

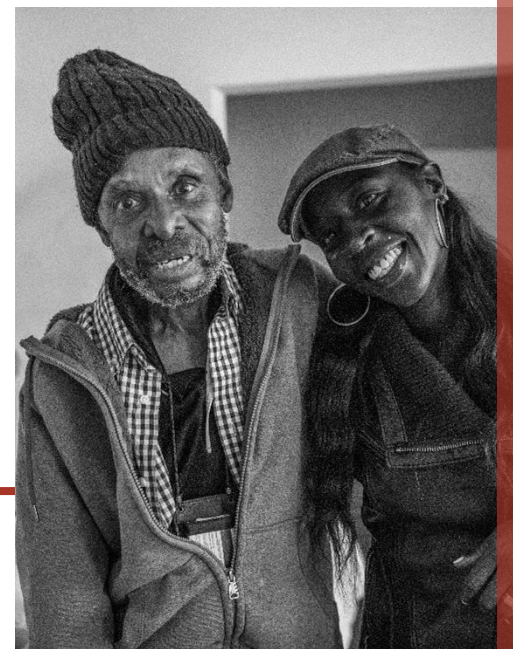
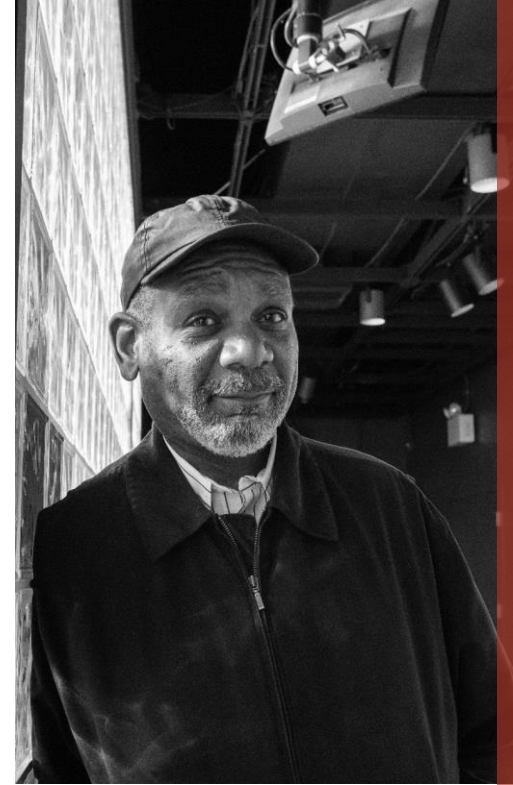


A program of Pathways to Housing PA

Mecklenburg County Training Series Kick-off

Andrew Spiers, LSW & Khalil Martin, LSW

www.HousingFirstUniversity.org



Housekeeping

- We invite you to be present with us!
- Questions and comments welcome throughout
- Sign-in and sign-out
- QR codes



Today's Agenda

- ✓ Introductions
- ✓ Project scope
- ✓ Training series overview
- ✓ Training series logistics
- ✓ Q&A



Who's here?

Raise your hand or just call out...

- Your name
- Your title/job role & your agency
- How long have you worked there?
- What's one thing you want us to know about the work you do?



Introductions



Andrew Spiers

- He/him
- Director of Training & Technical Assistance
- Licensed social worker (PA)
- 5+ years at Pathways
- 15 years in human services field
 - Homelessness, substance use, mental health, HIV/AIDS, forensics, LGBTQ+, and youth
- 12 years experience training



Khalil Martin

- He/him
- Training Specialist
- Licensed social worker (PA)
- 2 years at Pathways
- 7 years in human services field
 - Homelessness, substance use, mental health, LGBTQ+, and youth
- 2 years experience training



Ryan Villagran

- They/them
- Training Specialist
- Licensed social worker (PA)
- 2 years at Pathways
- 15 years in human services field
 - Substance use, mental health, and older adults services
- 8 years experience training



Pathways to Housing PA

- Homeless services organization
- Operating in Philadelphia since 2008
- Grown from one team of 70, to eight teams serving over 550 participants
- One-stop shopping for participant needs
- 85% housing retention rate
- High fidelity Housing First



- Over 140 interdisciplinary staff members
- Administrative, clinical, finance, housing, integrated care, community inclusion, etc.
- Philadelphia Furniture Bank (PFB)
- Good Haul
- Housing First University (HFU)
- Pathways Housing Wellness Corporation (PHWC)
- Center of Excellence (COE)



Our Mission

To empower people with disabilities to improve their housing stability, achieve better health, and reclaim their lives.



Our Expertise

- The Pathways to Housing model of Housing First
- A one-stop-shop for a wide range of community-based services (Integrated Care clinic, behavioral health therapy, psychiatry, nursing, case management, MOUD, peer services, etc.)
- The first to devote an ACT team to people with primary OUD diagnosis in a scattered-site Housing First program
- We heavily focus on harm reduction and community inclusion

Philadelphia Furniture Bank

- Opened in 2014
- Provides furniture to organizations in Philadelphia working with individuals exiting homelessness
- Member agency model
- Helped 13,607 individuals and furnished over 5,960 homes since opening
- Donations from individuals, businesses, hotels, etc.
- Keeps perfectly good stuff out of landfills



[Read more about the Philadelphia Furniture Bank](#)

Housing First University

- Launched Fall 2019
- Outward-facing training and educational initiative
- Housing First, harm reduction, integrated care, and service delivery best practices
- 500+ trainings, 40+ conference presentations
- >6,000 unique individuals
- 42 states and 13 countries



[Read more about Housing First University](#)

Good Haul

- Launched in Summer 2022
- A social enterprise junk hauling business
- Ranging from commercial clean out to small furniture pick-up
- Majority of items picked up will be repurposed
- Works closely PFB with revenue reinvested back into PFB
- A Work First site



[Read more about Good Haul](#)

Pathways Housing Wellness Corporation

- Launched in 2021
- Non-profit development
- Turn abandoned lots and homes into affordable housing
- Neighborhood needs assessments to provide added value to our new neighbors
- Once the first project of 15-25 units is complete, start the next project, rebuilding communities brick by brick



[Read more about Pathways Housing Wellness Corporation](#)

Previous Work



Testimonials & Examples

- **Bucks County (PA)**
 - County-wide low-barrier housing implementation
 - 18 session training series
 - Biweekly TA sessions since Summer 2021
- **Carbon-Monroe-Pike counties (PA)**
 - Short training series on Housing First & harm reduction
 - 6 hours of TA for each of the 7 community housing partners over the course of 3 months

“I'm just in awe of all the Pathways staff, and of the person-centered approach in every way a person is supported... The tiniest suggestions that will make a huge difference in connecting with the individual and how they experience support offered. I wish all individuals with behavioral health challenges experienced this type of engagement and support... I'm really hoping this philosophy can be integrated more and more. Thank you.”

Testimonials & Examples

- **Park Center (TN)**
 - Single agency Housing First implementation
 - 27 session training series
 - Ongoing TA based on emerging needs
- **Welcome House (KY)**
 - Single agency Housing First implementation
 - 24 session training series
 - Ongoing TA based on emerging needs

“Our meetings with HFU were awesome! Such great tips and information. We appreciate the opportunity to have spent the time with the agency staff. Easy to talk with, great sense of humor, and knowledgeable. They are doing amazing work. I hope other agencies have taken advantage of the technical assistance. I am so happy we were able to connect with them.”

Mecklenburg Co. & HFU



Our Work Together

- Helping to champion a high fidelity Housing First implementation
 - Tell us your goals and we'll help you get there!
- Training series
 - 12 sessions of progressive knowledge & skill building
 - April 18, 2023 through July 18, 2023
 - Skipping May 16th
 - Skipping July 4th
 - Virtual sessions
 - Tuesdays, 10-12 PM ET



A note on the training *process*

- Knowledge will build on previous weeks
- Not everything you learn about will be specific to your particular role, but will help in understanding the full scope of the work
- Sometimes you'll leave a session with more questions than answers, that's okay!
- Some questions may be put in the “parking lot” for subsequent sessions



What you'll get

- Approximately 24 hours of training developed from hands-on experience, evidence-based practice, and peer-reviewed literature
- Up to 24 continuing education credits for licensed social workers
- Our “boots on the ground” trainers have almost a century of combined experience
- “Learn from people who do this work every day”
- Training recordings, slides, tip sheets, further reading, and additional resources



What we ask of You

- Be present
- Ask questions
- Share your expertise
- Problem-solve with us

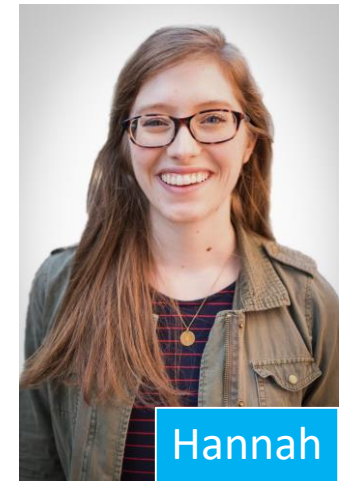


Training Series



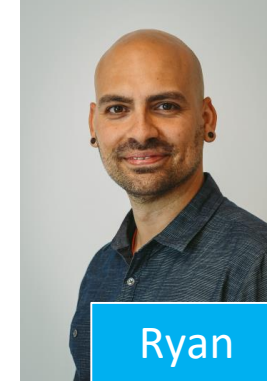
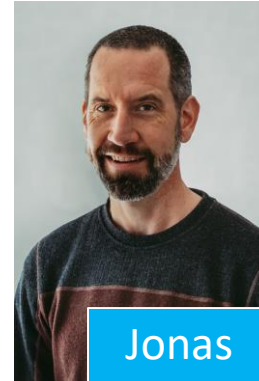
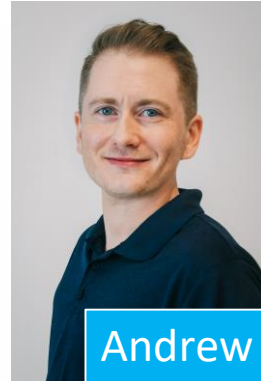
April

- **4/5:** The Housing First Philosophy
- **4/6:** Housing First: How & Why It Works
- **4/18:** Landlord Engagement Strategies
- **4/25:** Assertive Engagement



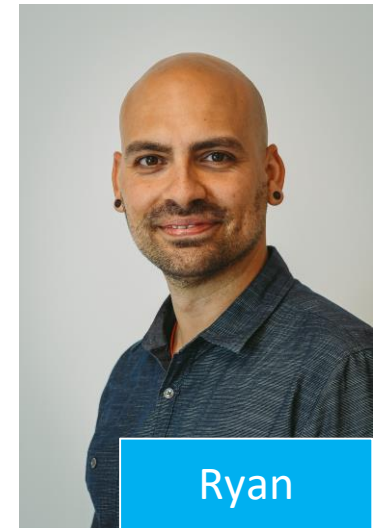
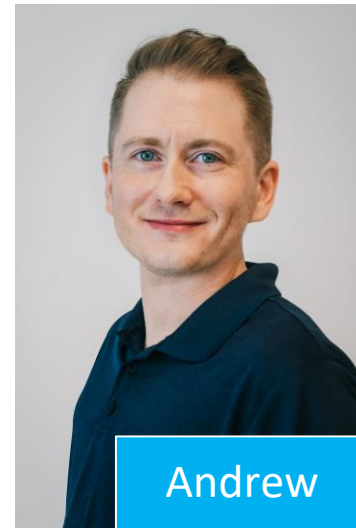
May

- **5/2:** Using the Team Approach in Case Management
- **5/9:** Community Inclusion in Homelessness Recovery
- **5/16:** *OFF*
- **5/23:** Integrated Care & Housing First
- **5/30:** The Peer Role in Our Service System



June

- **6/6:** Home Visits – Why & How to Do Them
- **6/13:** Understanding Racial Disparities in Homelessness
- **6/20:** Uncovering Implicit Bias
- **6/27:** Culturally Responsive Services: From Competence to Humility



July

- **7/4: OFF**
- **7/11: Crisis Intervention & De-escalation**
- **7/18: Applied Housing First & Harm Reduction Strategies**



Logistics



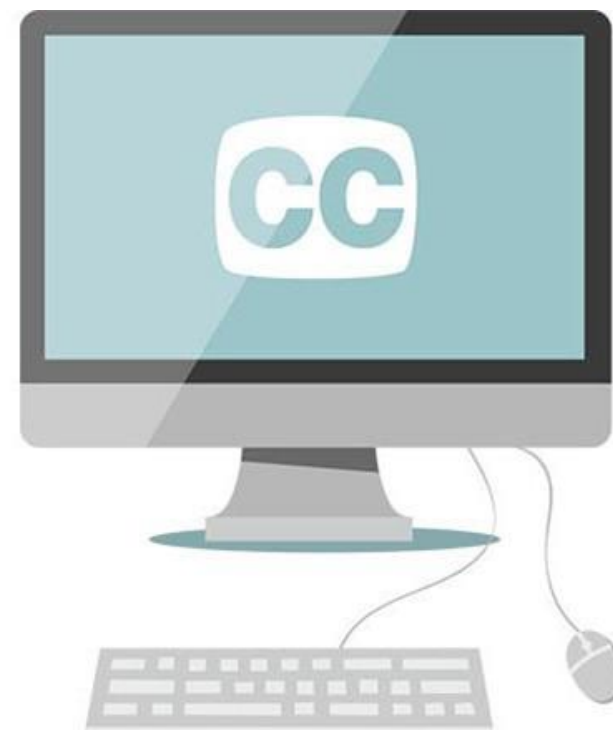
Training Registration

- [Register via Zoom](#)
 - One registration will sign you up for all 12 sessions
- Requires a Zoom account (free!)
- Check that you entered your email address correctly
- Save your registration confirmation email
- Don't share your registration link with others, it's unique to you!
- Save the calendar invite (it will contain your login credentials)



Accommodations

- We will provide closed captioning for all trainings
- If you have any other accessibility needs, please let us know
- Email us at training@pthpa.org or note on your training series registration



Accreditation

- **Association of Social Work Boards (ASWB) Approved Continuing Education (ACE)**
- Housing First University: a program of Pathways to Housing PA, provider #1759, is approved as an ACE provider to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Regulatory boards are the final authority on courses accepted for continuing education credit. ACE provider approval period: 01/12/2022 – 01/12/2025.
- We can provide continuing education credits to licensed social workers in 48 of the 50 U.S. states and 10 Canadian provinces. Due to current regulations, CE credits cannot be offered to social workers in the states of New Jersey or New York. If you are not a Licensed Social Worker, please check with your board of accreditation to ensure this training meets your licensing needs.
- [Read more about our accreditation on the HFU website](#)



Participation Suggestions

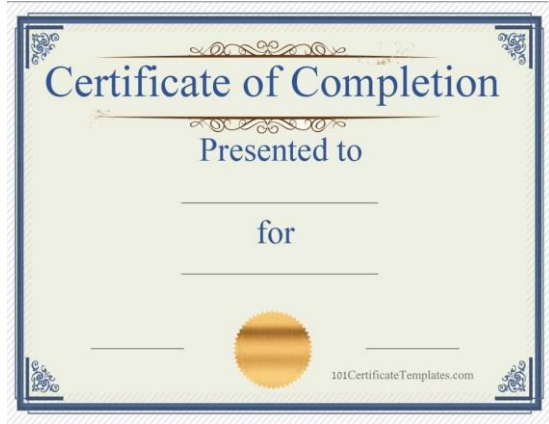
- Arrive on time*
- Stay for the entire virtual session*
- Audio and video enabled*
- Engage with poll questions, group activities, break-out rooms, discussion prompts, etc.*
- Please remain on mute when not speaking
- Course evaluations are required to receive a certificate of completion*

** Required by ASWB ACE program for CE credit*

Course Evaluations

- There will be a new evaluation (**Google Form**) each week
 - Link will be provided at the end of the training in the chat, as well as via email
 - Answer all required questions (marked with ***red asterisk**) & hit “submit”
 - You can request to receive an email copy of your answers
- Asks for feedback on achievement of learning objectives, trainer skills, use of technology, etc.
- We take your comments seriously and value your input
- **Course evaluations must be completed by 5:00 pm on the Friday following the training**

Certificates



- Certificates will typically be available the Monday following each training
- Certificates will be available to everyone via DropBox
 - Each week, we will add certificates for those who completed the course evaluation before the deadline
 - Locate your certificate and save to your computer
- Certificates for LSW/LCSW staff will include your CE credit

Our Training Philosophy

- Strengths-based
- Celebrate any positive change
- Individually we know a little, together we know a lot
- We're experts, but not the end-all-be-all experts
- Let us know your goals and we'll help get you there
- We're committed to walking alongside you through the change process
- Our technical assistance sessions will help with some of the nuance around implementation
- Getting comfortable with the gray areas





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To learn more visit
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