, was adopted by the CoC Governing Board on 8/25/2022. Before being adopted, the policy was sent to the CoC Governing Board members, the CoC's Equity and Inclusion Committee, the CoC's Lived Experience Committee and to Youth Action Board members for feedback. All feedback was incorporated before being approved by the CoC Governing Board. The policy will be reviewed and updated based on stakeholder feedback.
- 2. CoC staff provides assistance to agencies in revising their project-level antidiscrimination policies so that they are consistent with the CoC-wide antidiscrimination policy as requested. The CoC's Equity & Inclusion Committee reviewed the Anti-Discrimination policies of agencies that receive ESG & CoC funding and offered standard language for agencies to use that aligns with the CoC's anti-discrimination policies.
- 3. The CoC evaluates compliance with the anti-discrimination policies when programs deny referrals from CE. For example, recently, a CoC-funded organization denied a referral based on criminal background. CoC staff followed up with the agency to inquire further as to why the referral was denied. CoC staff informed the agency that they could not deny the referral, but should be transparent with the client about housing availability and how all strengths and barriers that client presents with may impact the housing search.
- 4. The CoC's process for addressing noncompliance with our CoC's antidiscrimination policy is that clients or anyone who feels they have been discriminated against by an agency in the CoC's geographic area can follow the CoC grievance process outlined in the CoC written standards. Agencies should first follow their own grievance process and if the client is not satisfied with the outcome at the agency level, they can file a grievance with the Coordinated Entry Oversight Committee who will review information from the client and the program and make a final decision, which is binding.

1C-7.	Public Housing Agencies within Your CoC's Geographic Area–New Admissions–General/Limited Preference–Moving On Strategy.	

NOFO Section V.B.1.g.

You must upload the PHA Homeless Preference\PHA Moving On Preference attachment(s) to the 4B. Attachments Screen.

Enter information in the chart below for the two largest PHAs highlighted in gray on the current CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with—if there is only one PHA in your CoC's geographic area, provide information on the one:

Public Housing Agency Name	Enter the Percent of New Admissions into Public Housing and Housing Choice Voucher Program During FY 2022 who were experiencing homelessness at entry	Does the PHA have a General or Limited Homeless Preference?	Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On?
INLIVIAN	14%	No	No

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1C-7a.	Written Policies on Homeless Admission Preferences with PHAs.
	NOFO Section V.B.1.g.
	Describe in the field below:
1.	steps your CoC has taken, with the two largest PHAs within your CoC's geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference—if your CoC only has one PHA within its geographic area, you may respond for the one; or
2.	state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference.

1.PHA has 175 PBVs set aside for programs that serve homeless households. PHA eliminated the homeless preference for HCV in in 2019 because their preference was for households experiencing homelessness that had support services. They found that when families came up on the waitlist, they were no longer connected to their support service provider, thus were no longer eligible under the homeless preference so the vouchers went unutilized. CoC staff has asked what it would take to bring back the homeless preference and PHA's Board would have to agree and then the Administrative Plan would need to be updated including a period for public comment. There currently is no plan to reinstate or start any preferences outside of the 175 PBV set asides.

2.Our CoC has not worked with the PHA in our geographic area to adopt a homeless admission preference.

1C-7b.	Moving On Strategy with Affordable Housing Providers.	
	Not Scored–For Information Only	

Select yes or no in the chart below to indicate affordable housing providers in your CoC's jurisdiction that your recipients use to move program participants to other subsidized housing:

1.	Multifamily assisted housing owners	
2.	2. PHA Y	
3.	Low Income Housing Tax Credit (LIHTC) developments	Yes
4.	Local low-income housing programs	Yes
	Other (limit 150 characters)	
5.		

1C-7c.	Include Units from PHA Administered Programs in Your CoC's Coordinated Entry.	
	NOFO Section V.B.1.g.	

In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process:

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		_
1	Emergency Housing Vouchers (EHV)	Yes
2. F	Family Unification Program (FUP)	No
3. F	Housing Choice Voucher (HCV)	No
4. F	HUD-Veterans Affairs Supportive Housing (HUD-VASH)	Yes
5. N	Mainstream Vouchers	No
6. 1	Non-Elderly Disabled (NED) Vouchers	No
7. F	Public Housing	No
8. C	Other Units from PHAs:	
F	Project-Based Vouchers	Yes
1C-7d.	Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessnes	es.
	NOFO Section V.B.1.g.	
•		
	Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?	Yes
		Program Funding Source
2.	Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement.	Mainstream Vouchers
1C-7e.	Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV).	
		g
	NOFO Section V.B.1.g.	9
Did	NOFO Section V.B.1.g.  your CoC coordinate with any PHA to apply for or implement funding provided for Housing Cholchers dedicated to homelessness, including vouchers provided through the American Rescue	
Did Vou Plar	NOFO Section V.B.1.g.  your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choichers dedicated to homelessness, including vouchers provided through the American Rescue	ice Yes
Did Vou Plar 1C-7e.1.	NOFO Section V.B.1.g.  your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choichers dedicated to homelessness, including vouchers provided through the American Rescue	ice Yes
Did Vou Plar  1C-7e.1.	NOFO Section V.B.1.g.  your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choichers dedicated to homelessness, including vouchers provided through the American Rescuence?  List of PHAs with Active MOUs to Administer the Emergency Housing Voucher (EHV) Program	ice Yes
Did Vou Plan  1C-7e.1.  Does EHV I	NOFO Section V.B.1.g.  your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choichers dedicated to homelessness, including vouchers provided through the American Rescue no?  List of PHAs with Active MOUs to Administer the Emergency Housing Voucher (EHV) Program Not Scored—For Information Only  your CoC have an active Memorandum of Understanding (MOU) with any PHA to administer the	ice Yes
Did Vou Plar  1C-7e.1.  Does EHV I	your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choichers dedicated to homelessness, including vouchers provided through the American Rescuent?  List of PHAs with Active MOUs to Administer the Emergency Housing Voucher (EHV) Program Not Scored—For Information Only  your CoC have an active Memorandum of Understanding (MOU) with any PHA to administer the Program?	ice Yes

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# 1C-7e.1. List of PHAs with MOUs

Name of PHA: INLIVIAN

# 1D. Coordination and Engagement Cont'd

 $\hbox{HUD publishes resources on the HUD.gov website at \ CoC\ Program\ Competition\ to\ assist\ you\ in\ completing\ the\ CoC\ Application.\ Resources\ include:}$ 

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;

  - 24 CFR part 578;- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1D	0-1. Discharge Planning Coordination.	
	NOFO Section V.B.1.h.	
	Select yes or no in the chart below to indicate whether your CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.	
. Foster Care	Yes	
. Health Care	Yes	
. Mental Health Care	Yes	
Correctional Facilities Yes		
. Correctional Facilities	Yes	
	Yes  0-2. Housing First–Lowering Barriers to Entry.	
1D	0-2. Housing First–Lowering Barriers to Entry.	15
1. E	P-2. Housing First–Lowering Barriers to Entry.  NOFO Section V.B.1.i.  Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2023 CoC	

1D-2a.	Project Evaluation for Housing First Compliance.	
	NOFO Section V.B.1.i.	
		-

You must upload the Housing First Evaluation attachment to the 4B. Attachments Screen.

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	Describe in the field below:	
<ol> <li>how your CoC evaluates every project—where the applicant checks Housing First on their project application—to determine if they are using a Housing First approach;</li> </ol>		
2.	2. the list of factors and performance indicators your CoC uses during its evaluation; and	
how your CoC regularly evaluates projects outside of your local CoC competition to ensure to projects are using a Housing First approach.		

implementation.

likely to request assistance.

 During funding award cycles, the CoC Ranking Committee evaluates new & renewal projects to ensure they use a housing first approach using their written application and interviews to hear examples of how they will implement a housing first model. This includes how they ensure rapid placement and stabilization in permanent housing and that they are not requiring service participation, income, clear criminal backgrounds, documents, etc. Each renewal and new PH project applying for CoC and ESG funding in this year's competitions took a housing first assessment to determine which elements of the Housing First model they have made steps to implement. 2. Last year's quarterly monitoring utilized the Length of Time to Housing (22c on the APR), how the agency involves individuals and families they serve in the shaping of the delivery of services, context that may impact the project outcomes and the greatest challenges the agency is working through to evaluate for the project's use of the Housing First approach. 3. Outside of funding cycles, the CoC evaluates projects on their implementation of Housing First approach via quarterly monitoring utilizing the metrics referenced above. In quarterly CoC Recipient Meetings, staff & agencies discuss barriers to implement the Housing First approach including lack of property providers willing to take clients with criminal backgrounds and when clients lose housing due to mental health challenges and choose not to engage in services. Staff asks agencies that have found creative ways to address these barriers to share how they have addressed the barriers. Additionally, CoC staff attend case conferencing meetings and provides realtime feedback if programs demonstrate criteria for accepting clients into programs outside of minimum eligibility criteria. This forum includes ES, SO, PH-RRH and PH-PSH providers who are committed to adhering to housing first

1D-3.	Street Outreach—Scope.
	NOFO Section V.B.1.j.
	Describe in the field below:
1.	your CoC's street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged;
2.	whether your CoC's Street Outreach covers 100 percent of the CoC's geographic area;
3.	how often your CoC conducts street outreach; and
4.	how your CoC tailored its street outreach to persons experiencing homelessness who are least

and work to assist each other to address barriers in implementing a true

Housing First model. CoC leadership follows up with agencies that consistently exhibit extra entry criteria or who are not demonstrating a true housing first approach to offer TA and identify solutions that will strengthen the Housing First

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- Hearts for the Invisible Charlotte (HFTIC) serves as the Street Outreach Lead Agency for Mecklenburg County and NC-505. Roof Above (RA) and Ada Jenkins Center (AJC) each have a Street Outreach (SO) program and currently receive ESG funding to serve those experiencing unsheltered homelessness in our CoC. HFTIC facilitates the CoC's Unsheltered Homelessness Workgroup to determine which area each agency covers and what services are provided. HFTIC currently receives referrals for persons experiencing unsheltered homelessness and determines, based on location and client needs, which agency should respond to the referral. Agencies are expected to respond within 48 hours. HFTIC maintains partnerships with Charlotte-Mecklenburg Police Department (CMPD) to assist, as needed, with serving clients currently living unsheltered. Recently, the Unsheltered Homelessness workgroup was trained by our HMIS team to utilize HMIS (Bitfocus) to pin where individuals are staying outside in our community. RA, AJC and HFTIC work with groups to strategically build rapport and offer streamlined resource provision and housing focused dialogue.
- 2. The CoC's street outreach covers 100% of the CoC's geographic area. AJC focuses on the northern part of the county and works in partnership with RA, HFTIC and other organizations to identify any unreached areas. HFTIC decided it was best to divide the county into regions based on divisions of our local police department to ensure full coverage.
- 3. SO is conducted daily through the various CoC connected members and agencies. Many of the grassroots organizations offer services after normal business hours and during the weekends.
- 4. SO teams assist all individuals experiencing street homelessness through a trauma informed, harm reduction model. They meet each person where they are supporting the client's needs while encouraging them to access shelter and housing resources without regard to a client's race, color, national origin, religion, sex, gender identity, sexual orientation, age, familial status, or disability. Many individuals who do not want to engage with housing will engage around resources such as showers and food. Staff work to continue to build rapport over any length of time to hopefully eventually connect them with housing. Outreach staff communicates with clients in a variety of ways to ensure services are accessible.

1D-4.	Strategies to Prevent Criminalization of Homelessness.	
	NOFO Section V.B.1.k.	

Select yes or no in the chart below to indicate strategies your CoC implemented to ensure homelessness is not criminalized and to reverse existing criminalization policies in your CoC's geographic area:

	Your CoC's Strategies	Ensure Homelessness is not Criminalized	Reverse Existing Criminalization Policies
1.	Engaged/educated local policymakers	Yes	Yes
2.	Engaged/educated law enforcement	Yes	Yes
3.	Engaged/educated local business leaders	Yes	Yes
4.	Implemented community wide plans	Yes	Yes

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5.	Other:(limit 500 characters)	

Rapid Rehousing–RRH Beds as Reported in the Housing Inventory Count (HIC) or Longitudinal Data from HMIS.	
NOFO Section V.B.1.I.	

	HIC Longitudinal HMIS Data	2022	2023
Enter the total number of RRH beds available to serve all populations as reported in the HIC or the number of households served per longitudinal HMIS data, e.g., APR.	Longitudinal HMIS Data	1,963	1,936

1D-6. Mainstream Benefits–CoC Annual Training of Project Staff.	
NOFO Section V.B.1.m.	

Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC's geographic area:

		CoC Provides Annual Training?
1.	Food Stamps	Yes
2.	SSI–Supplemental Security Income	Yes
3.	SSDI–Social Security Disability Insurance	Yes
4.	TANF-Temporary Assistance for Needy Families	Yes
5.	Substance Use Disorder Programs	Yes
6.	Employment Assistance Programs	Yes
7.	Other (limit 150 characters)	

1D-6a.	Information and Training on Mainstream Benefits and Other Assistance.
	NOFO Section V.B.1.m
	Describe in the field below how your CoC:
1.	systemically provides up-to-date information on mainstream resources available for program participants (e.g., Food Stamps, SSI, SSDI, TANF, substance abuse programs) within your CoC's geographic area;
2.	works with project staff to collaborate with healthcare organizations, including substance abuse treatment and mental health treatment, to assist program participants with receiving healthcare services; and
3.	works with projects to promote SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.

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- Information on all mainstream benefits (MB) is sent to CoC providers and the Homeless Services Network (HSN) via email. It is verbally shared at CoC Full Membership, committee and workgroup meetings and HSN meetings. Information includes new benefits, updates and training opportunities. MB programs (i.e., substance use programs, DSS) present at meetings on how clients can access benefits. NC CARE 360 continues to be used by providers as an up-to-date resource and referral platform that provides a coordinated, community-oriented, person-centered approach for delivery of MB information. CoC-funded projects ensure clients are screened for Medicaid/Medicare eligibility. Projects have partnerships with Alliance Health, the Managed Care Organization, to ensure clients are referred and connected to appropriate services. Additionally, projects have partnerships with local healthcare and substance use services providers to ensure clients are referred appropriately and are able to access services through these providers. Some projects offer services such as substance use treatment and primary healthcare services in house to clients they serve.
- 3. CoC-funded projects either have SOAR-trained staff in their agency or partner closely with SOAR-trained staff in the community by streamlining referrals and regular communication to ensure appropriate follow up.

1D-7.	Increasing Capacity for Non-Congregate Sheltering.	
	NOFO Section V.B.1.n.	

Describe in the field below how your CoC is increasing its capacity to provide non-congregate sheltering.

#### (limit 2,500 characters)

Emergency shelters are continuing to utilize non-congregate shelter options as needed and available to prevent the spread of infectious diseases and as an alternative to other shelter options, such as hotel rooms for families when emergency shelters are at capacity. Mecklenburg County allocated CARES Act (ARPA) funding to one shelter to increase its capacity to provide non-congregate options. Additionally, emergency shelters continue to focus efforts on housing people as quickly as possible to reduce the time emergency shelters are needed. Mecklenburg County allocated ARPA funds to build housing for very low-income households, many of which will currently be experiencing or will have previously experienced homelessness.

ID-8.	Partnerships with Public Health Agencies–Collaborating to Respond to and Prevent Spread of Infectious Diseases.
	NOFO Section V.B.1.o.
	Describe in the field below how your CoC effectively collaborates with state and local public health agencies to:
1.	develop CoC-wide policies and procedures to respond to infectious disease outbreaks; and
2.	prevent infectious disease outbreaks among people experiencing homelessness.

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- 1. The CoC encourages each agency to develop policies and procedures to respond to infectious disease outbreaks that align with the way their facilitate & programs operate and the clients they serve. Agencies have adopted policies that promote vaccination—some agencies have implemented the requirement that current and new employees get vaccinated. Agencies provide education to clients and staff about the vaccine and how to access it. Agencies also promote utilizing Personal Protective Equipment to reduce the spread of infectious disease. Those agencies that operate congregate settings (shelters, etc) are in close contact with Public Health and have screening processes in place to prevent the spread of diseases.
- 2. Policies also include response to any outbreaks that might occur such as facility-wide testing in the case of COVID up to closing the location if necessary to mitigate the spread. In this instance, agencies would find alternative shelter & housing options for clients that may be residing in their facility. The CoC ensured agencies had access to PPE as needed through the North Carolina Department of Health & Human Services. Agencies also adopted the waivers HUD made available to ensure clients had access to permanent housing to reduce the spread of COVID-19 and prevent future infections disease outbreaks among people experiencing homelessness.

ID-8a.	Collaboration With Public Health Agencies on Infectious Diseases.
	NOFO Section V.B.1.o.
	Describe in the field below how your CoC:
1.	shared information related to public health measures and homelessness, and
2.	facilitated communication between public health agencies and homeless service providers to ensure street outreach providers and shelter and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants.

## (limit 2,500 characters)

1. Throughout the COVID pandemic, Mecklenburg County Community Support Services led a weekly call with Public Health and homeless services providers. This allowed Public Health to share up-to-date information on public health measures that impacted services provided by homeless services organizations. These calls were particularly helpful when agencies were standing up noncongregate shelters, implementing the use of PPE, facilitating quarantine protocols for people experiencing homelessness and providing education about available vaccines. The calls built a solid foundation for communication between Public Health and service providers that has been useful in facilitating problem solving in public health concerns in addition to COVID (Monkey Pox and TB). 2. Public Health is in regular contact with shelter providers, street outreach providers and housing providers to ensure they have access to the most recent, correct information concerning infectious disease outbreaks and how they can be prevented.

NOI	FO Section V.B.1.p.		
Des	cribe in the field below how your CoC's o	coordinated entry system:	

1.	covers 100 percent of your CoC's geographic area;
2.	uses a standardized assessment process; and
3.	is updated regularly using feedback received from participating projects and households that participated in coordinated entry.

- 1. The CE hotline is accessible to 100% of the CoC's geographic area and enables CE staff to reach those who may not be available during traditional work hours, or who otherwise have transportation barriers. CE is also offered on-site for in-person assessments Additionally, agencies can request to be trained to offer CE at their agencies. This ensures that clients have the option of completing the assessment & supplemental tools, which often ask sensitive questions, with staff that they already have a working relationship with. Mecklenburg County utilized ARPA funding to hire 4 additional CE staff to assist with the increased call volume and overall CE data quality. The standardized CE assessment is a phased process that reflects the Housing First philosophy. In phase 1, CE assessors establish client safety and explore prevention when appropriate and diversion. If a prevention or diversion solution cannot be identified, assessors complete phase 2 by collecting HUD required data elements and information related to the immediate housing crisis, service needs, and housing barriers. In addition, community identified and developed vulnerability assessment tools are administered to evaluate an individual or family's vulnerability. These tools in combination with locally identified criteria are used to prioritize available resources when resources are
- 3.The CE system is updated regularly through the CoC's Coordinated Entry Oversight Committee based on feedback from households participating in CE and from participating projects and agencies. The CEOC recently voted to expand the population eligible population for receiving a CE assessment to include youth that report being in an unsafe, unstable housing situation with no available resources. This was in response to youth & providers that serve youth advocating that homelessness looks different for youth. Youth do not often feel safe in emergency shelters or unsheltered situations; thus, they will find ways to remain doubled up, often also in unsafe situations.

	Program Participant-Centered Approach to Centralized or Coordinated Entry.	
	NOFO Section V.B.1.p.	
	Describe in the field below how your CoC's coordinated entry system:	
	reaches people who are least likely to apply for homeless assistance in the absence of special outreach;	
2.	prioritizes people most in need of assistance;	
	ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their preferences; and	
	takes steps to reduce burdens on people using coordinated entry.	

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- 1. Street outreach workers complete CE with clients experiencing unsheltered homelessness in partnership with peer support specialists. In- person assessments are available at emergency & DV shelters and the homeless day services center; Veterans Services Office, youth day shelter and local LGBTQ+ youth organization. Criminal Justice Services staff conducts CE with justice-involved persons. Individuals who are not in need of shelter or outreach and are only seeking resources are connected as needed.
- 2. Currently, all PSH and most RRH resources are prioritized for chronically homeless households with the highest vulnerability and longest periods of homelessness. If a program slot can serve youth, families, Veterans or singles, youth are prioritized. NC-505 implemented a supplemental tool to pair with the VI-SPDAT due to racial inequities identified in the VI-SPDAT. A workgroup is currently evaluating the effectiveness of the new supplemental tool and will conduct focus groups with both clients who received assessments and assessors who administered the tools.
- 3. The prioritization process ensures that the most vulnerable according to the tool can access resources at the time they present for assistance. The BNL is not a waitlist, but a dynamic prioritization list. The CE Match team & CoC staff monitor agencies that take referrals from CE on how long it takes them to enroll clients once they are matched (should not be more than 7 days) and then how long it takes programs to house clients once they are enrolled (goal is 30-90 days or less). Providers can staff specific systemic barriers to housing during case conferencing meetings for the community to brainstorm possible solutions. Client choice is always central to the housing process. Clients are offered the resource that is first available and can choose to wait until a resource that is more preferable to their needs is available (example single site vs. scattered site). Clients are offered shelter or other transitional resources as available while they wait.
- 4. CE is accessible via phone removing transportation barriers and in person requirement. When updating the prioritization tool, the workgroup examined each question and removed questions that were duplicative. Additionally, training to conduct CE assessments with eligible populations they serve ensures clients can complete the assessment with a case manager with whom they are familiar.

1D-9b.	Informing Program Participant about Rights and Remedies through Centralized or Coordinated Entry–Reporting Violations.
	NOFO Section V.B.1.p.
	Describe in the field below how your CoC through its centralized or coordinated entry:
1.	affirmatively markets housing and services provided within the CoC's geographic area and ensures it reaches all persons experiencing homelessness;
2.	informs program participants of their rights and remedies available under federal, state, and local fair housing and civil rights laws; and
3.	reports any conditions or actions that impede fair housing choice for current or prospective program participants to the jurisdiction(s) responsible for certifying consistency with the Consolidated Plan.

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- 1. CE staff share all known resources for which clients might be eligible. They ensure each caller leaves the assessment with something they can follow up on even if it is not a specific housing resource.
- 2. CE staff support clients in navigating filing complaints as requested. Through the HMIS privacy script, clients are informed of their rights.
- 3. The CoC reports actions that impede fair housing choice to the City of Charlotte, the jurisdiction responsible for the Consolidated Plan, via the Community Relations Committee, a joint committee appointed by the Charlotte City Council and Mecklenburg County Board of County Commissioners.

1D-	0. Advancing Racial Equity in Homelessness–Conducting Assessment.	
	NOFO Section V.B.1.q.	
1.	las your CoC conducted a racial disparities assessment in the last 3 years?	Yes
2.   I	inter the date your CoC conducted its latest assessment for racial disparities.	08/31/202
	Da. Process for Analyzing Racial Disparities–Identified Racial Disparities in Provision or Outcomes of	
1D-1	Homeless Assistance.	

# your CoC's process for analyzing whether any racial disparities are present in the provision or outcomes of homeless assistance; and what racial disparities your CoC identified in the provision or outcomes of homeless assistance.

## (limit 2,500 characters)

Describe in the field below:

1D-10b.	Implemented Strategies that Address Racial Disparities.	
	NOFO Section V.B.1.q.	

Select yes or no in the chart below to indicate the strategies your CoC is using to address any racial disparities.

1.	The CoC's board and decisionmaking bodies are representative of the population served in the CoC.	Yes
2.	The CoC has identified steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC.	Yes
3.	The CoC is expanding outreach in geographic areas with higher concentrations of underrepresented groups.	Yes
4.	The CoC has communication, such as flyers, websites, or other materials, inclusive of underrepresented groups.	Yes
5.	The CoC is training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness.	Yes
6.	The CoC is establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector.	Yes

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7.	The CoC has staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness.	Yes
8.	The CoC is educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity.	Yes
9.	The CoC reviewed coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness.	Yes
10.	The CoC is collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system.	Yes
11.	The CoC is conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness.	Yes
	Other:(limit 500 characters)	
12.		

1D-10c.	Implemented Strategies that Address Known Disparities.	
	NOFO Section V.B.1.q.	

Describe in the field below the steps your CoC is taking to address the disparities identified in the provision or outcomes of homeless assistance.

## (limit 2,500 characters)

1D-10d.	Tracked Progress on Preventing or Eliminating Disparities.
	NOFO Section V.B.1.q.
	Describe in the field below:
1.	the measures your CoC has in place to track progress on preventing or eliminating disparities in the provision or outcomes of homeless assistance; and
2.	the tools your CoC uses.
// //	

#### (limit 2,500 characters)

Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking–CoC's Outreach Efforts.	
NOFO Section V.B.1.r.	

Describe in the field below your CoC's outreach efforts (e.g., social media announcements, targeted outreach) to engage those with lived experience of homelessness in leadership roles and decision making processes.

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The CoC's main outreach efforts to engage those with lived experience of homelessness in leadership and decision-making roles include targeted outreach by current lived experience committee members. One of our committee members has recruited 2 individuals who are now members of the Lived Experience Committee and who regularly attend other CoC committee and workgroup meetings. Providers also refer current and former clients to participate in the group. Each committee and workgroup have representation from persons with lived experience. The Youth Action Board elected 2 co-chairs and meet regularly. YAB members are active in other CoC committees and workgroups, attend CoC Governing Board meetings and CoC Full Membership meetings. One member of the LEC holds an elected seat on the Coordinated Entry Oversight Committee. A member of the YAB served on the Ranking Committee and was directly involved in scoring and recommending projects for funding. Agencies were awarded bonus points in the CoC funding competition if they had referred clients to the CoC LEC or YAB.

1D-11a.	Active CoC Participation of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	

You must upload the Letter Signed by Working Group attachment to the 4B. Attachments Screen.

Enter in the chart below the number of people with lived experience who currently participate in your CoC under the four categories listed:

	Level of Active Participation	Number of People with Lived Experience Within the Last 7 Years or Current Program Participant	Number of People with Lived Experience Coming from Unsheltered Situations
1.	Included in the decisionmaking processes related to addressing homelessness.	5	7
2.	Participate on CoC committees, subcommittees, or workgroups.	5	7
3.	Included in the development or revision of your CoC's local competition rating factors.	5	7
4.	Included in the development or revision of your CoC's coordinated entry process.	5	7

1D-11b.	Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	

Describe in the field below how your CoC or CoC membership organizations provide professional development and employment opportunities to individuals with lived experience of homelessness.

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Utilizing planning grant funds, the CoC pays persons with lived experience in homelessness for the time they spend participating in CoC activities. The CoC also provides training opportunities and pays registration fees for persons with lived experience to attend external trainings. Agencies within the CoC pay for clients and former clients to receive peer support specialist training, which would allow them to gain employment as a Peer Support Specialist. Earlier this year, the CoC offered to pay for a Certification in Social Justice and Community Organizing program that a member of the LEC assisted in organizing. The goal of the program is to develop a network of community organizers who can continue to be supported with the training and organizational structures they need to expand the impact of their work.

1D-11c.	Routinely Gathering Feedback and Addressing Challenges of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	
	Describe in the field below:	
1.	how your CoC routinely gathers feedback from people experiencing homelessness;	
2.	how your CoC routinely gathers feedback from people who have received assistance through the CoC or ESG Programs; and	
3.	the steps your CoC has taken to address challenges raised by people with lived experience of homelessness.	

1.Our CoC routinely gathers feedback from people experiencing homelessness, through the CoC Lived Experience Committee (LEC), Youth Action Board (YAB) and CoC meetings including governing board, full membership and committee and workgroups. Agencies elevate feedback received from participants they serve.

2.CoC committees & workgroup membership include at least one person with lived experience in homelessness. Aside from the LEC, the coordinated entry oversight committee has the most regular attendees who report having lived experience. The CoC Board has 2 seats for persons with lived experience. To solicit feedback from persons with lived experience, CoC- and ESG-funded agencies utilize surveys, town hall meetings, focus groups and 1:1 meetings with clients. Feedback is reviewed by program leadership and used to inform modifications to program design and service delivery. On the quarterly monitoring & annual funding competition scorecards, projects are given points for the extent they go to implement feedback received by clients they serve. CoC agencies employ persons with lived experience to serve in a variety of roles including shelter specialist, shelter supervisor, case manager, housing navigator, peer support specialist, facilities technician and thus incorporate their view & suggestions in program design. Additionally, CoC agencies reserve seats on their Boards for persons with lived experience.

3.One provider that serves youth changed how they conduct home visits based on feedback from their participants who reported having had negative institutional experiences. Instead of always showing up at the youth's home, staff will find an errand or task they can complete alongside the youth. Another provider, after hearing from clients they sometimes feel ill-equipped talking to property providers, created a written guide for clients to use. Providers also make sure they ask the client which mode of communication they prefer to use. A provider that serves youth in our CoC continues to pay members of the Youth Action Board to conduct peer-to-peer street outreach with their street outreach staff once per week. This allows unsheltered youth to feel safe engaging with agency staff. The lived experience committee regularly raises challenges that exist in our community whether they are systemic challenges (rising rents) or program- level challenges (which programs show actions of being more committed to the success of their clients than others.

1D-12.	Increasing Affordable Housing Supply.
	NOFO Section V.B.1.t.
	Describe in the field below at least 2 steps your CoC has taken in the past 12 months to engage city, county, or state governments that represent your CoC's geographic area regarding the following:
1.	reforming zoning and land use policies to permit more housing development; and
2.	reducing regulatory barriers to housing development.

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Yes

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# 1E. Project Capacity, Review, and Ranking-Local Competition

 $\hbox{HUD publishes resources on the HUD.gov website at \ CoC\ Program\ Competition\ to\ assist\ you\ in\ completing\ the\ CoC\ Application.\ Resources\ include:}$ 

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
   FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

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1	E-1. Web Posting of Your CoC's Local Competition Deadline–Advance Public Notice.	
	NOFO Section V.B.2.a. and 2.g.	
	You must upload the Web Posting of Local Competition Deadline attachment to the 4B. Attachments Screen.	
1.	Enter your CoC's local competition submission deadline date for New Project applicants to submit their	07/07/2023
	project applications to your CoC-meaning the date your CoC published the deadline.	
2.	Enter the date your CoC published the deadline for Renewal Project applicants to submit their project applications to your CoC's local competition—meaning the date your CoC published the deadline.	09/07/2023
1	E-2. Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question and the response in Question 1E-2a along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section V.B.2.a., 2.b., 2.c., 2.d., and 2.e.	
	You must upload the Local Competition Scoring Tool attachment to the 4B. Attachments Screen.	
	Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition:	
		l.,
	Established total points available for each project application type.	Yes
2.	At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes
3.	At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes

4. Provided points for projects that addressed specific severe barriers to housing and services.

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5. Us	sed data from comparable databases to score projects submitted by victim service providers.	Yes
(e.	ovided points for projects based on the degree the projects identified any barriers to participation g., lack of outreach) faced by persons of different races and ethnicities, particularly those overpresented in the local homelessness population, and has taken or will take steps to eliminate the entified barriers.	Yes
1E-2a	a. Scored Project Forms for One Project from Your CoC's Local Competition. We use the response to this question and Question 1E-2. along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section V.B.2.a., 2.b., 2.c., and 2.d.	
		_
	You must upload the Scored Forms for One Project attachment to the 4B. Attachments Screen.	
	Complete the chart below to provide details of your CoC's local competition:	
1. Wi	hat were the maximum number of points available for the renewal project form(s)?	230
2. Ho	ow many renewal projects did your CoC submit?	15
3. WI	hat renewal project type did most applicants use?	PH-PSH
1E-2b	Addressing Severe Barriers in the Local Project Review and Ranking Process.	
	NOFO Section V.B.2.d.	
	Describe in the field below:	
1	. how your CoC analyzed data regarding each project that has successfully housed program participants in permanent housing;	
2	2. how your CoC analyzed data regarding how long it takes to house people in permanent housing;	
3	b. how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and	
4	l. considerations your CoC gave to projects that provide housing and services to the hardest to serve populations that could result in lower performance levels but are projects your CoC needs in its geographic area.	

- 1.During the CoC competition, the CoC utilizes a scorecard to collect and analyze data regarding projects that have successfully housed program participants in permanent housing. The scorecard includes the following performance outcomes: length of time to housing, exits to permanent housing, increase in earned and unearned income, number of referrals that came through CoC approved CE match process.
- 2.To set the thresholds for length of time to housing, the Data Advisory Committee looked at overall system performance measure performance and considered barriers to housing such as severe mental health, lack of income and criminal background barriers. The CoC also consulted with each project during monitoring about ways they might be able to decrease their length of time to housing including promoting shared housing and housing persons outside of Mecklenburg County while still providing supportive services.

  3. The Data Advisory Committee set different benchmarks for length of time to housing, exits to permanent housing and increase in income for RRH and PSH projects due to the severity of vulnerabilities present in PSH vs. RRH program
- participants.
  4.All PSH projects serve the most vulnerable chronically homeless households. All RRH programs agree to take 50% of their referrals from the CoC's match process (most vulnerable). During the competition process, projects had the opportunity to provide any context for the ranking committee to consider when reviewing their application materials. Comments received include: difficulty retaining staff for the project, not enough housing, lack of funding for staffing for the project, difficulty in having to take 50% of referrals through CE process, not receiving referrals quickly enough from Healthcare provider (Healthcare leverage project). None of the comments received severely impacted project outcomes.

1E-3.	Advancing Racial Equity through Participation of Over-Represented Populations in the Local Competition Review and Ranking Process.
	NOFO Section V.B.2.e.
	Describe in the field below:
1.	how your CoC used the input from persons of different races and ethnicities, particularly those over-represented in the local homelessness population, to determine the rating factors used to review project applications;
2.	how your CoC included persons of different races and ethnicities, particularly those over- represented in the local homelessness population in the review, selection, and ranking process; and
3.	how your CoC rated and ranked projects based on the degree to which their project has identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.

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The CoC obtained input and included persons of different races, particularly those over-represented in the local homelessness population (persons who identify as Black, Indigenous, Persons of Color, which make up 75% of the overall population of persons experiencing homelessness vs. 33% of the overall population in the County) by having all meetings open to the public. Input from persons of different races, particularly those over-represented in the local homelessness population anecdotally challenges the CoC to maintain high performance outcome standards for renewal projects since there are several non-CoC funded agencies that are effectively serving individuals who are homeless who would like to complete for CoC funding.

2. The Ranking Committee has four of seven (or 57%) members who are African American. One of those individuals has experienced homelessness. All 7 members reviewed new & renewal applications and completed scorecards. They then engaged in discussion about how to allocate available funding utilizing the CoC Board approved ranking policy.

3. The CoC did not take into account any barriers to participation when reviewing projects since referrals come through the CE system and if projects are having difficulty engaging clients to enroll them in the program, they staff that at case conferencing to determine how best to move forward or if the client should be unmatched from their project.

1E-4.	Reallocation–Reviewing Performance of Existing Projects.
	NOFO Section V.B.2.f.
	Describe in the field below:
1.	your CoC's reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed;
2.	whether your CoC identified any low performing or less needed projects through the process described in element 1 of this question during your CoC's local competition this year;
3.	whether your CoC reallocated any low performing or less needed projects during its local competition this year; and
4.	why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable.

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 The CoC Governing Board approved the ranking committee's recommended reallocation policy on 5/25/2023. The history of each project's grant was evaluated to determine if there was chronic underspending or chronic underperformance. Chronic underspending occurs when a renewal project that has not already been reallocated fails to expend 90% or more of its grant funds during each of its three most recently closed out grant years prior to the measurement date OR fails to expend 90% or more of its grant funds during each of its first two completed grant years. Chronic underperformance occurs when a renewal project fails to serve 90% or more of the projected number of households during each of its three most recently completed grant years prior to the measurement date OR fails to serve 85% or more of the projected number of households during each of its first two completed grant years, per its APR. Chronic Underperformance can also occur when a renewal project does not consistently meet performance benchmarks in the monitoring process. The ranking committee invited current renewal projects to review the proposed policy and offer feedback. The feedback was incorporated prior to final approval of the recommendation.

Projects could also voluntarily reallocate funds.

- 2. The CoC did identify low performing and less needed projects through this process during our local competition this year.
- 3. Seven projects were subject to reallocation during this year's local competition. Five due to low performance, 1 due to less needed and 1 voluntarily reallocated. Agencies were notified of their reallocation status. Two agencies submitted reallocation waivers. One request was approved and the other was denied and their funds were reallocated due to their most recent year's grant spending. One agency voluntarily reallocated funding for their project.
- The CoC did reallocate project funding.

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1 <del>L-4</del> a.	Reallocation Between FY 2018 and FY 2023.	
	NOFO Section V.B.2.f.	
	Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2018 and FY 2023?	No
	pla your doc damatatory rounded at roads 20 percent of 16 / 16 percent of 17 / 20 / 20 and 1 1 2020 .	110
1	E-5. Projects Rejected/Reduced–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments Screen.	
1.	Did your CoC reject any project application(s) submitted for funding during its local competition?	Yes
2.	Did your CoC reduce funding for any project application(s) submitted for funding during its local competition?	Yes
3.	Did your CoC inform applicants why your CoC rejected or reduced their project application(s) submitted for funding during its local competition?	Yes
4.	If you selected Yes for element 1 or element 2 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you	09/12/2023

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IL-oa	n. Projects Accepted-Notification Outside of e-snaps.  NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen.	
ran lapi	ter the date your CoC notified project applicants that their project applications were accepted and noted on the New and Renewal Priority Listings in writing, outside of e-snaps. If you notified plicants on various dates, enter the latest date of any notification. For example, if you notified plicants on 06/26/2023, 06/27/2023, and 06/28/2023, then you must enter 06/28/2023.	09/12/2023
4F FL	Land Communities Colories Describe for All Designati	
1E-50	b. Local Competition Selection Results for All Projects.	
	NOFO Section V.B.2.g.  You must upload the Local Competition Selection Results attachment to the 4B. Attachments Screen.	
1. I 2. I 3. I 4. I 5. I	pes your attachment include: Project Names; Project Scores; Project accepted or rejected status; Project Rank-if accepted; Requested Funding Amounts; and Reallocated funds.	
1	You must provide a response in question 1E-5b.	
1E-5c	You must provide a response in question 1E-5b.  2. Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline.  NOFO Section V.B.2.g. and 24 CFR 578.95.	
1E-5c	You must provide a response in question 1E-5b.  Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline.	
Ent par 1.1	You must provide a response in question 1E-5b.  Description:  Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline.  NOFO Section V.B.2.g. and 24 CFR 578.95.  You must upload the Web Posting—CoC-Approved Consolidated Application attachment to the 4B.	
Ent par 1.1	You must provide a response in question 1E-5b.  Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline.  NOFO Section V.B.2.g. and 24 CFR 578.95.  You must upload the Web Posting—CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.  Iter the date your CoC posted the CoC-approved Consolidated Application on the CoC's website or rtner's website—which included: the CoC Application; and	
Ent par 1.1	You must provide a response in question 1E-5b.  2. Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline.  NOFO Section V.B.2.g. and 24 CFR 578.95.  You must upload the Web Posting—CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.  Iter the date your CoC posted the CoC-approved Consolidated Application on the CoC's website or rtner's website—which included: the CoC Application; and Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings.	
Ent par 1.1	You must provide a response in question 1E-5b.  2. Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline.  NOFO Section V.B.2.g. and 24 CFR 578.95.  You must upload the Web Posting—CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.  Attachments Screen.  Attachments Screen.  Attachments Screen.  The CoC Application; and Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings.  You must enter a date in question 1E-5c.  1E-5d. Notification to Community Members and Key Stakeholders that the CoC-Approved	
Ent par 1.1	You must provide a response in question 1E-5b.  Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline.  NOFO Section V.B.2.g. and 24 CFR 578.95.  You must upload the Web Posting—CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.  Iter the date your CoC posted the CoC-approved Consolidated Application on the CoC's website or rtner's website—which included: the CoC Application; and Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings.  You must enter a date in question 1E-5c.  1E-5d. Notification to Community Members and Key Stakeholders that the CoC-Approved Consolidated Application is Posted on Website.	

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You must enter a date in question 1E-5d.

# 2A. Homeless Management Information System (HMIS) Implementation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578; FY 2023 CoC Application Navigational Guide; Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2A-1.	. HMIS Vendor.		
	Not Scored–For Information Only		
Ent	ter the name of the HMIS Vendor your CoC is o	currently using.	Clarity Human Services-BitFocus
			<u> </u>
2A-2.	. HMIS Implementation Coverage Area.		
	Not Scored–For Information Only		
Sel	lect from dropdown menu your CoC's HMIS co	verage area	Single CoC
	- Cot nom dropadwii mona your coc s rinne co	volago aloa.	Olingie dad
2A-3.	. HIC Data Submission in HDX.		
	NOFO Section V.B.3.a.		
Ent	ter the date your CoC submitted its 2023 HIC d	ata into HDX.	04/28/2023
04.4	Comparable Detabase for DV Desiders Cod	S and LIMIC Load Comparing Date Call	lastian and
2A-4.	. Comparable Database for DV Providers–CoC Data Submission by Victim Service Providers	s. and HMIS Lead Supporting Data Coll	ection and
	NOFO Section V.B.3.b.		
	In the field below:		
1.	describe actions your CoC and HMIS Lead haproviders in your CoC collect data in HMIS co	ave taken to ensure DV housing and somparable databases;	ervice
2.	state whether DV housing and service provide comparable database–compliant with the FY	ers in your CoC are using a HUD-com 2022 HMIS Data Standards; and	pliant
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3. state whether your CoC's HMIS is compliant with the FY 2022 HMIS Data Standards.

#### (limit 2,500 characters)

1.The HMIS Implementation is in the planning process to evaluate the comparable database utilizing the comparable database checklist. All of the VSP that are recipients of CoC or ESG funding, utilize databases that comply with HMIS data standards, which enables them to pull HUD-required reports. 2.Yes

3.Yes

2A-5.	Bed Coverage Rate-Using HIC, HMIS Data-CoC Merger Bonus Points.	
	NOFO Section V.B.3.c. and V.B.7.	

Enter 2023 HIC and HMIS data in the chart below by project type:

Project Type	Total Year-Round Beds in 2023 HIC	Total Year-Round Beds in HIC Operated by Victim Service Providers	Total Year-Round Beds in HMIS	HMIS Year-Round Bed Coverage Rate
1. Emergency Shelter (ES) beds	1,354	112	1,217	97.99%
2. Safe Haven (SH) beds	10	0	10	100.00%
3. Transitional Housing (TH) beds	447	16	301	69.84%
4. Rapid Re-Housing (RRH) beds	968	42	926	100.00%
5. Permanent Supportive Housing (PSH) beds	1,483	0	1,109	74.78%
6. Other Permanent Housing (OPH) beds	744	0	699	93.95%

2A-5a.	Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5.
	NOFO Section V.B.3.c.
	For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe:
1.	steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and
2.	how your CoC will implement the steps described to increase bed coverage to at least 85 percent.

#### (limit 2,500 characters)

1.One provider that has TH & OPH beds and continues to oppose joining HMIS. Our previous HMIS Lead stated that our implementation/vendor could not accurately import HOMES data, but we hope to utilize the Data Import Tool with our new HMIS software vendor to import HOMES data, which would increase the PSH bed coverage as VASH vouchers are not currently in HMIS. 2.HMIS staff will work with our new HMIS Software to be able to complete the HOMES data import. HMIS team will continue to outreach the one TH/OPH agency to provide education around the benefits of joining HMIS. One TH provider did join HMIS this year, which helps coverage.

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2A-6.	Longitudinal System Analysis (LSA) Submission in HDX 2.0.	
	NOFO Section V.B.3.d.	
	You must upload your CoC's FY 2023 HDX Competition Report to the 4B. Attachments Screen.	

Did your CoC submit at least two usable LSA data files to HUD in HDX 2.0 by February 28, 2023, 8 p.m. EST?	Yes	
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### 2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

 $\hbox{HUD publishes resources on the HUD.gov website at \ CoC\ Program\ Competition\ to\ assist\ you\ in\ completing\ the\ CoC\ Application.\ Resources\ include:}$ 

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578; FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and

(limit 2,500 characters)

FY2023 CoC Application

- Frequently Asked Questions

2B-1.	PIT Count Date.	
	NOFO Section V.B.4.a	
Ente	er the date your CoC conducted its 2023 PIT count.	01/25/2023
2B-2.	PIT Count Data-HDX Submission Date.	
	NOFO Section V.B.4.a	
Ente	er the date your CoC submitted its 2023 PIT count data in HDX.	04/28/2023
I	·	
2B-3.	PIT Count–Effectively Counting Youth in Your CoC's Most Recent Unsheltered PIT Count.	
	NOFO Section V.B.4.b.	
	Describe in the field below how your CoC:	
1.	engaged unaccompanied youth and youth serving organizations in your CoC's most recent PIT count planning process;	
2.	worked with unaccompanied youth and youth serving organizations to select locations where homeless youth are most likely to be identified during your CoC's most recent PIT count planning process; and	
3.	included youth experiencing homelessness as counters during your CoC's most recent unsheltered PIT count.	

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1. The CoC engaged unaccompanied youth and youth serving organizations in our PIT count planning process by inviting them to serve on our PIT planning committee. Two agencies, The Relatives and Time Out Youth, who specifically serve youth, participated in the PIT planning process. They attended all meetings and provided input specific to youth.

The Youth Action Board gave input on the local survey questions. One example of how their feedback was incorporated is that the larger PIT planning team recommended removing a question from the survey asking about how people get income since they thought it might be too many questions, but the YAB recommended leaving it to gain insight into income sources reported by youth. 2. Youth and youth serving organizations identified places they knew they could talk directly to the youth, including local alternative schools, the On Ramp Resource Center, Charlotte Transit Center, and other locations in the Uptown area.

3. Youth who had experienced homelessness served as counters during the unsheltered PIT count. They attended the volunteer training and did a great job during the count.

2B-4.	PIT Count-Methodology Change-CoC Merger Bonus Points.
	NOFO Section V.B.5.a and V.B.7.c.
	In the field below:
1.	describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2022 and 2023, if applicable;
2.	describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2022 and 2023, if applicable; and
3.	describe how the changes affected your CoC's PIT count results; or
4.	state "Not Applicable" if there were no changes or if you did not conduct an unsheltered PIT count in 2023.

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- 1. Data Quality: From 2022 to 2023 we were able to engage a TH program we had previously unable to engage (now in HMIS) and counted in this year\'s PIT. We also had existing programs increase TH capacity. From 2022 to 2023, a motel based ES program decreased capacity (as people exited the shelter to PH). The program was initiated to quickly move people 60 years of age or older with health challenges from congregate to non-congregate settings for health and safety reasons during the pandemic. The program will continue to decrease capacity and eventually be closed when all participants are either housed in PH or exited.
- 2. Methodology: The CoC completed the unsheltered count on the morning of 1/26/23 via a CoC-wide community canvasing count that covered the CoC's entire geographic area. This differs from the 2022 count, which was conducted largely by CoC program staff members in due to COVID-19. To ensure there was no duplication, the PIT unsheltered survey included questions asking about where individuals slept on the designated count night and asked whether the person has already been counted as part of this year's count. In addition, after the Point-in-Time Count event was completed, staff reviewed all entries, including all observation counts, to ensure that all data entered was accurate and to remove any duplication or persons who were unable to be identified. Per HUD recommendations, Charlotte-Mecklenburg maximized remote trainings, including for use of the Outreach Grid App, which is used to complete some of the Point-in-Time Count surveys. Data from the Outreach Grid App was entered into a specific unsheltered project in HMIS to ensure there is no duplication across the census.
- 3. The changes described above resulted in an increased number of TH beds (+35), a slight decrease in ES beds (-20 beds), and an increase in the unsheltered count (from 152 persons in 2022 to 288 persons in 2023). There was no demonstrated impact on our PIT count results due to persons seeking short-term shelter or housing assistance displaced due to natural disaster or having recently arrived in our CoC's geographic area.

### 2C. System Performance

 $\hbox{HUD publishes resources on the HUD.gov website at \ CoC\ Program\ Competition\ to\ assist\ you\ in\ completing\ the\ CoC\ Application.\ Resources\ include:}$ 

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;

  - 24 CFR part 578;- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2C-1.	Reduction in the Number of First Time Homeless–Risk Factors Your CoC Uses.
	NOFO Section V.B.5.b.
	In the field below:
1.	describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time;
2.	describe your CoC's strategies to address individuals and families at risk of becoming homeless; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time

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1.SPM metric 5.2 shows an increase in the number of persons becoming homeless for the first time from FY21 to FY2 2. The CoC continues to use a screening tool to target homelessness prevention resources. Risk factors include prior evictions, previous homelessness, disability status, criminal background, large family size, age (unaccompanied youth and/or 50+), lack of GED or HS diploma, BIPOC and/or LGBTQIA household members, and living doubled up with another household. A Diversion workgroup is in the process of analyzing case studies of families who entered emergency shelter for the first time to examine characteristics of the household situation and what the household says could have prevented or quickly resolved their homelessness. Strategies include e Continue diversion funding & prevention resources at CE & emergency shelters. Diversion funding assists with transportation to another city or state and housing solutions. In FY22, 203 individuals were diverted. Mecklenburg County was awarded ARPA funds to implement prevention system navigation at CE. Mecklenburg County was also awarded flexible funding from Community Solutions to help with problem solving to prevent homelessness. Veterans Bridge Home received ARPA funds to help with prevention efforts for Veteran households. One pillar of the A Home for All Plan is Upstream Prevention. They will contract with TA that will assist with building upon the successes of the ERA funding that was utilized to prevent evictions and build an Eviction Prevention pilot program. The CoC continues to apply for YHDP funding to be able to serve youth who are homeless or at-risk of homelessness to quickly resolve their housing crisis. Additionally, the CoC will seek opportunities to integrate data across systems (healthcare, criminal justice, education, etc.) to determine risk factors of persons entering homelessness from other systems to improve coordination and ensure people aren't exiting institutions into homelessness. In partnership with the Homeless Services Network Advocacy Committee, the CoC is seeking opportunities for collaboration with the Criminal Justice System to reduce the number of people who enter the homeless services system from the Criminal Justice System. The CoC will examine relevant data disaggregated by race and ethnicity to identify existing disparities.

3.Mecklenburg County funds diversion carried out by emergency shelters & Roof Above street outreach. Mecklenburg County is the CE Lead.

2C-1a.	Impact of Displaced Persons on Number of First Time Homeless.	
	NOFO Section V.B.5.b	
		•
	Was your CoC's Number of First Time Homeless [metric 5.2] affected by the number of persons seeking short-term shelter or housing assistance displaced due to:	
		•
1.	natural disasters?	No
2.	having recently arrived in your CoCs' geographic area?	Yes

#### (limit 2,500 characters)

Based on the most recent SPM covering 10/1/2021 to 9/30/2022, I am seeing that 823 people out of the 3482 'first time homeless' responded that they had lived in Mecklenburg County for less than a month.

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2C-2.	Length of Time Homeless–CoC's Strategy to Reduce.
	NOFO Section V.B.5.c.
	In the field below:
1.	describe your CoC's strategy to reduce the length of time individuals and persons in families remain homeless;
2.	describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless.

#### (limit 2,500 characters)

1.SPM metric 1.2 shows a decrease in length of time homeless from FY21 to FY22. The CoC concluded the work with the property provider engagement consultant and the community recommended a model for how a property provider engagement entity and programs should work together. Housing navigation & property provider engagement is currently de-centralized, but the goal is to centralize the efforts. Property Provider Engagement is a pillar of A Home for All. They will work with TA to build out a pilot program of centralized landlord engagement. At bi-weekly By-Name List (BNL) meetings, CoC monitors length of time from match to enrollment to housing move in date. Case conferencing for those clients that take the longest to house assists with identifying system barriers that prevent clients from quickly moving into housing. System barriers identified (criminal background) are brought to the agency that does property provider engagement, the CoC Governing Board, CoC committees and workgroups to develop strategies to address the length of time individuals and persons in families remain homeless. CoC staff met with shelter providers to better understand the needs of long stayers at shelters and shared findings with the CoC Governing Board.

2.During bi-weekly and monthly case conferencing meetings, individuals who are matched to a housing resource and not housed are enrolled are staffed to identify any barriers that are impacting their rapid exit to housing. The matched households tab is sorted by those who have been matched or enrolled the longest to ensure frequent community problem solving conversations are being had to mitigate barriers to housing. In addition, as part of the community housing match process, the BNL is sorted by LOTH to ensure those with longest time homeless are matched first following the CoC's prioritization policy. The CoC continues to target EHVs to those with the longest length of time homeless who are not chronic to ensure they have a housing solution. The CoC will examine relevant data disaggregated by race and ethnicity to identify existing disparities.

3.PH providers are responsible for fostering relationships with landlords, so they continue to take clients with barriers to housing. Housing Collaborative is responsible for ensuring more units come online to the system by utilizing landlord incentives and risk mitigation funds.

NOFO Section V.B.5.d.	
In the field below:	

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	describe your CoC's strategy to increase the rate that individuals and persons in families residing in emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations;
2.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to increase the rate that individuals and families exit to or retain permanent housing.

#### (limit 2,500 characters)

- 1. SPM metric 7b.1 reduced by 4% from FY21 to FY22. SPM Metric 7b.2 reduced by 1% from FY21 to FY22. The rate of retention of PH is 96%. Emergency shelters, safe haven, transitional housing and RRH providers explore all available resources to ensure clients exit into permanent housing. This includes utilizing RRH subsidies for those who are eligible following the community prioritization process when required, exploring the feasibility of shared living with clients and helping remove barriers to clients permanently residing with family or friends. Providers ensure clients apply for income-based housing and help clients access resources to increase their income. The CoC is actively recruiting new property provider partners. EHVs were strategically targeted to long-term shelter stayers, large families (5+ household members) in ES, TH and RRH and households of any size in RRH that need subsidy for longer than 2 years.
- 2. To ensure clients in permanent housing projects retain housing, the CoC holds a meeting every other week to identify households that need to transfer from a scattered site PSH program to a single site PSH program and vice versa based on the changing needs of the household. The meeting also identifies households that need to transfer from RRH to PSH due to increased support service needs. Through case management, programs partner with clients to identify goals centered around maintaining permanent housing and support clients in working toward their goals. The NOFO scorecard reflects the CoC's commitment to track, and measure increase in income and increase in employment/employment retention. These are strategies the CoC is taking to increase exits to PH destinations. CoC will examine relevant data disaggregated by race and ethnicity to identify existing disparities.
- 3. PH providers are responsible for ensuring households retain PH or exit to a permanent destination.

2C-4.	Returns to Homelessness–CoC's Strategy to Reduce Rate.
	NOFO Section V.B.5.e.
	In the field below:
1.	describe your CoC's strategy to identify individuals and families who return to homelessness;
2.	describe your CoC's strategy to reduce the rate of additional returns to homelessness; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate individuals and persons in families return to homelessness.

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 SPM metric 2a reduced from FY21 to FY22 meaning less people are returning to homelessness within 6 and 24 months after exiting. The CoC identifies individuals and families who return to homelessness through reviewing the community BNL on a weekly basis to identify system barriers to housing. The Veterans workgroup meets monthly to review the Veterans BNL and conducts case conferencing. One agency that conducts street outreach connects with clients who have exited multiple PSH programs and end up back in an unsheltered location to try to advocate for their service needs. Data shows that clients with untreated mental health and substance use disorders return to homelessness due to inability to maintain lease requirements. 2. To address the need for an increase in the number of agency-leased units, the CoC Board identified PSH-Leasing as its first priority for CoC funding. The CoC also targeted EHVs to households exiting RRH that still need additional assistance to prevent them from returning to homelessness. The CoC is working to strengthen partnerships between healthcare providers & housing providers to ensure clients have access to needed services to maintain housing and prevent returns. The CoC Governing Board established a Healthcare Workgroup to help improve access to healthcare for clients served and explore how Medicaid Expansion, if passed, will impact clients served. In the event a client is placed in a housing intervention that seemed appropriate at placement but is not successful (i.e. scattered-site vs. single-site; RRH vs. PSH) and is at risk for a return to homelessness, a case worker will a request for a PSH transfer to avoid the return to homelessness. To prevent clients who recently moved into housing with an EHV from returning to homelessness, City ESG Prevention funding will be used to pay rent arrears. The CoC will examine relevant data disaggregated by race and ethnicity to identify existing disparities. Leadership of organizations that provide RRH & PSH are responsible for overseeing this strategy and the CoC Board will work to standardize aftercare interventions through the CoC Written Standards.

2C-5.	Increasing Employment Cash Income–CoC's Strategy.
	NOFO Section V.B.5.f.
	In the field below:
1.	describe your CoC's strategy to access employment cash sources;
2.	describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and
3.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment.

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- 1. SPM metric 4.4 increased from FY21 to FY22. The CoC written standards require that programs work to connect clients to employment without making it a condition of program participation. The CoC's strategy to increase employment income includes connecting clients with employment opportunities and workforce development, as available, at CE. Emergency shelters and housing programs have employment specialists that develop partnerships with employers who will work with clients. Agencies have existing relationships with employment and temporary agencies to provide employment opportunities. The CoC will provide training on supportive employment so agencies can effectively support clients in maintaining employment. CoC will examine relevant data disaggregated by race & ethnicity to identify existing disparities.
- 2. Agencies refer clients to workforce development agencies such as Goodwill, Charlotte Works and Charlotte Area Fund to connect clients to employment opportunities. These agencies maintain relationships with employers and provide job training, coaching and paid training programs.
- 3. Charlotte Works will oversee this strategy in collaboration with all workforce development providers and work to get clients connected to employment opportunities at CE and coordinate with all of the employment specialists to streamline communication with employers.

2C-5a.	Increasing Non-employment Cash Income–CoC's Strategy
	NOFO Section V.B.5.f.
	In the field below:
1.	describe your CoC's strategy to access non-employment cash income; and
2.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non-employment cash income.

#### (limit 2,500 characters)

SPM Measure 4.5 decreased from FY21 to FY22. Strategies include increase coordination among SOAR workers to ensure eligible clients are quickly connected to a SOAR specialist at CE. Mecklenburg County Criminal Justice Services has 2 SOAR workers for clients connected to the justice system to help reinstate benefits. DSS has 3 SOAR workers to focus on getting benefits for Medicaid recipients. Individual agencies have SOAR workers. Area hospitals have SOAR workers to connect high utilizers to benefits. The Veteran Service Office connects eligible clients to Veteran-specific benefits. Mecklenburg County Community Support Services' SOAR Coordinator convenes all of the SOAR workers in the community to identify strategies to streamline application processes and to ensure providers are serving the same clients. Case managers are encouraged to connect all clients without income that have a disability to a SOAR worker to determine their eligibility. The CoC will examine relevant data disaggregated by race & ethnicity to identify existing disparities. 2. Mecklenburg County SOAR Coordinator is responsible for overseeing this strategy by ensuring SOAR workers are coordinated in their outreach and engagement.

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### 3A. Coordination with Housing and Healthcare

 $\hbox{HUD publishes resources on the HUD.gov website at \ CoC\ Program\ Competition\ to\ assist\ you\ in\ completing\ the\ CoC\ Application.\ Resources\ include:}$ 

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;

  - 24 CFR part 578;- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3	A-1. New PH-PSH/PH-RRH	Project–Leveraging Housing Resources.		
	NOFO Section V.B.6.a.			
	You must upload the He Screen.	ousing Leveraging Commitment attachment	to the 4B. Attachments	
	Is your CoC applying for a n housing units which are not experiencing homelessness	new PH-PSH or PH-RRH project that uses ho funded through the CoC or ESG Programs to ?	ousing subsidies or subsidized to help individuals and families	No
3	A-2. New PH-PSH/PH-RRH	Project-Leveraging Healthcare Resources.		
	NOFO Section V.B.6.b.			
	You must upload the H	ealthcare Formal Agreements attachment to	the 4B. Attachments Screen.	
	ls your CoC applying for a n individuals and families exp	new PH-PSH or PH-RRH project that uses he eriencing homelessness?	ealthcare resources to help	No
3A-3.	Leveraging Housing/Healtho	care Resources–List of Projects.		
	NOFO Sections V.B.6.a. an	d V.B.6.b.		
				_
	If you selected yes to questi project application you inten	ions 3A-1. or 3A-2., use the list feature icon to d for HUD to evaluate to determine if they m	o enter information about each eet the criteria.	
Project Name	Project Type	e Rank Number	Leverage <sup>-</sup>	Гуре

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## 3B. New Projects With Rehabilitation/New Construction Costs

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578; FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3B-1.	Rehabilitation/New Construction Costs-New Projects.	
	NOFO Section V.B.1.s.	
Ta		Nia
for I	our CoC requesting funding for any new project application requesting \$200,000 or more in funding nousing rehabilitation or new construction?	NO
3B-2.	Rehabilitation/New Construction Costs-New Projects.	
	NOFO Section V.B.1.s.	
		1
	If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with:	
1.	Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and	
2.	HUD's implementing rules at 24 CFR part 75 to provide employment and training opportunities for low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons.	

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# 3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;- FY 2023 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3C-1.	Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	
proje	our CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component ects to serve families with children or youth experiencing homelessness as defined by other eral statutes?	No
3C-2.	Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	
	You must upload the Project List for Other Federal Statutes attachment to the 4B. Attachments Screen.	
	If you answered yes to question 3C-1, describe in the field below:	
	how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and	
2.	how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.	

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NC-505

## 4A. DV Bonus Project Applicants for New DV Bonus Funding

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  24 CFR part 578;
  FY 2023 CoC Application Navigational Guide;
  Section 3 Resources;

  - PHA Crosswalk; and
  - Frequently Asked Questions

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	A-1. New DV Bonus Project Applications.		
	NOFO Section I.B.3.I.		
	Did your CoC submit one or more new project applications for DV Bonus Funding?		\
4A-	1a. DV Bonus Project Types.		
	NOFO Section I.B.3.I.		
	Select yes or no in the chart below to indicate the type(s) of new DV Bonus project(s) your CoC included in its FY 2023 Priority Listing.		
	Project Type		
1.	SSO Coordinated Entry	No	
2.	PH-RRH or Joint TH and PH-RRH Component	Yes	_
You m	PH-RRH or Joint TH and PH-RRH Component  ust click "Save" after selecting Yes for element 1 SSO Coordinated to view questions 4A-2, 4A-2a. and 4A-2b.  A-3. Assessing Need for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects in	Yes Entry	
You m	PH-RRH or Joint TH and PH-RRH Component  ust click "Save" after selecting Yes for element 1 SSO Coordinated to view questions 4A-2, 4A-2a. and 4A-2b.	Yes Entry	_
You m	PH-RRH or Joint TH and PH-RRH Component  ust click "Save" after selecting Yes for element 1 SSO Coordinated to view questions 4A-2, 4A-2a. and 4A-2b.  A-3. Assessing Need for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects in Your CoC's Geographic Area.	Yes Entry	
You m	PH-RRH or Joint TH and PH-RRH Component  ust click "Save" after selecting Yes for element 1 SSO Coordinated to view questions 4A-2, 4A-2a. and 4A-2b.  A-3. Assessing Need for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects in Your CoC's Geographic Area.	Yes Entry	
You m	PH-RRH or Joint TH and PH-RRH Component  ust click "Save" after selecting Yes for element 1 SSO Coordinated to view questions 4A-2, 4A-2a. and 4A-2b.  A-3. Assessing Need for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects in Your CoC's Geographic Area.  NOFO Section I.B.3.I.(1)(c)	Yes Entry	

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#### You must enter a value for elements 1 and 2 in question 4A-3.

4A-3a.	4A-3a. How Your CoC Calculated Local Need for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(c)	
	Describe in the field below:	
1.	how your CoC calculated the number of DV survivors needing housing or services in question 4A-3 element 1 and element 2; and	
2.	the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects); or	
3.	if your CoC is unable to meet the needs of all survivors please explain in your response all barriers to meeting those needs.	

#### (limit 2,500 characters)

Information About Unique Project Applicants and Their Experience in Housing Placement and Housing Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
NOFO Section I.B.3.I.(1)	
	ı

Use the list feature icon to enter information on each unique project applicant applying for New PH-RRH and Joint TH and PH-RRH Component DV Bonus projects—only enter project applicant information once, regardless of how many DV Bonus projects that applicant is applying for.

#### **Applicant Name**

This list contains no items

# 4B. Attachments Screen For All Application Questions

We have provided the following guidance to help you successfully upload attachments and get maximum points:

1.	You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.					
2.	You must upload an attachment for each document listed where 'Required?' is 'Yes'.					
3.	We prefer that you use PDF files, though other file types are supported–please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images. Many systems allow you to create PDF files as a Print option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube.					
4.	Attachments must match the questions they are associated with.					
5.	Only upload documents responsive to the questions posed-including other material slows down the review process, which ultimately slows down the funding process.					
6.	s. If you cannot read the attachment, it is likely we cannot read it either.					
	. We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).					
	. We must be able to read everything you want us to consider in any attachment.					
7.	7. After you upload each attachment, use the Download feature to access and check the attachment to ensure it matches the required Document Type and to ensure it contains all pages you intend to include.					
8.	8. Only use the "Other" attachment option to meet an attachment requirement that is not otherwise listed in these detailed instructions.					
Document Typ	Document Type		Document Description	Date Attached		
1C-7. PHA Homeless Preference		No	PHA Homeless Pref	09/20/2023		
1C-7. PHA Moving On Preference		No				
1D-11a. Letter Signed by Working Group		Yes				
1D-2a. Housin	1D-2a. Housing First Evaluation		Housing First Eva	09/20/2023		
1E-1. Web Posting of Local Competition Deadline		Yes	Web Postin of Loc	09/20/2023		
1E-2. Local Competition Scoring Tool		Yes	Local Competition	09/20/2023		
1E-2a. Scored Forms for One Project		Yes	Scored Forms for	09/20/2023		
1E-5. Notification of Projects Rejected-Reduced		Yes				
1E-5a. Notification of Projects Accepted		Yes				
1E-5b. Local Competition Selection Results		Yes				
1E-5c. Web Posting–CoC- Approved Consolidated Application		Yes				

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1E-5d. Notification of CoC- Approved Consolidated Application	Yes		
2A-6. HUD's Homeless Data Exchange (HDX) Competition Report	Yes	HUD's Homeless Da	09/20/2023
3A-1a. Housing Leveraging Commitments	No		
3A-2a. Healthcare Formal Agreements	No		
3C-2. Project List for Other Federal Statutes	No		
Other	No		