# Before Starting the CoC Application

You must submit all three of the following parts  in order for us to consider your Consolidated Application complete:

 1. the CoC Application,
 2. the CoC Priority Listing, and
 3. all the CoC's project applications that were either approved and ranked, or rejected.

 As the Collaborative Applicant, you are responsible for reviewing the following:

 1. The FY 2022 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
 2. The FY 2022 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
 3. All information provided to ensure it is correct and current.
 4. Responses provided by project applicants in their Project Applications.
 5. The application to ensure all documentation, including attachment are provided.

 Your CoC Must Approve the Consolidated Application before You Submit It
 - 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2022 CoC Program Competition on behalf of your CoC.
 - 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.
 Answering Multi-Part Narrative Questions
 Many questions require you to address multiple elements in a single text box.  Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

 Attachments
 Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed–including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.
 - Attachments must match the questions they are associated with–if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.
 - We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

# 1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at  CoC Program Competition  to assist you in completing the CoC Application.  Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
   - 24 CFR part 578;
    - FY 2022 CoC Application Navigational Guide;
   - Section 3 Resources;
   - PHA Crosswalk; and
    - Frequently Asked Questions

**1A-1. CoC Name and Number:**   NC-505 - Charlotte/Mecklenburg County CoC

**1A-2. Collaborative Applicant Name:**   Mecklenburg County

**1A-3. CoC Designation:**   CA

**1A-4. HMIS Lead:**   Mecklenburg County

# 1B. Coordination and Engagement–Inclusive Structure and Participation

HUD publishes resources on the HUD.gov website at  CoC Program Competition  to assist you in completing the CoC Application.  Resources include:

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    - FY 2022 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

| 1B-1. | Inclusive Structure and Participation–Participation in Coordinated Entry. | |
|---|---|---|
| | NOFO Sections VII.B.1.a.(1), VII.B.1.e., VII.B.1.p., and VII.B.1.r. | |

| | In the chart below for the period from May 1, 2021 to April 30, 2022: |
|---|---|
| 1. | select yes or no in the chart below if the entity listed participates in CoC meetings, voted–including selecting CoC Board members, and participated in your CoC's coordinated entry system; or |
| 2. | select Nonexistent if the organization does not exist in your CoC's geographic area: |

| | Organization/Person | Participated in CoC Meetings | Voted, Including Electing CoC Board Members | Participated in CoC's Coordinated Entry System |
|---|---|---|---|---|
| 1. | Affordable Housing Developer(s) | Yes | Yes | Yes |
| 2. | Agencies serving survivors of human trafficking | Yes | Yes | Yes |
| 3. | CDBG/HOME/ESG Entitlement Jurisdiction | Yes | Yes | Yes |
| 4. | Disability Advocates | Yes | Yes | Yes |
| 5. | Disability Service Organizations | Yes | Yes | Yes |
| 6. | EMS/Crisis Response Team(s) | Yes | Yes | Yes |
| 7. | Homeless or Formerly Homeless Persons | Yes | Yes | Yes |
| 8. | Hospital(s) | Yes | Yes | Yes |
| 9. | Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations) | Nonexistent | No | No |
| 10. | Law Enforcement | Yes | No | Yes |
| 11. | Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates | Yes | Yes | Yes |
| 12. | LGBTQ+ Service Organizations | Yes | Yes | Yes |
| 13. | Local Government Staff/Officials | Yes | Yes | Yes |
| 14. | Local Jail(s) | Yes | Yes | Yes |
| 15. | Mental Health Service Organizations | Yes | Yes | Yes |
| 16. | Mental Illness Advocates | Yes | Yes | Yes |

| 17. | Organizations led by and serving Black, Brown, Indigenous and other People of Color | Yes | Yes | Yes |
|---|---|---|---|---|
| 18. | Organizations led by and serving LGBTQ+ persons | Yes | Yes | Yes |
| 19. | Organizations led by and serving people with disabilities | Yes | Yes | Yes |
| 20. | Other homeless subpopulation advocates | Yes | Yes | Yes |
| 21. | Public Housing Authorities | Yes | Yes | Yes |
| 22. | School Administrators/Homeless Liaisons | Yes | Yes | Yes |
| 23. | State Domestic Violence Coalition | No | No | No |
| 24. | State Sexual Assault Coalition | No | No | No |
| 25. | Street Outreach Team(s) | Yes | Yes | Yes |
| 26. | Substance Abuse Advocates | Yes | Yes | Yes |
| 27. | Substance Abuse Service Organizations | Yes | Yes | Yes |
| 28. | Victim Service Providers | Yes | Yes | Yes |
| 29. | Domestic Violence Advocates | Yes | Yes | Yes |
| 30. | Other Victim Service Organizations | Yes | Yes | Yes |
| 31. | Youth Advocates | Yes | Yes | Yes |
| 32. | Youth Homeless Organizations | Yes | Yes | Yes |
| 33. | Youth Service Providers | Yes | Yes | Yes |
| | Other: (limit 50 characters) | | | |
| 34. | Faith-based Organizations | Yes | Yes | Yes |
| 35. | Philanthropic Organizations | Yes | Yes | Yes |

| 1B-2. | Open Invitation for New Members. | |
|---|---|---|
| | NOFO Section VII.B.1.a.(2) | |

| | | Describe in the field below how your CoC: |
|---|---|---|
| | 1. | communicated a transparent invitation process annually (e.g., communicated to the public on the CoC's website) to solicit new members to join the CoC; |
| | 2. | ensured effective communication with individuals with disabilities, including the availability of accessible electronic formats; |
| | 3. | invited organizations serving culturally specific communities experiencing homelessness in the geographic area to address equity (e.g., Black, Latino, Indigenous, LGBTQ+, and persons with disabilities). |

**(limit 2,500 characters)**

1. CoC membership is open to any agency/individual with an interest in working collaboratively to end homelessness in Charlotte-Mecklenburg. The CoC invites agencies and individuals to join via an open invitation on the CoC website: www.charmeckcoc.org and weekly in the CoC Weekly Digest email. The Digest is sent to over 500 individuals and includes CoC information & resources. Members represent nonprofit, faith-based, and private organizations/agencies delivering healthcare, persons with lived experience, social services, and philanthropic organizations.

2. The CoC shares information across media types including email, social media, flyers, and public presentations at various service locations to ensure effective communication with individuals with disabilities (visual/hearing impaired, cognitive, and physical disabilities). The CoC also offers a hybrid options for most meetings so the public can choose to participate in- person or remotely. The CoC website and newsletter are ADA compliant.

3. Organizations in the community who serve culturally specific communities experiencing homelessness have an open invitation to join the CoC at any time. There has been an increase in the number of CoC member organizations led by persons of color who serve persons of color and they have become more involved in CoC committees and workgroups. Agencies who serve the LGBTQ+ community have also become more active in our CoC and have been attending meetings of the CoC. Time Out Youth, which serves LGBTQ+ youth has increased involvement and offers trainings to CoC members. Carolinas Care Partnership & Transcend, who recently merged, submitted a DV Bonus application and was recently elected to the CoC Equity & Inclusion Committee. The newly formed Unsheltered Workgroup is co-led by a leader from a black-led organization and more black-led organizations have been involved in that workgroup. All CoC meetings are open to the public.

| 1B-3. | CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness. | |
|---|---|---|
| | NOFO Section VII.B.1.a.(3) | |

| | | Describe in the field below how your CoC: |
|---|---|---|
| | 1. | solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness; |
| | 2. | communicated information during public meetings or other forums your CoC uses to solicit public information; and |
| | 3. | took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness. |

**(limit 2,500 characters)**

1. All CoC meetings are open to the public to include full membership, Governing Board, committees, workgroups, and additional task forces. Each governing board meeting includes public comment to receive input. Before full membership meetings, there is a public call for agenda items. CoC staff gives CoC updates & asks for input at Homeless Services Network meetings. CoC staff hold quarterly CoC: 101 sessions, which include time for open discussion to receive opinions & input on how to end homelessness. There is a standing open comment period for all CoC governing documents. When the unsheltered homelessness workgroup began, stakeholders from across the community were invited to participate to include police officers, healthcare providers, substance use services. The group is co-led by an ESG SO provider & a leader of a grassroots organization that conducts street outreach.

2. CoC information is communicated during each Board, full membership, committee & workgroup meeting. Each meeting discusses strategies to end homelessness. Additionally, the public can submit opinions and information to the CoC through the CoC website and email. CoC communicated funding opportunities via the Board of County Commissioners email newsletter and County social media.

3. Based on information shared the CoC's Coordinated Entry Oversight Committee established a Coordinated Entry (CE) Redesign workgroup to make process improvements. This resulted in eliminating the requirement that persons seeking assistance first call 211 since there is a local CE hotline. The workgroup implemented a process for additional agencies to be trained to conduct CE assessments. Also, after hearing about the growing numbers of persons experiencing unsheltered homelessness in the towns of the County & lack of SO coordination, the CoC Board created an unsheltered homelessness workgroup.

| | 1B-4. | Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding. | |
| --- | --- | --- | --- |
| | | NOFO Section VII.B.1.a.(4) | |

| | | Describe in the field below how your CoC notified the public: |
| --- | --- | --- |
| | 1. | that your CoC will consider project applications from organizations that have not previously received CoC Program funding; |
| | 2. | about how project applicants must submit their project applications–the process; |
| | 3. | about how your CoC would determine which project applications it would submit to HUD for funding; and |
| | 4. | how your CoC effectively communicated with individuals with disabilities, including making information accessible in electronic formats. |

(limit 2,500 characters)

1. CoC Letters of Interest (LOI) phase for new projects & intent to renew for renewal projects opened from 8/3/2022-8/10/22. CoC used the following avenues to communicate the request for LOIs: the CoC listserv, CoC website, Homeless Services Network listserv, Meck. Co. CSS Facebook page and the Meck. Co. Board Bulletin. All reached agencies that do not receive CoC funding. Ranking Committee (RC) reviewed all LOIs received on 8/12/22 and invited those meeting threshold requirements to submit project applications. CA staff held 2 NOFO information sessions (7/11/22 & 8/8/22) to review eligible activities & answer questions. A 2nd request for LOIs opened from 8/29/22-9/1/22 after two renewal projects voluntarily reallocated funding. In total, 8 agencies that had never received CoC funding submitted LOIs; 7 were invited to submit project applications; 2 submitted and 1 was included on the CoC's priority ranking list.

2. RC reviewed all LOIs for threshold criteria. All but 1 project that submitted LOIs were invited to submit project applications. Project application materials & instructions were communicated via email. CoC staff held 1:1 mandatory TA sessions for all applicants. Additionally, CoC staff were available to answer questions via email, phone and additional meetings.

3. RC reviewed and scored applications using the scorecard to get a total score and relative score for each project. According to the CoC Board's approved ranking priorities, renewal infrastructure projects were ranked # 1 and #2 followed by renewal projects awarded last year that have not yet started due to delayed grant agreements. Next, RC ranked the new & renewal projects with a relative score above 77% (average relative score), in order following the CoC Board's approved ranking priorities. Finally, RC ranked projects with relative scores below 77% from highest to lowest following the CoC Board's approved ranking priorities. The total requests in new projects exceeded the amount available through CoC & DV bonus and reallocation, thus, the 2 lowest scoring projects were not ranked and 1 duplicate project (ranked as CoC bonus, but then submitted again during 2nd LOI round as new PSH project) were not ranked. CoC Governing Board approved the recommended ranking on 9/14/22.

4. Notification of the competition phases was shared across multiple media types, including ADA compliant website postings and emails. CA staff was available via phone, email and in person to answer questions.

# 1C. Coordination and Engagement

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  - Section 3 Resources;
  - PHA Crosswalk; and
    - Frequently Asked Questions

| | | |
|---|---|---|
| 1C-1. | Coordination with Federal, State, Local, Private, and Other Organizations. | |
| | NOFO Section VII.B.1.b. | |

| | | |
|---|---|---|
| | In the chart below: | |
| 1. | select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or | |
| 2. | select Nonexistentif the organization does not exist within your CoC's geographic area. | |

| | Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects | Coordinates with the Planning or Operations of Projects? |
|---|---|---|
| 1. | Funding Collaboratives | Yes |
| 2. | Head Start Program | Yes |
| 3. | Housing and services programs funded through Local Government | Yes |
| 4. | Housing and services programs funded through other Federal Resources (non-CoC) | Yes |
| 5. | Housing and services programs funded through private entities, including Foundations | Yes |
| 6. | Housing and services programs funded through State Government | Yes |
| 7. | Housing and services programs funded through U.S. Department of Health and Human Services (HHS) | Yes |
| 8. | Housing and services programs funded through U.S. Department of Justice (DOJ) | Yes |
| 9. | Housing Opportunities for Persons with AIDS (HOPWA) | Yes |
| 10. | Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations) | Nonexistent |
| 11. | Organizations led by and serving Black, Brown, Indigenous and other People of Color | Yes |
| 12. | Organizations led by and serving LGBTQ+ persons | Yes |
| 13. | Organizations led by and serving people with disabilities | Yes |
| 14. | Private Foundations | Yes |
| 15. | Public Housing Authorities | Yes |
| 16. | Runaway and Homeless Youth (RHY) | Yes |
| 17. | Temporary Assistance for Needy Families (TANF) | Yes |
| | Other:(limit 50 characters) | |

| 18. | | |
|-----|---|---|

| 1C-2. | CoC Consultation with ESG Program Recipients. | |
|-------|----------------------------------------------|---|
| | NOFO Section VII.B.1.b. | |

| | Describe in the field below how your CoC: | |
|---|---|---|
| 1. | consulted with ESG Program recipients in planning and allocating ESG and ESG-CV funds; | |
| 2. | participated in evaluating and reporting performance of ESG Program recipients and subrecipients; | |
| 3. | provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area; and | |
| 4. | provided information to Consolidated Plan Jurisdictions within your CoC's geographic area so it could be addressed in Consolidated Plan update. | |

**(limit 2,500 characters)**

1.The City of Charlotte and the State of NC are ESG Entitlement recipients. NCDHHS requires that CoCs submit collaborative applications to include funding recommendations for ESG funding. The Operations Manager from the City's Housing & Neighborhood Services is on the CoC Governing Board and Ranking Committee. With this collaboration, the CoC was informed of how the City distributed ESG & ESG-CV funding. The CoC used this information to determine how State ESG funding should be distributed to not be duplicative. Since our area receives more entitlement funding, the City of Charlotte collaborated with the CoC to be able to fully fund a collaborative project that was funded through ESG-CV. City & CoC staff collaborated to brainstorm with providers to best utilize available ESG waivers to increase spending of ESG-CV. CoC staff sits on the review committee for City ESG funding. CoC consulted with the City when scoring project applications for NCDHHS ESG funding for projects that receive funding from City ESG for similar activities to determine how they are performing on those contracts.
2.The City of Charlotte partners with the CoC to provide ESG-CV reports to HUD. Quarterly, HMIS staff pulls the CAPER and notifies funded agencies to correct any errors prior to sending to the City of Charlotte for review. At the end of the month, HMIS staff pulls the CAPERS again for final review and uploads to Sage. The City then submits to HUD. The CoC evaluates the performance of NCDHHS ESG recipients at time of renewal. CoC staff consult with City of Charlotte on how agencies are performing on contracts that fund similar activities when determining funding allocation for NCDHHS ESG funds. City of Charlotte consults with CoC when allocating Entitlement ESG funds.
3.The City of Charlotte consulted the Housing & Homelessness Data Dashboard to obtain PIT & HIC data.
4.The City of Charlotte CoC Board member shared the Consolidated Plan with the CoC Board & full membership to solicit input and feedback.

| 1C-3. | Ensuring Families are not Separated. | |
|-------|-------------------------------------|---|
| | NOFO Section VII.B.1.c. | |

Select yes or no in the chart below to indicate how your CoC ensures emergency shelter, transitional housing, and permanent housing (PSH and RRH) do not deny admission or separate family members regardless of each family member's self-reported sexual orientation and gender identity:

| | | |
|---|---|---|
| 1. | Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not separated. | No |
| 2. | Conducted optional training for all CoC- and ESG-funded service providers to ensure families are not separated. | No |
| 3. | Worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients. | Yes |
| 4. | Worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance. | Yes |
| 5. | Sought assistance from HUD by submitting AAQs or requesting technical assistance to resolve noncompliance of service providers. | Yes |
| 6. | Other. (limit 150 characters) | |
| | | |

| | | |
|---|---|---|
| 1C-4. | CoC Collaboration Related to Children and Youth–SEAs, LEAs, School Districts. | |
| | NOFO Section VII.B.1.d. | |

Select yes or no in the chart below to indicate the entities your CoC collaborates with:

| | | |
|---|---|---|
| 1. | Youth Education Provider | Yes |
| 2. | State Education Agency (SEA) | Yes |
| 3. | Local Education Agency (LEA) | Yes |
| 4. | School Districts | Yes |

| | | |
|---|---|---|
| 1C-4a. | Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts. | |
| | NOFO Section VII.B.1.d. | |

Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4.

(limit 2,500 characters)

All Charlotte-Mecklenburg Schools (CMS) have a McKinney-Vento (MCV) liaison to work with students and families who are homeless. This includes families at shelters, hotels, transitional living programs, living with friends and family, and unsheltered. A full-time MCV Social Worker works with children and families to conduct assessments for MCV eligibility and create work plans. CMS has MOUs with several member and non-member agencies of the CoC including Thompson Child & Family Focus Services, Steve Smith Foundation, Freedom School, INLIVIAN (PHA), and the YMCA to provide services and support to students experiencing homelessness. CoC- and ESG-funded agencies ensure students are connected to schools and have access to transportation and other support needed to support students.

CMS is active with the CoC Governing Board, committees, and workgroups. CMS also has read only permission in HMIS. With this access, MCV staff will be able to coordinate with agencies that are working with their students and families. CMS and the CoC work together to ensure MCV families are not evicted from hotels during the pandemic.

CMS has an appointed seat on the CoC Governing Board & Coordinated Entry Oversight Committee, both currently held by the MCV Manager. One of the MCV Social Workers serves as Secretary for the Homeless Youth Workgroup and participates in monthly Youth Case Conferencing.  Annually, the MCV Manager shares current data (number of homeless families) during the CoC Governing Board meetings.

| 1C-4b. | Informing Individuals and Families Experiencing Homelessness about Eligibility for Educational Services. | |
|---|---|---|
| | NOFO Section VII.B.1.d. | |

| Describe in the field below written policies and procedures your CoC adopted to inform individuals and families who become homeless of their eligibility for educational services. |
|---|

(limit 2,500 characters)

As adopted in the CoC's Written Standards, the Education Liaison Policy requires CoC funded providers that serve households with children, that an individual(s) is designated to ensure children are enrolled in school and connected to appropriate services in the community, including Head Start and McKinney-Vento education services. Contact information for the school social worker/school system McKinney-Vento Liaison is provided.  Staff ensure that individuals and families are following school policies regarding absences and have the medical documentation necessary to return to school after an illness/injury and are encouraged to develop relationships with community partners to offer educational support on-site (i.e. tutoring, reading programs) and access to supplemental learning material.

| 1C-4c. | Written/Formal Agreements or Partnerships with Early Childhood Services Providers. | |
|---|---|---|
| | NOFO Section VII.B.1.d. | |

| Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services: |
|---|

| | | MOU/MOA | Other Formal Agreement |
|---|---|---|---|
| 1. | Birth to 3 years | No | Yes |
| 2. | Child Care and Development Fund | No | Yes |
| 3. | Early Childhood Providers | No | Yes |
| 4. | Early Head Start | Yes | Yes |
| 5. | Federal Home Visiting Program–(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV) | No | Yes |
| 6. | Head Start | Yes | Yes |
| 7. | Healthy Start | No | Yes |
| 8. | Public Pre-K | No | Yes |
| 9. | Tribal Home Visiting Program | No | Yes |
| | Other (limit 150 characters) | | |
| 10. | | | |

| | 1C-5. | Addressing Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors–Collaborating with Victim Service Providers. | |
|---|---|---|---|
| | | NOFO Section VII.B.1.e. | |

| | Describe in the field below how your CoC regularly collaborates with organizations who help provide housing and services to survivors of domestic violence, dating violence, sexual assault, and stalking to: |
|---|---|
| 1. | update CoC-wide policies; and |
| 2. | ensure all housing and services provided in the CoC are trauma-informed and can meet the needs of survivors. |

(limit 2,500 characters)

1.Service providers who serve survivors participate in the process to update CoC written standards to ensure any DV-specific policies are updated correctly. Additionally, victim services providers work with the CoC to ensure CE policies & procedures make resources available through coordinated entry available to survivors while protecting the safety of the survivor.

2.CA staff consults with leadership of agencies that serve survivors to determine all services delivered across the CoC are trauma-informed and can meet the needs of survivors. One example of such consultation is when CoC housing programs were hesitant to take referrals from CE of households comprised of couples that have a history of DV. After consultation, it was determined that a CoC-wide training is needed to ensure housing providers understand the rights of clients with a history of DV to access housing and to review safety planning practices.

| | 1C-5a. | Annual Training on Safety and Best Practices to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors. | |
|---|---|---|---|
| | | NOFO Section VII.B.1.e. | |

| Describe in the field below how your CoC coordinates to provide training for: |
|---|

| | | |
|---|---|---|
| 1. | project staff that addresses best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually); and | |
| 2. | Coordinated Entry staff that addresses best practices (e.g., trauma informed care) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually). | |

(limit 2,500 characters)

1. Domestic Violence providers share training resources from the National Network to End Domestic Violence with CoC Victim Service Providers (VSPs) and non-Victim Service Providers as they are offered multiple times throughout the year. Mecklenburg County Community Support Services Domestic Violence Unit provides training upon request for CoC project staff on specialized topics including dynamics of domestic violence, impact of domestic violence on children, safety planning, confidentiality, trauma-informed care, and victim services.
2. One of the elected seats on the Coordinated Entry Oversight Committee is designated for a Victim Services Provider, currently Safe Alliance, to ensure that the Coordinated Entry (CE) policies and processes address the needs of survivors of domestic violence. Victim Services Providers informed the workflow of coordinated entry to ensure survivors accessing coordinated entry could still be assessed for housing needs if they consent in addition to being connected to resources and services for survivors. CE staff is trained annually on how to advise clients of their right to opt out of CE and still receive services and how to lock records in HMIS, so they are not shared across the system if a survivor gives consent to have their information entered into HMIS but does not want their record shared. CE assessors are trained annually on the process for connecting survivors to resources.

| | | |
|---|---|---|
| 1C-5b. | Using De-identified Aggregate Data to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors. | |
| | NOFO Section VII.B.1.e. | |

| | | |
|---|---|---|
| | Describe in the field below: | |
| 1. | the de-identified aggregate data source(s) your CoC uses for data on survivors of domestic violence, dating violence, sexual assault, and stalking; and | |
| 2. | how your CoC uses the de-identified aggregate data described in element 1 of this question to evaluate how to best meet the specialized needs related to domestic violence and homelessness. | |

(limit 2,500 characters)

1. The CoC utilizes survivor data from HMIS & the comparable database in multiple CoC committees and workgroups including Coordinated Entry Oversight Committee. The data is utilized to determine the needs of survivors and informs how to better target available DV-specific RRH resources. The data also informs training needs for CE assessors. Additionally, the homeless families workgroup utilizes DV survivor data to determine the need for resources for survivors with children.
2. Program management staff from the domestic violence shelter holds an elected seat on the CoC's Data Advisory Committee (DAC) and incorporates their outcome data into the System Performance Measures. The same agency holds an elected seat on the CoC's Coordinated Entry Oversight Committee to speak to the gaps in the overall system in services for survivors. When developing scorecards for funding competitions, the DAC takes into consideration the unique needs of survivors and how Victim Service Providers operate to tailor outcome benchmarks to that service type.

| 1C-5c. | Communicating Emergency Transfer Plan to Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors. | |
|---|---|---|
| | NOFO Section VII.B.1.e. | |

| | Describe in the field below how your CoC communicates to all individuals and families seeking or receiving CoC Program assistance: |
|---|---|
| 1. | the emergency transfer plan policies and procedures; and |
| 2. | the process for individuals and families to request an emergency transfer. |

(limit 2,500 characters)

1. Appendix II of the CoC Written Standards outlines the emergency transfer plan policies and procedures.  The Written Standards can be accessed on the CoC website.  Providers distribute the CoC Emergency Transfer Plan at intake to ensure all individuals and families are made aware of the policies and procedures. .
2. Housing providers must make the emergency transfer plan, which includes the process, available upon request and publicly available when feasible. Providers share the process for requesting an emergency transfer with clients at intake and as needed throughout the client's participation in the program. If the client needs to move due to Domestic Violence, Dating Violence, Sexual Assault or Stalking, providers ensure clients understand the process for requesting to move and advocate on behalf of the client to the landlord.

&nbsp

| 1C-5d. | Access to Housing for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking. | |
|---|---|---|
| | NOFO Section VII.B.1.e. | |

| | Describe in the field below how your CoC ensures that survivors of domestic violence, dating violence, sexual assault, or stalking have access to all of the housing and services available within the CoC's geographic area. |
|---|---|

(limit 2,500 characters)

Agencies that administer housing resources specifically for survivors of domestic violence work together to determine how to allocate available resources. Providers recently changed the referral process from first come, first served, to utilizing a By-Name List pulled from HMIS made up of clients who report they are fleeing DV at Coordinated Entry. Victim-Service Providers maintain their own list of clients needing housing and when there are openings, CE staff leads case conferencing to determine how to allocate the resources. Providers are currently researching possible prioritization tools to use, but acknowledge that it is very difficult to prioritize based on threat to safety so they continue case conferencing to ensure survivors who are at highest risk to danger access the resources. Additionally, the CE Supervisor conducts CE at the DV shelter 2-3 times per month to ensure that clients who give consent after confirmation of the understanding of risks associated with being entered into HMIS, have access to all housing resources in the CoC. Clients that call CE and report they are fleeing DV are given the number to call the Greater Charlotte Hope Line and are offered the option to proceed with the Coordinated Entry assessment after confirming the clients understand the risk(s) associated with having their information in HMIS. Clients are given the option to lock down their record(s). Finally, the CoC allocated 17 EHVs to survivors fleeing DV.

| | 1C-5e. | Including Safety, Planning, and Confidentiality Protocols in Coordinated Entry to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors. | |
| --- | --- | --- | --- |
| | | NOFO Section VII.B.1.e. | |

| | | Describe in the field below how your CoC's coordinated entry includes: |
| --- | --- | --- |
| | 1. | safety protocols, |
| | 2. | planning protocols, and |
| | 3. | confidentiality protocols. |

(limit 2,500 characters)

1. The CE workflow is designed to first ask if the caller is fleeing DV to see if they need to be offered DV-specific resources. Additionally, when CEs are conducted via phone, the CE script prompts the assessor to ensure the client is in a safe space to speak confidentially.
2. If a survivor needs to move to a new unit due to fleeing DV, the specific program will work with the participant to move. If they need to facilitate a transfer to another program, they will consult CE to assist with the transfer. If a survivor from outside of the geographic area of the CoC needs to transfer into NC-505, CE staff will work with the client and original CoC to facilitate the transfer into NC-505
3. CE staff thoroughly explain the Release of Information (ROI) to clients including the benefits and risks of sharing information. They explain that the system is secure and that all providers who have access to the system have been formally trained and are held to the highest standard of confidentiality and ethics including severe consequences if confidentiality is violated. Assessors explain the CE process prior to beginning the assessment including the note that sensitive questions will be asked so callers can be sure they are in a confidential space to have the conversation.

| 1C-6. | Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+–Anti-Discrimination Policy and Training. | |
|---|---|---|
| | NOFO Section VII.B.1.f. | |

| | 1. | Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination? | Yes |
|---|---|---|---|
| | 2. | Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)? | Yes |
| | 3. | Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access in Accordance With an Individual's Gender Identity in Community Planning and Development Programs  (Gender Identity Final Rule)? | Yes |

| 1C-6a. | Anti-Discrimination Policy–Updating Policies–Assisting Providers–Evaluating Compliance–Addressing Noncompliance. | |
|---|---|---|
| | NOFO Section VII.B.1.f. | |

| | | Describe in the field below: |
|---|---|---|
| | 1. | whether your CoC updates its CoC-wide anti-discrimination policy, as necessary, based on stakeholder feedback; |
| | 2. | how your CoC assisted providers in developing project-level anti-discrimination policies that are consistent with the CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination; |
| | 3. | your CoC's process for evaluating compliance with your CoC's anti-discrimination policies; and |
| | 4. | your CoC's process for addressing noncompliance with your CoC's anti-discrimination policies. |

(limit 2,500 characters)

1. Our CoC's updated Anti-Discrimination Policy was adopted by the CoC Governing Board on 8/25/2022.  Before being adopted, the policy was sent to the CoC Governing Board members, the CoC's Equity and Inclusion Committee, the CoC's Lived Experience Committee and to Youth Action Board members for feedback. All feedback was incorporated before being approved by the CoC Governing Board.  The policy will be reviewed and updated annually based on stakeholder feedback.

2. During this year's NOFO competition, agencies applying for funding were required to submit their agency's anti-discrimination policy for review by CA staff. CA staff provided a checklist for agencies to use when developing or updating their anti-discrimination policy. CA staff reviewed the policies in comparison to the CoC-wide anti-discrimination policy to ensure consistency. After review, CoC providers were assisted in revising their project-level anti-discrimination policies so that they are consistent with the CoC-wide anti-discrimination policy

3. The CoC's Equity & Inclusion Committee reviewed the Anti-Discrimination policies of agencies that receive ESG & CoC funding and offered standard language for agencies to use that aligns with the CoC's anti-discrimination policies.

4.The CoC's process for addressing noncompliance with our CoC's anti-discrimination policy is that clients or anyone who feels they have been discriminated against by an agency in the CoC's geographic area can follow the CoC grievance process outlined in the CoC written standards. Agencies should first follow their own grievance process and if the client is not satisfied with the outcome at the agency level, they can file a grievance with the Coordinated Entry Oversight Committee who will review information from the client and the program and make a final decision, which is binding. The CoC has only received 1 such grievance and thus, does not yet have a process for how to treat agencies that have multiple grievances filed against them.

| 1C-7. | Public Housing Agencies within Your CoC's Geographic Area–New Admissions–General/Limited Preference–Moving On Strategy. | |
|---|---|---|
| | NOFO Section VII.B.1.g. | |

| You must upload the PHA Homeless Preference\PHA Moving On Preference attachment(s) to the 4B. Attachments Screen. |
|---|
| Enter information in the chart below for the two largest PHAs highlighted in gray on the FY 2021 CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with–if there is only one PHA in your CoC's geographic area, provide information on the one: |

| Public Housing Agency Name | Enter the Percent of New Admissions into Public Housing and Housing Choice Voucher Program During FY 2021 who were experiencing homelessness at entry | Does the PHA have a General or Limited Homeless Preference? | Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On? |
|---|---|---|---|
| INLIVIAN | 17% | No | No |
| | | | |

| 1C-7a. | Written Policies on Homeless Admission Preferences with PHAs. | |
|---|---|---|
| | NOFO Section VII.B.1.g. | |

| | Describe in the field below: | |
|---|---|---|
| 1. | steps your CoC has taken, with the two largest PHAs within your CoC's geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference—if your CoC only has one PHA within its geographic area, you may respond for the one; or | |
| 2. | state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference. | |

### (limit 2,500 characters)

1. PHA eliminated all preferences in 2019. PHA has 215 PBVs set aside for programs that serve homeless households. CoC staff has met with PHA staff to discuss the possibility of re-instating a homeless preference and PHA staff reports there are no plans to re-instate any preferences outside of the 215 PBV set asides.

| 1C-7b. | Moving On Strategy with Affordable Housing Providers. | |
|---|---|---|
| | Not Scored–For Information Only | |

| | Select yes or no in the chart below to indicate affordable housing providers in your CoC's jurisdiction that your recipients use to move program participants to other subsidized housing: | |
|---|---|---|

| 1. | Multifamily assisted housing owners | No |
|---|---|---|
| 2. | PHA | Yes |
| 3. | Low Income Housing Tax Credit (LIHTC) developments | Yes |
| 4. | Local low-income housing programs | Yes |
| | Other (limit 150 characters) | |
| 5. | | |

| 1C-7c. | Include Units from PHA Administered Programs in Your CoC's Coordinated Entry. | |
|---|---|---|
| | NOFO Section VII.B.1.g. | |

| | In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process? | |
|---|---|---|

| 1. | Emergency Housing Vouchers (EHV) | Yes |
|---|---|---|
| 2. | Family Unification Program (FUP) | No |
| 3. | Housing Choice Voucher (HCV) | No |
| 4. | HUD-Veterans Affairs Supportive Housing (HUD-VASH) | Yes |
| 5. | Mainstream Vouchers | No |
| 6. | Non-Elderly Disabled (NED) Vouchers | No |

| | 7. | Public Housing | No |
|---|---|---|---|
| | 8. | Other Units from PHAs: | |
| | | Project-based vouchers | Yes |

| 1C-7d. | Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessness. | |
|---|---|---|
| | NOFO Section VII.B.1.g. | |

| 1. | Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)? | Yes |
|---|---|---|
| | | **Program Funding Source** |
| 2. | Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement. | FYI |

| 1C-7e. | Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV). | |
|---|---|---|
| | NOFO Section VII.B.1.g. | |

| | Did your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan? | Yes |
|---|---|---|

| 1C-7e.1. | List of PHAs with Active MOUs to Administer the Emergency Housing Voucher (EHV) Program. | |
|---|---|---|
| | Not Scored–For Information Only | |

| | Does your CoC have an active Memorandum of Understanding (MOU) with any PHA to administer the EHV Program? | Yes |
|---|---|---|
| | | |
| | If you select yes to question 1C-7e.1., you must use the list feature below to enter the name of every PHA your CoC has an active MOU with to administer the Emergency Housing Voucher Program. | |

| PHA |
|---|
| INLIVIAN |

# 1C-7e.1. List of PHAs with MOUs

**Name of PHA:**   INLIVIAN

# 1D. Coordination and Engagement Cont'd

| 1D-1. | Discharge Planning Coordination. | |
|---|---|---|
| | NOFO Section VII.B.1.h. | |

| | Select yes or no in the chart below to indicate whether your CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs. |

| 1. Foster Care | Yes |
|---|---|
| 2. Health Care | Yes |
| 3. Mental Health Care | Yes |
| 4. Correctional Facilities | Yes |

| 1D-2. | Housing First–Lowering Barriers to Entry. | |
|---|---|---|
| | NOFO Section VII.B.1.i. | |

| | 1. | Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects your CoC is applying for in FY 2022 CoC Program Competition. | 15 |
|---|---|---|---|
| | 2. | Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects your CoC is applying for in FY 2022 CoC Program Competition that have adopted the Housing First approach. | 15 |
| | 3. | This number is a calculation of the percentage of new and renewal PSH, RRH, SSO non-Coordinated Entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in the FY 2022 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing. | 100% |

| 1D-2a. | Project Evaluation for Housing First Compliance. | |
|---|---|---|
| | NOFO Section VII.B.1.i. | |

| | | Describe in the field below: |
|---|---|---|
| | 1. | how your CoC evaluates every recipient–that checks Housing First on their Project Application–to determine if they are actually using a Housing First approach; |
| | 2. | the list of factors and performance indicators your CoC uses during its evaluation; and |
| | 3. | how your CoC regularly evaluates projects outside of the competition to ensure the projects are using a Housing First approach. |

**(limit 2,500 characters)**

1. During funding award cycles, the CoC Ranking Committee evaluates new & renewal projects to ensure they use a housing first approach. This happens through their written application and interviews to hear examples of how agencies implement a housing first model.

2. Each renewal and new PH and SSO-CE project applying for CoC & ESG funding in this year's competitions took a housing first assessment to determine what level of housing first implementation the project is. The assessment asked if the project screens clients out based on criminal background or lack of sobriety; if the project services individuals and families regardless of sexual orientation or gender identify. The assessment asks reasons for termination and what level of services the program offers. It also asks if the project will partner with Coordinated Entry to receive referrals. Renewal RRH & PSH projects had to run a report to show how many of their new enrollments came through the CE process. Projects lost points on their renewal score if less than the identified threshold per project type came from CE.

3. At bi-weekly chronic case conferencing, CoC staff provides real-time feedback if programs demonstrate criteria for accepting clients into programs outside of minimum eligibility criteria. This forum includes ES, SO, PH-RRH and PH-PSH providers who are committed to adhering to housing first and work to assist each other to address barriers in implementing a true Housing First model. CoC leadership follows up with agencies that consistently exhibit extra entry criteria or who are not demonstrating a true housing first approach to offer TA and identify solutions that will strengthen the Housing First implementation. Additionally, through regular meeting with CoC & ESG recipients, CoC staff provides forums for programs to share how they are successfully implementing Housing First and overcoming barriers. The CoC in partnership with the Homeless Services Network (HSN) offers Housing First 101 trainings at least twice per year. All new case managers & supervisors are strongly encouraged to attend the training

| 1D-3. | Street Outreach–Scope. | |
|---|---|---|
| | NOFO Section VII.B.1.j. | |

| | Describe in the field below: | |
|---|---|---|
| 1. | your CoC's street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged; | |
| 2. | whether your CoC's Street Outreach covers 100 percent of the CoC's geographic area; | |
| 3. | how often your CoC conducts street outreach; and | |
| 4. | how your CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance. | |

(limit 2,500 characters)

ESG funding to serve those experiencing unsheltered homelessness in our CoC. Each agency maintains close partnerships with Mecklenburg County, the City of Charlotte, law enforcement, and numerous grassroots organizations to attempt to reach the entire unsheltered population. AJC serves the northern part of the County, and they collaborate with RA and the grassroots organizations to strategically divide the county into regions to ensure full coverage. Community members make referrals by calling RA or AJC to speak with the SO teams. SO teams cover different regions on varying days, working with businesses to develop partnerships and identify new homeless encampments. Grassroots organizations have helped deepen engagement with the unsheltered population. RA and AJC work with groups to strategically build rapport and offer streamlined resource provision and housing focused dialogue. The PATH program conducts outreach to unsheltered clients with SPMI. The CoC has an unsheltered homelessness workgroup that oversees the CoC's street outreach strategy.

2. The CoC's street outreach covers 100% of the CoC's geographic area. AJC focuses on the Northern part of the county and works in partnership with RA and other organizations to identify any unreached areas. Much of the unsheltered population are in the Center City of Charlotte, so much time is spent there with outreach efforts expanding to the rest of the county. Since the pandemic, our CoC has seen an increase in the number of encampments outside of the Center City of Charlotte.

3. SO is conducted daily through the various CoC connected members and agencies. Many of the grassroots organizations offer services after normal business hours and during the weekends.

4. SO teams assist all individuals experiencing street homelessness through a trauma informed, harm reduction model. They meet each person where they are supporting the client's needs while encouraging them to access shelter and housing resources. Many individuals who do not want to engage with housing will engage around resources such as showers and food. Staff work to continue to build rapport over any length of time to hopefully eventually connect them with housing.

| 1D-4. | Strategies to Prevent Criminalization of Homelessness. | |
|---|---|---|
| | NOFO Section VII.B.1.k. | |

Select yes or no in the chart below to indicate strategies your CoC implemented to ensure homelessness is not criminalized and to reverse existing criminalization policies in your CoC's geographic area:

| | | Ensure Homelessness is not Criminalized | Reverse Existing Criminalization Policies |
|---|---|---|---|
| 1. | Engaged/educated local policymakers | Yes | Yes |
| 2. | Engaged/educated law enforcement | Yes | Yes |
| 3. | Engaged/educated local business leaders | Yes | Yes |
| 4. | Implemented community wide plans | Yes | Yes |
| 5. | Other:(limit 500 characters) | | |
| | | | |

| 1D-5. | Rapid Rehousing–RRH Beds as Reported in the Housing Inventory Count (HIC). | |
| | NOFO Section VII.B.1.l. | |

| | | 2021 | 2022 |
|---|---|---|---|
| | Enter the total number of RRH beds available to serve all populations as reported in the HIC–only enter bed data for projects that have an inventory type of "Current." | 857 | 1,105 |

| 1D-6. | Mainstream Benefits–CoC Annual Training of Project Staff. | |
| | NOFO Section VII.B.1.m. | |

| | Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC's geographic area: | |

| | Resource | CoC Provides Annual Training? |
|---|---|---|
| 1. | Food Stamps | Yes |
| 2. | SSI–Supplemental Security Income | Yes |
| 3. | TANF–Temporary Assistance for Needy Families | Yes |
| 4. | Substance Abuse Programs | Yes |
| 5. | Employment Assistance Programs | Yes |
| 6. | Other (limit 150 characters) | |
| | | |

| 1D-6a. | Information and Training on Mainstream Benefits and Other Assistance. | |
| | NOFO Section VII.B.1.m | |

| | Describe in the field below how your CoC: | |
|---|---|
| 1. | systemically provides up-to-date information on mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs) within your CoC's geographic area; |
| 2. | works with project staff to collaborate with healthcare organizations, including substance abuse treatment and mental health treatment, to assist program participants with receiving healthcare services; and |
| 3. | works with projects to promote SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff. |

### (limit 2,500 characters)

1. Information on all mainstream benefits (MB) is sent to CoC providers and the Homeless Services Network (HSN) via email. It is verbally shared at CoC Full Membership, committee & workgroup meetings and HSN meetings. Information includes new benefits, updates, and training opportunities. MB programs (i.e., substance use programs, DSS) present at meetings on how clients can access benefits. NC CARE 360 is now in our community and provides an up-to-date resource and referral platform that provides a coordinated, community-oriented, person-centered approach for delivery of MB information.
coordinated, community-oriented, person-centered approach for delivery of MB information.
2.CoC-funded projects ensure clients are screened for Medicaid/Medicare eligibility. Projects have partnerships with Alliance Health, the Managed Care Organization, to ensure clients are referred and connected to appropriate services. Additionally, projects have partnerships with local healthcare & substance use services providers to ensure clients are referred appropriately and are able to access services through these providers. Some projects offer services such as substance use treatment and primary healthcare services in house to clients they serve.
3.CoC-funded projects either have SOAR-trained staff in their agency or partner closely with SOAR trained staff in the community by streamlining referrals and regular communication to ensure appropriate follow up.

| 1D-7. | Increasing Capacity for Non-Congregate Sheltering. | |
|---|---|---|
| | NOFO Section VII.B.1.n. | |

| | Describe in the field below how your CoC is increasing its capacity to provide non-congregate sheltering. |
|---|---|

**(limit 2,500 characters)**

Emergency shelters are continuing to utilize non-congregate shelter options as needed and available and are focused on housing people as quickly as possible to reduce the time spent in emergency shelters. Additionally, the CoC has identified opportunities to convert hotels that had been used as non-congregate shelters into permanent housing and permanent non-congregate shelters.

| ID-8. | Partnerships with Public Health Agencies–Collaborating to Respond to and Prevent Spread of Infectious Diseases. | |
|---|---|---|
| | NOFO Section VII.B.1.o. | |

| | Describe in the field below how your CoC effectively collaborates with state and local public health agencies to: |
|---|---|
| 1. | develop CoC-wide policies and procedures to respond to infectious disease outbreaks; and |
| 2. | prevent infectious disease outbreaks among people experiencing homelessness. |

**(limit 2,500 characters)**

1.The CoC encourages each agency to develop policies and procedures to respond to infectious disease outbreaks that align with the way their facilitate & programs operate and the clients they serve. Agencies have adopted policies that promote vaccination—some agencies have implemented the requirement that current and new employees get vaccinated. Agencies provide education to clients and staff about the vaccine and how to access it. Agencies also promote utilizing Personal Protective Equipment to reduce the spread of infectious disease. Those agencies that operate congregate settings (shelters, etc) are in close contact with Public Health and have screening processes in place to prevent the spread of diseases.

2.Policies also include response to any outbreaks that might occur such as facility-wide testing in the case of COVID up to closing the location if necessary to mitigate the spread. In this instance, agencies would find alternative shelter & housing options for clients that may be residing in their facility. The CoC ensured agencies had access to PPE as needed through the North Carolina Department of Health & Human Services. Agencies also adopted the waivers HUD made available to ensure clients had access to permanent housing to reduce the spread of COVID-19 and prevent future infections disease outbreaks among people experiencing homelessness.

| ID-8a. | Collaboration With Public Health Agencies on Infectious Diseases. | |
|---|---|---|
| | NOFO Section VII.B.1.o. | |

| | Describe in the field below how your CoC effectively equipped providers to prevent or limit infectious disease outbreaks among program participants by: | |
|---|---|---|
| 1. | sharing information related to public health measures and homelessness, and | |
| 2. | facilitating communication between public health agencies and homeless service providers to ensure street outreach providers and shelter and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants. | |

### (limit 2,500 characters)

1.Throughout the COVID pandemic, Mecklenburg County Community Support Services led a weekly call with Public Health and homeless services providers. This allowed Public Health to share up-to-date information on public health measures that impacted services provided homeless services organizations. These calls were particularly helpful when agencies were standing up non-congregate shelters, implementing the use of PPE, facilitating quarantine protocols for people experiencing homelessness and providing education about available vaccines. The calls built a solid foundation for communication between Public Health and service providers that has been useful in facilitating problem solving in public health concerns in addition to COVID (Monkey Pox and TB).

2. Public Health is in regular contact with shelter providers, street outreach providers and housing providers to ensure they have access to the most recent, correct information concerning infectious disease outbreaks and how they can be prevented.

| 1D-9. | Centralized or Coordinated Entry System–Assessment Process. | |
|---|---|---|
| | NOFO Section VII.B.1.p. | |

| | Describe in the field below how your CoC's coordinated entry system: | |
|---|---|---|
| 1. | covers 100 percent of your CoC's geographic area; | |

| | | |
|---|---|---|
| | 2. | uses a standardized assessment process; and |
| | 3. | is updated regularly using feedback received from participating projects and households that participated in coordinated entry. |

**(limit 2,500 characters)**

1.In March 2020, the in-person assessment process of CE moved to a hotline model due to COVID-19. This removed barriers such as transportation and time spent waiting for an in-person assessment. The hotline is accessible to 100% of the CoC's geographic area and enables CE staff to reach those who may not be available during traditional work hours, or who otherwise have transportation barriers. CE staff have since moved back on-site for in-person.
1.2.The standardized CE assessment is a phased process that reflects the Housing First philosophy. In phase 1, CE assessors establish client safety and explore prevention when appropriate and diversion. If a prevention or diversion solution cannot be identified, assessors complete phase 2 by collecting HUD required data elements and information related to the immediate housing crisis, service needs, and housing barriers. In addition, community identified and developed vulnerability assessment tools are administered to evaluate an individual or family's vulnerability. These tools in combination with locally identified criteria are used to prioritize assistance when resources are limited.
2.3.The CE system is updated regularly through the CoC's Coordinated Entry Oversight Committee based on feedback from households participating in CE and from participating projects and agencies. Based on feedback from client's utilizing CE that the requirement to call 211 to access CE was fragmented, had long phone wait times and often ended in confusion for the household seeking assistance, the CEOC removed the requirement to call 211 first and now households call the CE hotline directly. In May of 2022, the CEOC created a workgroup to redesign the CE process to make it more client-centric. Aside from removing the requirement to first call 211, the workgroup identified gaps in who receives a CE. Grassroots organizations found that clients they serve who are unsheltered, often did not want to engage with CE and thus were being left off of the community's BNL where resources are targeted. The ReDesign workgroup implemented a process for agencies who serve specific populations (unsheltered, exiting jail or prison and exiting healthcare) into homelessness to become trained on completing the CE assessment with clients they serve. This removes barriers to access for these populations and allows clients who are otherwise apprehensive in seeking resources to complete the assessment with an agency they are familiar with.

| | | |
|---|---|---|
| | 1D-9a. | Program Participant-Centered Approach to Centralized or Coordinated Entry. |
| | | NOFO Section VII.B.1.p. |

| | | |
|---|---|---|
| | | Describe in the field below how your CoC's coordinated entry system: |
| | 1. | reaches people who are least likely to apply for homeless assistance in the absence of special outreach; |
| | 2. | prioritizes people most in need of assistance; |
| | 3. | ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their preferences; and |
| | 4. | takes steps to reduce burdens on people using coordinated entry. |

**(limit 2,500 characters)**

1.Street outreach workers complete assessments with clients experiencing unsheltered homelessness if they are reluctant to call the CE hotline. Peer support specialists work to ensure unsheltered clients are connected to CE. In-person assessments are available at shelters and the homeless day services center. Veterans access CE through the Veterans Services Office. Individuals who are not in need of shelter or outreach and are only seeking resources are connected as needed.

2.Currently, all PSH and most RRH is prioritized for chronically homeless households with the highest vulnerability and longest periods of homelessness. If a program slot can serve youth, families, Veterans or singles, youth are prioritized. NC-505 implemented a supplemental tool to pair with the VI-SPDAT due to racial inequities identified in the tool.

3.CE staff coordinate daily with shelters to prioritize available beds for those in most need of assistance to ensure it is received in a timely manner. The prioritization process ensures that the most vulnerable according to the tool can access resources at the time they present for assistance vs. going to the bottom of a list. The BNL is not a waitlist, but a dynamic prioritization list. The CEOC targeted available ESG-CV resources to vulnerable households to offer some stabilization through temporary housing to evaluate the need for PSH resources.

4.In July 2022, based on client feedback, the CoC's CEOC removed the requirement to first call 211 to access Coordinated Entry, which results in one less call the client has to make. CE is accessible via phone taking away transportation barriers and in person.

| 1D-10. | Promoting Racial Equity in Homelessness–Conducing Assessment. | |
|---|---|---|
| | NOFO Section VII.B.1.q. | |

| 1. | Has your CoC conducted a racial disparities assessment in the last 3 years? | Yes |
|---|---|---|
| 2. | Enter the date your CoC conducted its latest assessment for racial disparities. | 08/31/2022 |

| 1D-10a. | Process for Analyzing Racial Disparities–Identifying Racial Disparities in Provision or Outcomes of Homeless Assistance. | |
|---|---|---|
| | NOFO Section VII.B.1.q. | |

| | Describe in the field below: | |
|---|---|---|
| 1. | your CoC's process for analyzing whether any racial disparities are present in the provision or outcomes of homeless assistance; and | |
| 2. | what racial disparities your CoC identified in the provision or outcomes of homeless assistance. | |

**(limit 2,500 characters)**

1.The CoC's process for analyzing whether any racial disparities are present in the provision or outcomes of homeless assistance includes each CoC workgroup & committee examines data relevant to its target population disaggregated by race and ethnicity. The CoC gathers this data from its One Number, which is updated monthly on the Housing & Homelessness Data Dashboard: www.mecklenburghousingdata.org disaggregated by race, ethnicity, age and gender. The CoC also examines Stella P data. Data shows that while more persons that identify as BIPOC are served in programs that contribute data to HMIS, the percentage of BIPOC served align with the percentage of BIPOC in the homeless population, which consistently shows that BIPOC are disproportionately represented in persons experiencing homelessness. Additionally, at the recommendation of C4 Innovations, the Equity & Inclusion Committee developed a system map showing which population(s) get "left out" of programs and services due to eligibility criteria. The EIC is partnering with the Lived Experience Committee to review the results and determine next steps.

2.The following racial disparities exist in the provision or outcomes of homeless assistance: Households that identify as Black or African American and Asian American remain homeless longer than the average for our CoC per Stella P data. The CoC's average number of days homeless in FY21 was 163 days. Asian American households (representing 1% of the total number of households served) remained homeless for an average of 176 days. Black or African American or African households representing 73% of the households served remained homeless for an average of 175 days. White households represented 17% of the households served and remained homeless for an average of 150 days, below the CoC's average. Additionally, the Equity & Inclusion Committee identified disparities in access to funding across the community. It is difficult for grassroots organizations to compete with larger organizations that have more available resources to complete grant applications and apply for various funding opportunities.

| 1D-10b. | Strategies to Address Racial Disparities. | |
|---|---|---|
| | NOFO Section VII.B.1.q. | |

| | Select yes or no in the chart below to indicate the strategies your CoC is using to address any racial disparities. | |

| 1. | The CoC's board and decisionmaking bodies are representative of the population served in the CoC. | Yes |
| 2. | The CoC has identified steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC. | Yes |
| 3. | The CoC is expanding outreach in geographic areas with higher concentrations of underrepresented groups. | Yes |
| 4. | The CoC has communication, such as flyers, websites, or other materials, inclusive of underrepresented groups. | Yes |
| 5. | The CoC is training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness. | Yes |
| 6. | The CoC is establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector. | Yes |
| 7. | The CoC has staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness. | Yes |
| 8. | The CoC is educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity. | Yes |

| | | |
|---|---|---|
| 9. | The CoC reviewed coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness. | Yes |
| 10. | The CoC is collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system. | Yes |
| 11. | The CoC is conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness. | Yes |
| | Other:(limit 500 characters) | |
| 12. | | |

| | | |
|---|---|---|
| 1D-10c. | Actions Taken to Address Known Disparities. | |
| | NOFO Section VII.B.1.q. | |

| |
|---|
| Describe in the field below the steps your CoC and homeless providers have taken to address disparities identified in the provision or outcomes of homeless assistance. |

(limit 2,500 characters)

-The Equity and Inclusion Committee (EIC) develops and implements plans and processes to assess if CoC policies and resource allocation decisions positively impact inequities in the CoC. The EIC meets monthly to review all HMIS data disaggregated by race and discusses any inequity issues among agencies and programs. The EIC membership includes both racial and experiential diversity.
-In February 2021, using planning grant funds, the CoC contracted with C4 Innovations to identify and address racial and ethnic disparities across the system. C4 conducted surveys, focus groups, and community-wide trainings for our CoC, and reviewed CoC data. The CoC continues to implement steps from the action plan.
-The Membership and Nominating Committee continues to use the equity questions developed in partnership between Built for Zero & the EIC when they did a system mapping exercise to determine if the leadership of the CoC Board, committees and workgroups reflects the population served by the CoC.
-The prioritization tool workgroup continues to evaluate how the newly developed prioritization tool ensures that there are not disparities in scores on the tool between persons of color and white persons.
-In the Spring/Summer of this year, a survey was created, recommended by C4 Innovations, to see what populations are excluded from receiving services from agencies. This eligibility survey was sent to CoC agencies and data is still being collected. During their August meeting, the EIC began reviewing the data received thus far, which showed most agencies are Housing First and do not leave out populations with high barriers. There is one agency in our CoC that does not receive CoC funding that does exclude many populations such as those with zero income, non-English speaking households, undocumented/mixed document household, individuals who are registered sex offenders and individuals with past felony convictions. The committee will continue to receive and review program eligibility criteria with a goal of eliminating any barriers to access. The CoC Lived Experience Committee will review the reported eligibility criteria and provided further context for whether their experience accessing services aligns with what agencies reported for their eligibility criteria.
-Disparities in who receives CoC funding exist. The EIC is developing processes to equip smaller organizations to become competitive for CoC funding.

| 1D-10d. | Tracking Progress on Preventing or Eliminating Disparities. | |
|---|---|---|
| | NOFO Section VII.B.1.q. | |

| Describe in the field below the measures your CoC has in place to track progress on preventing or eliminating disparities in the provision or outcomes of homeless assistance. |
|---|

(limit 2,500 characters)

On a monthly basis, to track progress on preventing and eliminating disparities in the provision or outcomes of homeless assistance, the CoC tracks racial disparities in inflow and outflow of persons accessing homeless & housing services.
During our work with C4 Innovations, we were provided with a Racial Equity Action Plan    that is a working document that is meant to guide the work of the Equity and Inclusion Committee. The three goals of the plan are: 1. Develop a more anti-racist (systemic) and inclusive CoC structure, 2. Utilize data to identify and address racial inequities and monitor progress towards racial equity objectives, and 3. Develop more culturally responsive services. The CoC Governing Board incorporated these goals into its Board Strategic Action Plan. CoC leadership and staff are developing actionable next steps and a sustainability plan that will advance racial equity principles and practices throughout the CoC.  The committee tracks progress on this action plan and updates the plan regularly. The EIC is in the process of examining eligibility criteria for programs across the CoC to determine which populations get left out of services based on the program's eligibility criteria. Preliminary finding show that most programs have open eligibility. The next steps are to collect data from the lived experience committee to see if what the program reports as their eligibility criteria is what those attempting to access the program experience.

| 1D-11. | Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking--CoC's Outreach Efforts. | |
|---|---|---|
| | NOFO Section VII.B.1.r. | |

| Describe in the field below your CoC's outreach efforts (e.g., social media announcements, targeted outreach) to engage those with lived experience of homelessness in leadership roles and decision making processes. |
|---|

(limit 2,500 characters)

The CoC's main outreach efforts to engage those with lived experience of homelessness in leadership & decision-making roles include targeted outreach by current lived experience committee members. One of our committee members has recruited 3 individuals who are now members of the lived experience and who regularly attend other CoC committee and workgroup meetings. Providers also refer current and former clients to participate in the group. Each committee and workgroup have representation from persons with lived experience. The Youth Action Board elected 2 co-chairs and meet regularly. YAB members are active in other CoC committees and workgroups. CA staff convened a panel of persons with lived experience and CoC Board members to interview agencies that submitted new project applications in the Regular & Special CoC NOFO processes to ensure their projects met a need in the community and align with CoC Board priorities. The panel informed the ranking committee project application review process.

| 1D-11a. | Active CoC Participation of Individuals with Lived Experience of Homelessness. | |
| | NOFO Section VII.B.1.r. | |

| | Enter in the chart below the number of people with lived experience who currently participate in your CoC under the five categories listed: | |

| | Level of Active Participation | Number of People with Lived Experience Within the Last 7 Years or Current Program Participant | Number of People with Lived Experience Coming from Unsheltered Situations |
|---|---|---|---|
| 1. | Included and provide input that is incorporated in the local planning process. | 5 | 5 |
| 2. | Review and recommend revisions to local policies addressing homelessness related to coordinated entry, services, and housing. | 5 | 5 |
| 3. | Participate on CoC committees, subcommittees, or workgroups. | 5 | 5 |
| 4. | Included in the decisionmaking processes related to addressing homelessness. | 5 | 5 |
| 5. | Included in the development or revision of your CoC's local competition rating factors. | 3 | 3 |

| 1D-11b. | Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness. | |
| | NOFO Section VII.B.1.r. | |

| | Describe in the field below how your CoC or CoC membership organizations provide professional development and employment opportunities to individuals with lived experience of homelessness. | |

## (limit 2,500 characters)

Utilizing planning grant funds, the CoC pays persons with lived experience in homelessness for the time they spend participating in CoC activities. The CoC also provides training opportunities and pays registration fees for persons with lived experience to attend external trainings. Agencies within the CoC pay for clients and former clients to receive peer support specialist training, which would allow them to gain employment as a Peer Support Specialist.

| 1D-11c. | Routinely Gathering Feedback and Addressing Challenges of Individuals with Lived Experience of Homelessness. | |
| | NOFO Section VII.B.1.r. | |

| | Describe in the field below how your CoC: | |
| 1. | how your CoC routinely gathered feedback from people experiencing homelessness and people who have received assistance through the CoC or ESG program on their experience receiving assistance; and | |
| 2. | the steps your CoC has taken to address challenges raised by people with lived experience of homelessness | |

(limit 2,500 characters)

1.All CoC committees & workgroups have at least one seat for persons with lived experience. Aside from the lived experience committee, the coordinated entry oversight committee has the most regular attendees who report having lived experience. The CoC Board has 2 seats for persons with lived experience. To solicit feedback from persons with lived experience, CoC agencies utilize surveys, ton hall meetings, focus groups and during 1:1 meetings with clients. Feedback is reviewed by program leadership and used to inform modifications to program design & service delivery. CoC agencies employ persons with lived experience to serve in a variety of roles including shelter specialist, shelter supervisor, case manager, housing navigator, peer support specialist, facilities technician. CoC agencies reserve seats on their Boards for persons with lived experience. At least two CoC member agencies employ only persons with lived experience in homelessness, criminal justice, mental health and/or substance use.

2.A provider that serves youth in our CoC has recently begun paying members of the Youth Action Board to conduct peer-to-peer street outreach with their street outreach staff once per week. This allows unsheltered youth to feel safe engaging with agency staff. Clients trying to access CE reported feeling confused and fragmented after calling 211, which used to be the main portal of entry to CE. The Coordinated Entry Oversight Committee removed that requirement and now clients can call the CE hotline directly, which is staffed locally. The lived experience committee regularly raises challenges that exist in our community whether they are systemic challenges (rising rents) or program-level challenges (which programs show actions of being more committed to the success of their clients than others.

| 1D-12. | Increasing Affordable Housing Supply. | |
|---|---|---|
| | NOFO Section VII.B.1.t. | |

| | Describe in the field below at least 2 steps your CoC has taken in the past 12 months that engage city, county, or state governments that represent your CoC's geographic area regarding the following: |
|---|---|
| 1. | reforming zoning and land use policies to permit more housing development; and |
| 2. | reducing regulatory barriers to housing development. |

(limit 2,500 characters)

1. On August 22, 2022, The City of Charlotte adopted a Unified Development Ordinance (UDO). The purpose and intent of this Unified Development Ordinance is to establish regulations to serve the City of Charlotte, North Carolina, and its extraterritorial jurisdiction to provide a diversity of housing choices for all income levels and groups with an emphasis on affordability, assign zoning districts to land within the City and the extra-territorial jurisdiction according to use of land and structures, mass and height of structures, intensity of the use of the lot, or other classification, as deemed best suited to carry out the purposes of this Ordinance, and other activities needed within the City. Some zoning changes now allow quadraplex dwellings on arterial streets when an affordable housing unit is provided within the dwelling. The process from the first draft of the UDO ordinance to final approval took over ten (10) months. During this time, CoC and Governing Board members participated in public hearings, met with local officials to discuss the impacts of this ordinance on housing for persons at & below 50% of AMI, and provided feedback on the draft document during the review period.

2. Affordable Housing Developers were provider additional development allowance under this ordinance. For example, if a Housing Developer committed to 30-year affordability period, five (5) minimum affordable units, and 15% at 60% of AMI, then a project zoned the N2-A Zoning District would be able to build to the N2-B Zoning District standards.

# 1E. Project Capacity, Review, and Ranking–Local Competition

HUD publishes resources on the HUD.gov website at  CoC Program Competition  to assist you in completing the CoC Application.  Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2022 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

| 1E-1. | Web Posting of Your CoC's Local Competition Deadline–Advance Public Notice. | |
|---|---|---|
| | NOFO Section VII.B.2.a. and 2.g. | |
| | You must upload the Local Competition Deadline attachment to the 4B. Attachments Screen. | |

| | Enter the date your CoC published the deadline for project applicants to submit their applications to your CoC's local competition. | 08/12/2022 |
|---|---|---|

| 1E-2. | Project Review and Ranking Process Your CoC Used in Its Local Competition.  We use the response to this question and the response in Question 1E-2a along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below. | |
|---|---|---|
| | NOFO Section VII.B.2.a., 2.b., 2.c., and 2.d. | |
| | You must upload the Local Competition Scoring Tool attachment to the 4B. Attachments Screen. | |
| | Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition: | |

| 1. | Established total points available for each project application type. | Yes |
|---|---|---|
| 2. | At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH). | Yes |
| 3. | At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness). | Yes |
| 4. | Provided points for projects that addressed specific severe barriers to housing and services. | Yes |
| 5. | Used data from comparable databases to score projects submitted by victim service providers. | Yes |

| | | |
|---|---|---|
| 1E-2a. | Scored Project Forms for One Project from Your CoC's Local Competition.  We use the response to this question and Question 1E-2. along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below. | |
| | NOFO Section VII.B.2.a., 2.b., 2.c., and 2.d. | |

| | |
|---|---|
| You must upload the Scored Forms for One Project attachment to the 4B. Attachments Screen. |
| Complete the chart below to provide details of your CoC's local competition: |

| | | |
|---|---|---|
| 1. | What were the maximum number of points available for the renewal project form(s)? | 255 |
| 2. | How many renewal projects did your CoC submit? | 13 |
| 3. | What renewal project type did most applicants use? | PH-RRH |

| | | |
|---|---|---|
| 1E-2b. | Addressing Severe Barriers in the Local Project Review and Ranking Process. | |
| | NOFO Section VII.B.2.d. | |

| | Describe in the field below: | |
|---|---|---|
| 1. | how your CoC collected and analyzed data regarding each project that has successfully housed program participants in permanent housing; | |
| 2. | how your CoC analyzed data regarding how long it takes to house people in permanent housing; | |
| 3. | how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and | |
| 4. | considerations your CoC gave to projects that provide housing and services to the hardest to serve populations that could result in lower performance levels but are projects your CoC needs in its geographic area. | |

(limit 2,500 characters)

1.During the CoC competition, the CoC utilizes a scorecard to collect and analyze data regarding projects that have successfully housed program participants in permanent housing. The scorecard includes the following performance outcomes: length of time to housing, exits to permanent housing, increase in earned and unearned income, number of people served compared to the number of people they said they would serve in their applications.
2.To set the thresholds for length of time to housing, the Data Advisory Committee looked at overall system performance measure performance and considered barriers to housing such as severe mental health, lack of income and criminal background barriers. The CoC also consulted with each project during monitoring about ways they might be able to decrease their length of time to housing including promoting shared housing and housing persons outside of Mecklenburg County while still providing supportive services.
3.The Data Advisory Committee set different benchmarks for length of time to housing, exits to permanent housing & increase in income for RRH & PSH projects due to the severity of vulnerabilities present in PSH vs. RRH program participants.
4.All PSH projects serve the most vulnerable chronically homeless households. All RRH programs agree to take 50% of their referrals from the CoC's match process (most vulnerable). During the competition process, projects had the opportunity to provide any context for the ranking committee to consider when reviewing their application materials. One project commented on the difficulty in ensuring clients increase their income since it is difficult to "enforce" that since increasing income is not required to remain in the program. No other projects commented on the impact of population served on their performance outcomes.

| 1E-3. | Promoting Racial Equity in the Local Competition Review and Ranking Process. | |
|---|---|---|
| | NOFO Section VII.B.2.e. | |

| | Describe in the field below: | |
|---|---|---|
| | 1. | how your CoC obtained input and included persons of different races, particularly those over-represented in the local homelessness population; |
| | 2. | how the input from persons of different races, particularly those over-represented in the local homelessness population, affected how your CoC determined the rating factors used to review project applications; |
| | 3. | how your CoC included persons of different races, particularly those over-represented in the local homelessness population, in the review, selection, and ranking process; and |
| | 4. | how your CoC rated and ranked projects based on the degree to which their project has identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers. |

(limit 2,500 characters)

1.The CoC obtained input and included persons of different races, particularly those over-represented in the local homelessness population by having all meetings open to the public. The Ranking Committee has two members who are African American. One of those individuals has lived experience of homelessness.

2.Input from persons of different races, particularly those over-represented in the local homelessness population anecdotally challenges the CoC to maintain high performance outcome standards for renewal projects since there are several non-CoC funded agencies that are effectively serving individuals who are homeless who would like to complete for CoC funding.

3.Our CoC included persons of different races, in the review, selection, and ranking process by having panel interviews for new projects where the panels included CoC Board members, persons who identify as BIPOC and persons with lived experience. The panelists listened to the project description and had the opportunity to ask clarifying questions. After each interview, panel members discussed whether they would recommend the agency to submit a project application. The feedback was shared with the Ranking Committees.

4.The CoC did not take into account any barriers to participation when reviewing projects since referrals come through the CE system and if projects are having difficulty engaging clients to enroll them in the program, they staff that at case conferencing to determine how best to move forward or if the client should be unmatched from their project.

| 1E-4. | Reallocation–Reviewing Performance of Existing Projects. | |
|---|---|---|
| | NOFO Section VII.B.2.f. | |

| | | Describe in the field below: |
|---|---|---|
| | 1. | your CoC's reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed; |
| | 2. | whether your CoC identified any projects through this process during your local competition this year; |
| | 3. | whether your CoC reallocated any low performing or less needed projects during its local competition this year; and |
| | 4. | why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable. |

**(limit 2,500 characters)**

1.The CoC Governing Board approved the ranking committee's recommended reallocation policy on 5/26/2022. . The history of each project's grant was evaluated to determine if there was chronic underspending or chronic underperformance. Chronic underspending occurs when a renewal project that has not already been reallocated fails to expend 90% or more of its grant funds during each of its three most recently closed out grant years prior to the measurement date OR fails to expend 90% or more of its grant funds during each of its first two  completed grant years. Chronic underperformance occurs when a renewal project fails to serve 90% or more of the projected number of households during each of its three most recently completed grant years prior to the measurement date OR fails to serve 85% or more of the projected number of households during each of its first two completed grant years, per its APR. Chronic Underperformance can also occur when a renewal project does not consistently meet performance benchmarks in the monitoring process.
The ranking committee invited current renewal projects to review the proposed policy and offer feedback. The feedback was incorporated prior to final approval of the recommendation.
Projects could also voluntarily reallocate funds.
2.The CoC did not identify any projects through this process during our local competition this year.
3.Did not reallocate any low performing or less needed projects during its local competition this year.
4.  The CoC did not reallocate low performing or less needed projects during our local competition this year because there were no agencies who had chronic underspending or chronic underperforming.  There were agencies that were reallocated last year, who were exempt from reallocation this year, based on the reallocation policy. Two projects voluntarily reallocated funding based on inability to meet match requirements and inability to fully expend award amount.

| 1E-4a. | Reallocation Between FY 2017 and FY 2022. | |
|---|---|---|
| | NOFO Section VII.B.2.f. | |

| | Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2017 and FY 2022? | No |
|---|---|---|

| 1E-5. | Projects Rejected/Reduced–Notification Outside of e-snaps. | |
|---|---|---|
| | NOFO Section VII.B.2.g. | |
| | You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments Screen. | |

| | | |
|---|---|---|
| 1. | Did your CoC reject or reduce any project application(s)? | Yes |
| 2. | Did your CoC inform applicants why their projects were rejected or reduced? | Yes |
| 3. | If you selected Yes for element 1 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps.  If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2022, 06/27/2022, and 06/28/2022, then you must enter 06/28/2022. | 09/15/2022 |

| | | |
|---|---|---|
| **1E-5a.** | Projects Accepted–Notification Outside of e-snaps. | |
| | NOFO Section VII.B.2.g. | |
| | **You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen.** | |

| | | |
|---|---|---|
| | Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New and Renewal Priority Listings in writing, outside of e-snaps.  If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2022, 06/27/2022, and 06/28/2022, then you must enter 06/28/2022. | 09/15/2022 |

| | | |
|---|---|---|
| **1E-5b.** | Local Competition Selection Results–Scores for All Projects. | |
| | NOFO Section VII.B.2.g. | |
| | **You must upload the Final Project Scores for All Projects attachment to the 4B. Attachments Screen.** | |

| | | |
|---|---|---|
| | Does your attachment include:<br>1. Applicant Names;<br>2. Project Names;<br>3. Project Scores;<br>4. Project Rank–if accepted;<br>5. Award amounts; and<br>6. Projects accepted or rejected status. | Yes |

| | | |
|---|---|---|
| **1E-5c.** | 1E-5c.  Web Posting of CoC-Approved Consolidated Application. | |
| | NOFO Section VII.B.2.g. | |
| | **You must upload the Web Posting–CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.** | |

| | | |
|---|---|---|
| | Enter the date your CoC posted the CoC-approved Consolidated Application on the CoC's website or partner's website–which included:<br>1. the CoC Application; and<br>2. Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings. | |

## You must enter a date in question 1E-5c.

| | | |
|---|---|---|
| **1E-5d.** | Notification to Community Members and Key Stakeholders that the CoC-Approved Consolidated Application is Posted on Website. | |
| | NOFO Section VII.B.2.g. | |
| | **You must upload the Notification of CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.** | |

| | | |
|---|---|---|
| | Enter the date your CoC notified community members and key stakeholders that the CoC-approved Consolidated Application has been posted on the CoC's website or partner's website. | |

## You must enter a date in question 1E-5d.

# 2A. Homeless Management Information System (HMIS) Implementation

HUD publishes resources on the HUD.gov website at  CoC Program Competition  to assist you in completing the CoC Application.  Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
    - FY 2022 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

| 2A-1. | HMIS Vendor. | |
|---|---|---|
| | Not Scored–For Information Only | |

| | Enter the name of the HMIS Vendor your CoC is currently using. | WellSky |
|---|---|---|

| 2A-2. | HMIS Implementation Coverage Area. | |
|---|---|---|
| | Not Scored–For Information Only | |

| | Select from dropdown menu your CoC's HMIS coverage area. | Multiple CoCs |
|---|---|---|

| 2A-3. | HIC Data Submission in HDX. | |
|---|---|---|
| | NOFO Section VII.B.3.a. | |

| | Enter the date your CoC submitted its 2022 HIC data into HDX. | 04/28/2022 |
|---|---|---|

| 2A-4. | Comparable Database for DV Providers–CoC and HMIS Lead Supporting Data Collection and Data Submission by Victim Service Providers. | |
|---|---|---|
| | NOFO Section VII.B.3.b. | |

| | In the field below: | |
|---|---|---|
| 1. | describe actions your CoC and HMIS Lead have taken to ensure DV housing and service providers in your CoC collect data in databases that meet HUD's comparable database requirements; and | |
| 2. | state whether your CoC is compliant with the 2022 HMIS Data Standards. | |

(limit 2,500 characters)

1.The HMIS Implementation is in the planning process to evaluate the comparable database utilizing the comparable database checklist. All of the VSP are recipients of CoC or ESG funding, which means their databases comply with HMIS data standards, which enables them to pull HUD-required reports.
2.Yes

| 2A-5. | Bed Coverage Rate–Using HIC, HMIS Data–CoC Merger Bonus Points. | |
|---|---|---|
| | NOFO Section VII.B.3.c. and VII.B.7. | |

| Enter 2022 HIC and HMIS data in the chart below by project type: |
|---|

| Project Type | Total Beds 2022 HIC | Total Beds in HIC Dedicated for DV | Total Beds in HMIS | HMIS Bed Coverage Rate |
|---|---|---|---|---|
| 1. Emergency Shelter (ES) beds | 1,277 | 112 | 1,153 | 98.97% |
| 2. Safe Haven (SH) beds | 10 | 0 | 10 | 100.00% |
| 3. Transitional Housing (TH) beds | 424 | 23 | 319 | 79.55% |
| 4. Rapid Re-Housing (RRH) beds | 1,105 | 30 | 1,075 | 100.00% |
| 5. Permanent Supportive Housing | 1,357 | 0 | 998 | 73.54% |
| 6. Other Permanent Housing (OPH) | 257 | 0 | 214 | 83.27% |

| 2A-5a. | Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5. | |
|---|---|---|
| | NOFO Section VII.B.3.c. | |

| | For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe: |
|---|---|
| 1. | steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and |
| 2. | how your CoC will implement the steps described to increase bed coverage to at least 85 percent. |

(limit 2,500 characters)

1. One provider that has TH & OPH beds and continues to oppose joining HMIS. The CoC is waiting for the HMIS Lead & software to implement HOMES data import, which would increase the PSH bed coverage as VASH vouchers are not currently in HMIS.
2. HMIS staff will work with the larger 8 CoC implementation to ensure the HMIS lead implements the HOMES data import. HMIS team will continue to outreach the one TH/OPH agency to see if they would consider joining HMIS. One TH provider did join HMIS this year, which helps coverage.

| 2A-6. | Longitudinal System Analysis (LSA) Submission in HDX 2.0. | |
|---|---|---|
| | NOFO Section VII.B.3.d. | |

| Did your CoC submit LSA data to HUD in HDX 2.0 by February 15, 2022, 8 p.m. EST? | Yes |
|---|---|

# 2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

HUD publishes resources on the HUD.gov website at  CoC Program Competition  to assist you in completing the CoC Application.  Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2022 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

| 2B-1. | PIT Count  Date. | |
|---|---|---|
| | NOFO Section VII.B.4.b | |

| | Enter the date your CoC conducted its 2022 PIT count. | 01/26/2022 |
|---|---|---|

| 2B-2. | PIT Count Data–HDX Submission Date. | |
|---|---|---|
| | NOFO Section VII.B.4.b | |

| | Enter the date your CoC submitted its 2022 PIT count data in HDX. | 04/28/2022 |
|---|---|---|

| 2B-3. | PIT Count–Effectively Counting Youth. | |
|---|---|---|
| | NOFO Section VII.B.4.b. | |

| | Describe in the field below how during the planning process for the 2022 PIT count your CoC: |
|---|---|
| 1. | engaged stakeholders that serve homeless youth; |
| 2. | involved homeless youth in the actual count; and |
| 3. | worked with stakeholders to select locations where homeless youth are most likely to be identified. |

**(limit 2,500 characters)**

1.The 2022 Point-in-Time Count spotlighted the issue of youth homelessness, with the assistance of and leadership from, the Youth Action Board. The Youth Advisory Board is an active committee comprised of youth with lived experience of homelessness, who planned, developed, and executed the youth-led count, which they coined "Reach One, Teach One." The goal of Reach One, Teach One, as defined by the Youth Advisory Board, is to give a voice to youth experiencing homelessness – a population that is often hesitant to share their housing status and experiences homelessness in ways that differ from the traditional perception of sleeping on the street.
2.Under the planning of the Youth Advisory Board, youth were trained to conduct surveys, including youth-specific, locally driven survey questions.
3.Youth identified places they knew they could talk directly to the youth, including local alternative schools, the On Ramp Resource Center, Charlotte Transit Center, and other locations in the Uptown area. These activities took place in addition to the youth-focused efforts already underway as part of the regular sheltered and unsheltered count activities.

| 2B-4. | PIT Count–Methodology Change–CoC Merger Bonus Points. | |
|---|---|---|
| | NOFO Section VII.B.5.a and VII.B.7.c. | |

| | In the field below: |
|---|---|
| 1. | describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2021 and 2022, if applicable; |
| 2. | describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2021 and 2022, if applicable; and |
| 3. | describe how the changes affected your CoC's PIT count results; or |
| 4. | state "Not Applicable" if there were no changes or if you did not conduct an unsheltered PIT count in 2022. |

(limit 2,500 characters)

1. No change to sheltered PIT count implementation from 2021 to 2022.
2. To ensure the health and safety of survey interviewers and respondents during the pandemic, the CoC relied primarily on Street Outreach, PATH and other staff already engaged with individuals experiencing unsheltered homelessness to conduct the unsheltered count. In alignment with HUD recommendations, the CoC completed the unsheltered count over a 7-day period, leveraging the work that Street Outreach, PATH, and other staff are already doing with unsheltered populations to understand where people were sleeping on the night of the count. To ensure there was no duplication, the survey included questions asking about where individuals slept on the designated count night and asked whether the person has already been counted as part of this year's count. In addition, after the Point-in-Time Count event was completed, staff reviewed all entries, including all observation counts, to ensure that all data entered was accurate and to remove any duplication. Per HUD recommendations, Charlotte-Mecklenburg maximized remote trainings, including for use of the Outreach Grid App, which is used to complete some of the Point-in-Time Count surveys. Data from the Outreach Grid App was entered into a specific unsheltered project in HMIS to ensure there was no duplication across the census.
3. The decrease in total number of unsheltered persons, unsheltered households without children, and unsheltered chronically homeless households without children is due largely to a change in methodology. In 2021, the CoC utilized HMIS in combination with street outreach provider follow-up to determine the number of unsheltered persons on the night of the PIT. In 2022, the CoC resumed the complete, in-person count conducted by street outreach and PATH staff over the course of seven nights. To maintain social distancing, volunteers were limited resulting in a lower than usual number of people conducting outreach, and a lower unsheltered count. Finally, the significant amount of work that has been underway during the pandemic to temporarily house individuals experiencing unsheltered homelessness could also be a contributing factor in the observed decrease.

# 2C. System Performance

HUD publishes resources on the HUD.gov website at  CoC Program Competition  to assist you in completing the CoC Application.  Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
    - FY 2022 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

| 2C-1. | Reduction in the Number of First Time Homeless–Risk Factors Your CoC Uses. | |
|---|---|---|
| | NOFO Section VII.B.5.b. | |

| | In the field below: |
|---|---|
| 1. | describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time; |
| 2. | describe your CoC's strategies to address individuals and families at risk of becoming homeless; and |
| 3. | provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time |

**(limit 2,500 characters)**

1. SPM Measure 5 shows an increase in the number of persons becoming homeless for the first time from FY20 to FY21. The CoC continues to use a screening tool to strategically target homelessness prevention resources. Risk factors captured include prior evictions, previous homelessness, disability status, criminal background, large family size, age (unaccompanied youth and/or 50+), lack of GED or HS diploma, BIPOC and/or LGBTQIA household members. Another risk factor is if a household is living doubled up with another household. A Diversion workgroup is in the process of analyzing case studies of families who entered emergency shelter for the first time to examine characteristics of the household situation and what the household says could have prevented or quickly resolved their homelessness.

2. 2.Strategies include ensuring that CE is accessible and can assess clients seeking assistance. Continue diversion funding & prevention resources at CE & emergency shelters. Diversion funding assists with transportation and housing solutions. In FY22, 203 individuals were diverted. The CoC will pilot diversion case management that will provide support to households who are diverted from shelter to ensure they have the support they need to maintain housing. The CoC continues to apply for YHDP funding to be able to serve youth who are homeless or at-risk of homelessness to quickly resolve their housing crisis. Additionally, the CoC will seek opportunities to integrate data across systems (healthcare, criminal justice, education, etc.) to determine risk factors of persons entering homelessness from other systems to improve coordination and ensure people aren't exiting institutions into homelessness. In partnership with the Homeless Services Network Advocacy Committee, the CoC is seeking opportunities for collaboration with healthcare providers who often struggle to make discharge plans for those experiencing homelessness to streamline processes and communication. Crisis Assistance Ministry assists individuals with rent and utility arrears. DreamKey Partners administers ERA funds. The CoC will examine relevant data disaggregated by race and ethnicity to identify existing disparities.

3.Mecklenburg County funds diversion carried out by emergency shelters & Roof Above street outreach. Mecklenburg County is the CE Lead.

| 2C-2. | Length of Time Homeless—CoC's Strategy to Reduce. | |
|---|---|---|
| | NOFO Section VII.B.5.c. | |

| | In the field below: |
|---|---|
| 1. | describe your CoC's strategy to reduce the length of time individuals and persons in families remain homeless; |
| 2. | describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and |
| 3. | provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless. |

(limit 2,500 characters)

1. SPM Measure 1 shows an increase in length of time homeless from FY20 to FY21. The CoC recently kicked off work with a contracted consultant to improve its landlord engagement strategy. Housing navigation & landlord engagement is currently de-centralized, but the goal is to centralize the efforts by working with a landlord engagement consultant. At bi-weekly By-Name List (BNL) meetings, CoC monitors length of time from match to enrollment to housing move in date. Case conferencing for those clients that take the longest to house assists with identifying system barriers that prevent clients from quickly moving into housing. System barriers identified (criminal background) are brought to the CoC Governing Board, CoC committees and workgroups to develop strategies to address
2. During weekly BNL meetings, the BNL will be sorted by LOTH to ensure those with longest time homeless are matched first following the CoC's prioritization policy. The CoC worked with INLIVIAN to target EHVs to those with the longest length of time homeless who are not chronic to ensure they have a housing solution. Newly opened single site housing targeted a portion of units to undocumented clients who had been in ES for long periods of time due to not being able to obtain documentation. The CoC will examine relevant data disaggregated by race and ethnicity to identify existing disparities.
3. PH providers are responsible for fostering relationships with landlords, so they continue to take clients with barriers to housing. Housing Collaborative (formerly Socialserve) is responsible for ensuring more units come online to the system by utilizing landlord incentives and risk mitigation funds.  The Chronic Homeless workgroup, which oversees the BNL meeting, will be responsible for ensuring system barriers for those with the longest time homeless are identified for which the Board, committees and workgroups will strategize solutions.

| 2C-3. | Exits to Permanent Housing Destinations/Retention of Permanent Housing–CoC's Strategy | |
|---|---|---|
| | NOFO Section VII.B.5.d. | |

| | In the field below: |
|---|---|
| 1. | describe your CoC's strategy to increase the rate that individuals and persons in families residing in emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations; |
| 2. | describe your CoC's strategy to increase the rate that individuals and persons in families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations; and |
| 3. | provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to increase the rate that individuals and families exit to or retain permanent housing. |

(limit 2,500 characters)

1. SPM Measure 7 reduced by 1% from FY20 to FY21. Households exiting SO to anywhere other than an unsheltered location increased by 12% from FY20 to FY21. The rate of retention of PH is 97%. Emergency shelters, safe haven, transitional housing and RRH providers explore all available resources to ensure clients exit into permanent housing. This includes utilizing RRH subsidies for those who are eligible following the community prioritization process when required, exploring the feasibility of shared living with clients and helping remove barriers to clients permanently residing with family or friends. Providers ensure clients apply for income-based housing and help clients access resources to increase their income. The CoC is actively recruiting new landlord partners. EHVs were strategically targeted to long-term shelter stayers, large families in ES, TH and RRH and households of any size in RRH that need subsidy for longer than 2 years.

2. To ensure clients in permanent housing projects retain housing, the CoC has a monthly meeting to identify households that need to transfer from a scattered site PSH program to a single site PSH program and vice versa based on the changing needs of the household. The meeting also identifies households that need to transfer from RRH to PSH due to increased support service needs. Through case management, programs partner with clients to identify goals centered around maintaining permanent housing and support clients in working toward their goals. The NOFO scorecard reflects the CoC's commitment to track, and measure increase in income and increase in employment/employment retention. These are strategies the CoC is taking to increase exits to PH destinations.  CoC will examine relevant data disaggregated by race and ethnicity to identify existing disparities.

3. PH providers are responsible for ensuring households retain PH or exit to a permanent destination.

| 2C-4. | Returns to Homelessness—CoC's Strategy to Reduce Rate. | |
|---|---|---|
| | NOFO Section VII.B.5.e. | |

| | In the field below: |
|---|---|
| 1. | describe your CoC's strategy to identify individuals and families who return to homelessness; |
| 2. | describe your CoC's strategy to reduce the rate of additional returns to homelessness; and |
| 3. | provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate individuals and persons in families return to homelessness. |

(limit 2,500 characters)

1. SPM Measure 1 reduced from FY20 to FY21 meaning less people are returning to homelessness within 6, 12 and 24 months after exiting. The CoC identifies individuals and families who return to homelessness through reviewing the community BNL on a weekly basis to identify system barriers to housing. The Veterans workgroup meets monthly to review the Veterans by-name list and conduct case conferencing. One agency that conducts street outreach connects with clients who have exited multiple PSH programs and end up back in an unsheltered location to try to advocate for their service needs. Data shows that clients with untreated mental health and substance use disorders return to homelessness due to inability to maintain lease requirements.
2. To address the need for an increase in the number of master leased units, the CoC Board identified PSH-Leasing as its first priority for CoC funding. The CoC also targeted EHVs to households exiting RRH that still need additional assistance to prevent them from returning to homelessness. The CoC is working to strengthen partnerships between healthcare providers & housing providers to ensure clients have access to needed services to maintain housing and prevent returns. In the event a client is placed in a housing intervention that seemed appropriate at placement but is not successful (i.e. scattered-site vs. single-site; RRH vs. PSH) and is at risk for a return to homelessness, a case worker may submit a request for a PSH transfer to avoid the return to homelessness. The CoC will examine relevant data disaggregated by race and ethnicity to identify existing disparities.
3. Leadership of organizations that provide RRH & PSH are responsible for overseeing this strategy and the CoC Board will work to standardize aftercare interventions through the CoC Written Standards.

| 2C-5. | Increasing Employment Cash Income–CoC's Strategy. | |
|---|---|---|
| | NOFO Section VII.B.5.f. | |

| | In the field below: |
|---|---|
| 1. | describe your CoC's strategy to access employment cash sources; |
| 2. | describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their cash income; and |
| 3. | provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment. |

**(limit 2,500 characters)**

1. SPM Measure 4.1 increased from FY20 to FY21. The CoC's strategy to increase employment income includes connecting clients with employment opportunities and workforce development at CE. Emergency shelters and housing programs have employment specialists that develop partnerships with employers who will work with clients. Agencies have existing relationships with employment and temporary agencies to provide employment opportunities. The CoC will also work with workforce development providers to host a hiring event where employers will hire clients on the spot. The CoC will provide training on supportive employment so agencies can effectively support clients in maintain employment. CoC will examine relevant data disaggregated by race & ethnicity to identify existing disparities.
2. Agencies refer clients to workforce development agencies such as Goodwill, Charlotte Works and Charlotte Area Fund to connect clients to employment opportunities. These agencies maintain relationships with employers and provide job training, coaching and paid training programs.
3. Charlotte Works will oversee this strategy in collaboration with all workforce development providers and work to get clients connected to employment opportunities at CE and coordinate with all of the employment specialists to streamline communication with employers. Charlotte Works is in the process of joining HMIS.

| 2C-5a. | Increasing Non-employment Cash Income–CoC's Strategy | |
|---|---|---|
| | NOFO Section VII.B.5.f. | |

| | | In the field below: |
|---|---|---|
| | 1. | describe your CoC's strategy to access non-employment cash income; and |
| | 2. | provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non-employment cash income. |

(limit 2,500 characters)

1.SPM Measure 4.2 remained the same from FY20 to FY21. Increase coordination among SOAR workers to ensure eligible clients are quickly connected to a SOAR specialist at CE. Mecklenburg County Criminal Justice Services has 2 SOAR workers for clients connected to the judicial system to help reinstate benefits. DSS has 3 SOAR workers to focus on getting benefits for Medicaid recipients. Individual agencies have SOAR workers. Area hospitals have SOAR workers to connect high utilizers to benefits.  The Veteran Service Office connects eligible clients to Veteran-specific benefits. Mecklenburg County Community Support Services' SOAR Coordinator convenes all of the SOAR workers in the community to identify strategies to streamline application processes and to ensure providers are serving the same clients. Case managers are encouraged to connect all clients without income that have a disability to a SOAR worker to determine their eligibility. The CoC will examine relevant data disaggregated by race & ethnicity to identify existing disparities.
2.Mecklenburg County SOAR Coordinator is responsible for overseeing this strategy by ensuring SOAR workers are coordinated in their outreach an engagement.

# 3A. Coordination with Housing and Healthcare

HUD publishes resources on the HUD.gov website at  CoC Program Competition  to assist you in completing the CoC Application.  Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
   - 24 CFR part 578;
    - FY 2022 CoC Application Navigational Guide;
   - Section 3 Resources;
   - PHA Crosswalk; and
    - Frequently Asked Questions

| | | |
|---|---|---|
| 3A-1. | New PH-PSH/PH-RRH Project–Leveraging Housing Resources. | |
| | NOFO Section VII.B.6.a. | |
| | You must upload the Housing Leveraging Commitment attachment to the 4B. Attachments Screen. | |

| | | |
|---|---|---|
| | Is your CoC applying for a new PH-PSH or PH-RRH project that uses housing subsidies or subsidized housing units which are not funded through the CoC or ESG Programs to help individuals and families experiencing homelessness? | No |

| | | |
|---|---|---|
| 3A-2. | New PH-PSH/PH-RRH Project–Leveraging Healthcare Resources. | |
| | NOFO Section VII.B.6.b. | |
| | You must upload the Healthcare Formal Agreements attachment to the 4B. Attachments Screen. | |

| | | |
|---|---|---|
| | Is your CoC applying for a new PH-PSH or PH-RRH  project that uses healthcare resources to help individuals and families experiencing homelessness? | Yes |

| | | |
|---|---|---|
| 3A-3. | Leveraging Housing/Healthcare Resources–List of Projects. | |
| | NOFO Sections VII.B.6.a. and VII.B.6.b. | |

If you selected yes to questions 3A-1. or 3A-2., use the list feature icon to enter information about each project application you intend for HUD to evaluate to determine if they meet the criteria.

| Project Name | Project Type | Rank Number | Leverage Type |
|---|---|---|---|
| The Rise on Clant... | PH-PSH | 10 | Healthcare |
| TSA Rapid Rehousi... | PH-RRH | 18 | Healthcare |

# 3A-3. List of Projects.

**1. What is the name of the new project?**   The Rise on Clanton-Healthcare Bonus

**2. Enter the Unique Entity Identifier (UEI):**   GJLTK25S5NG6

**3. Select the new project type:**   PH-PSH

**4. Enter the rank number of the project on your CoC's Priority Listing:**   10

**5. Select the type of leverage:**   Healthcare

# 3A-3. List of Projects.

**1. What is the name of the new project?**   TSA Rapid Rehousing-2

**2. Enter the Unique Entity Identifier (UEI):**   HK75XS72JB93

**3. Select the new project type:**   PH-RRH

**4. Enter the rank number of the project on your CoC's Priority Listing:**   18

**5. Select the type of leverage:**   Healthcare

# 3B. New Projects With Rehabilitation/New Construction Costs

HUD publishes resources on the HUD.gov website at  CoC Program Competition  to assist you in completing the CoC Application.  Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
    - FY 2022 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

| 3B-1. | Rehabilitation/New Construction Costs–New Projects. | |
|---|---|---|
| | NOFO Section VII.B.1.s. | |

| | Is your CoC requesting funding for any new project application requesting $200,000 or more in funding for housing rehabilitation or new construction? | No |
|---|---|---|

| 3B-2. | Rehabilitation/New Construction Costs–New Projects. | |
|---|---|---|
| | NOFO Section VII.B.1.s. | |

| | If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with: | |
|---|---|---|
| 1. | Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and | |
| 2. | HUD's implementing rules at 24 CFR part 75 to provide employment and training opportunities for low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons. | |

(limit 2,500 characters)

# 3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

HUD publishes resources on the HUD.gov website at  CoC Program Competition  to assist you in completing the CoC Application.  Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2022 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

| | | |
|---|---|---|
| 3C-1. | Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes. | |
| | NOFO Section VII.C. | |

| | | |
|---|---|---|
| | Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes? | No |

| | | |
|---|---|---|
| 3C-2. | Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes. | |
| | NOFO Section VII.C. | |

| | |
|---|---|
| | You must upload the Project List for Other Federal Statutes attachment to the 4B. Attachments Screen. |
| | If you answered yes to question 3C-1, describe in the field below: |
| 1. | how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and |
| 2. | how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act. |

(limit 2,500 characters)

# 4A. DV Bonus Project Applicants

HUD publishes resources on the HUD.gov website at  CoC Program Competition  to assist you in completing the CoC Application.  Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
    - FY 2022 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

| | | |
|---|---|---|
| 4A-1. | New DV Bonus Project Applications. | |
| | NOFO Section II.B.11.e. | |

| | | |
|---|---|---|
| | Did your CoC submit one or more new project applications for DV Bonus Funding? | Yes |

| | | |
|---|---|---|
| 4A-1a. | DV Bonus Project Types. | |
| | NOFO Section II.B.11.e. | |

Select yes or no in the chart below to indicate the type(s) of new DV Bonus project(s) your CoC included in its FY 2022 Priority Listing.

| | Project Type | |
|---|---|---|
| 1. | SSO Coordinated Entry | Yes |
| 2. | PH-RRH or Joint TH and PH-RRH Component | Yes |

| | | |
|---|---|---|
| 4A-2. | Information About the Project Applicant for the New Support Services Only Coordinated Entry (SSO-CE) DV Bonus Project. | |
| | NOFO Section II.B.11.(e)(2) | |

Enter in the chart below information about the project applicant applying for the new SSO-CE DV Bonus project:

| | | |
|---|---|---|
| 1. | Applicant Name | Mecklenburg County |
| 2. | Project Name | FY22 Domestic Violence SSO-CE |
| 3. | Project Ranking on Priority Listing | 9 |
| 4. | Unique Entity Identifier (UEI) | EZ15XL6BMM68 |
| 5. | Amount Requested | $85,000 |

| | 4A-2a. | Addressing Coordinated Entry Inadequacies through the New SSO-CE DV Bonus Project. | |
| --- | --- | --- | --- |
| | | NOFO Section II.B.11.(e)(2)(c) | |

| | | Describe in the field below: |
| --- | --- | --- |
| | 1. | the inadequacies of your CoC's current Coordinated Entry that limits its ability to better meet the needs of survivors of domestic violence, dating violence, sexual assault, or stalking; and |
| | 2. | how the proposed project addresses inadequacies identified in element 1 of this question. |

### (limit 2,500 characters)

1.The CoC is ill-equipped to respond to the needs of survivors of DV due to lack of capacity and an increase in call volume. CE assessors have limited time to address the full scope of needs of each caller. If a caller reports fleeing DV, the assessor is able to assess for safety and make immediate referrals to address safety, but then may lack the time to fully assess for housing needs. Additionally, because DV providers are not able to enter into HMIS (which fully makes sense as to why), it results in survivors having to tell their story multiple times, potentially causing re-traumatization.
2.Mecklenburg County Community Support Services (CSS) will address this issue by creating a trauma-informed, streamlined path for survivors to be screened for IPV and connected with appropriate housing and supportive resources through the CE system. CSS has expertise both in CE and serving survivors of IPV. CSS has staffed the community's CE system since 2014 and has provided IPV services since 2008 including counseling for DV survivors, child witnesses and perpetrators. CSS currently oversees 3 DV rapid rehousing programs —one of which is funded with HUD CoC funds. The specialized CE Assessor position will improve the CE system's capacity to respond to complex needs of IPV survivors by administering housing assessments to survivors, linking to victim services and mainstream resources such as income and childcare, and informing an appropriate prioritization process for victim-specific housing assistance. This position will implement a housing first approach like the standard CE system in that access to the system is low barrier, and eligibility for CE is not contingent upon sobriety, income or other conditions. The position will provide cross-training for the CE team to increase overall IPV awareness, which will increase safety and access to services for survivors seeking assistance through CE. Additionally, the position will be based at the new Family Justice Center allowing for survivors to access all available resources in one place preventing them from having to share their story multiple times. The assessor also will not be defined as a VSP, allowing them to enter into HMIS, with full, informed consent from the client, so they will be considered for all available housing resources. The position will implement a process to ensure that DV survivors that may not be in HMIS are still considered for all available resources.

| | 4A-2b. | Plan to Involve Survivors in Policy and Program Development in the New SSO-CE DV Bonus Project. | |
| --- | --- | --- | --- |
| | | NOFO Section II.B.11.(e)(2)(d) | |

| Describe in the field below how the new project will involve survivors with a range of lived expertise in policy and program development throughout the project's operation. |
| --- |

**(limit 2,500 characters)**

Upon notification of award, the CoC's Coordinated Entry Oversight Committee (CEOC) will facilitate focus groups at all emergency shelters including the shelter for DV survivors to hear what they believe could have been improved while they were attempting to access services while also ensuring they remain safe. Additionally, the CEOC will seek feedback from persons in DV Bonus RRH programs. All persons who participate in focus groups will be offered payment for their time. The CEOC will ask 1-2 survivors if they would be willing to co-lead a small, time-limited workgroup to implement the feedback received into new processes. CE & CoC staff will support the workgroup. CoC will evaluate the project based on number of callers served and increased connection to available housing resources.

| 4A-3. | Assessing Need for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects in Your CoC's Geographic Area. | |
|---|---|---|
| | NOFO Section II.B.11.(e)(1)(c) | |

| 1. | Enter the number of survivors that need housing or services: | 1,506 |
|---|---|---|
| 2. | Enter the number of survivors your CoC is currently serving: | 671 |
| 3. | Unmet Need: | 835 |

| 4A-3a. | How Your CoC Calculated Local Need for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects. | |
|---|---|---|
| | NOFO Section II.B.11.e.(1)(c) | |

| | Describe in the field below: | |
|---|---|---|
| 1. | how your CoC calculated the number of DV survivors needing housing or services in question 4A-3 element 1 and element 2; and | |
| 2. | the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects); or | |
| 3. | if your CoC is unable to meet the needs of all survivors please explain in your response all barriers to meeting those needs. | |

**(limit 2,500 characters)**

| 4A-3b. | Information About Unique Project Applicants and Their Experience in Housing Placement and Housing Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects. | |
|---|---|---|
| | NOFO Section II.B.11.e.(1)(d) | |

| | Use the list feature icon to enter information on each unique project applicant applying for New PH-RRH and Joint TH and PH-RRH Component DV Bonus projects–only enter project applicant information once, regardless of how many DV Bonus projects that applicant is applying for. | |
|---|---|---|

| Applicant Name |
|---|
| This list contains no items |

# 4B. Attachments Screen For All Application Questions

| | We have provided the following guidance to help you successfully upload attachments and get maximum points: |
|---|---|

| | | |
|---|---|---|
| | 1. | You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete. |
| | 2. | You must upload an attachment for each document listed where 'Required?' is 'Yes'. |
| | 3. | We prefer that you use PDF files, though other file types are supported–please only use zip files if necessary.  Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images.  Many systems allow you to create PDF files as a Print option.  If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube. |
| | 4. | Attachments must match the questions they are associated with. |
| | 5. | Only upload documents responsive to the questions posed–including other material slows down the review process, which ultimately slows down the funding process. |
| | 6. | If you cannot read the attachment, it is likely we cannot read it either. |
| | | . We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time). |
| | | . We must be able to read everything you want us to consider in any attachment. |
| | 7. | After you upload each attachment, use the Download feature to access and check the attachment to ensure it matches the required Document Type and to ensure it contains all pages you intend to include. |

| Document Type | Required? | Document Description | Date Attached |
|---|---|---|---|
| 1C-7. PHA Homeless Preference | No | | |
| 1C-7. PHA Moving On Preference | No | | |
| 1E-1. Local Competition Deadline | Yes | 1E-1. Local Compe... | 08/29/2022 |
| 1E-2. Local Competition Scoring Tool | Yes | 1E-2. Local Compe... | 09/16/2022 |
| 1E-2a. Scored Renewal Project Application | Yes | 1E-2a. Scored Ren... | 09/16/2022 |
| 1E-5. Notification of Projects Rejected-Reduced | Yes | 1E-5. Notificatio... | 09/26/2022 |
| 1E-5a. Notification of Projects Accepted | Yes | 1E-5a. Notificati... | 09/26/2022 |
| 1E-5b. Final Project Scores for All Projects | Yes | 1E-5b. Final Proj... | 09/17/2022 |
| 1E-5c. Web Posting–CoC-Approved Consolidated Application | Yes | | |
| 1E-5d. Notification of CoC-Approved Consolidated Application | Yes | | |
| 3A-1a.  Housing Leveraging Commitments | No | | |

| 3A-2a. Healthcare Formal Agreements | No | 3A-2a. Healthcare... | 09/27/2022 |
|---|---|---|---|
| 3C-2. Project List for Other Federal Statutes | No | | |

# Attachment Details

Document Description:

# Attachment Details

Document Description:

# Attachment Details

Document Description:   1E-1. Local Competition Deadline

# Attachment Details

Document Description:   1E-2. Local Competition Scoring Tool

# Attachment Details

Document Description:   1E-2a. Scored Renewal Project Application

# Attachment Details

**Document Description:**  1E-5. Notification of Projects Rejected-Reduced

# Attachment Details

**Document Description:**  1E-5a. Notification of Projects Accepted

# Attachment Details

**Document Description:**  1E-5b. Final Project Scores for All Projects

# Attachment Details

Document Description:

# Attachment Details

Document Description:

# Attachment Details

Document Description:

# Attachment Details

Document Description: 3A-2a. Healthcare Formal Agreements

# Attachment Details

Document Description:

# Submission Summary

**Ensure that the Project Priority List is complete prior to submitting.**

| Page | Last Updated |
|---|:---:|
| 1A. CoC Identification | 09/15/2022 |
| 1B. Inclusive Structure | 09/27/2022 |
| 1C. Coordination and Engagement | 09/27/2022 |
| 1D. Coordination and Engagement Cont'd | 09/27/2022 |
| 1E. Project Review/Ranking | Please Complete |
| 2A. HMIS Implementation | 09/19/2022 |
| 2B. Point-in-Time (PIT) Count | 09/19/2022 |
| 2C. System Performance | 09/27/2022 |
| 3A. Coordination with Housing and Healthcare | 09/27/2022 |
| 3B. Rehabilitation/New Construction Costs | 09/27/2022 |
| 3C. Serving Homeless Under Other Federal Statutes | 09/27/2022 |

| | |
|---|---|
| **4A. DV Bonus Project Applicants** | Please Complete |
| **4B. Attachments Screen** | Please Complete |
| **Submission Summary** | No Input Required |

Kenny,

As a follow up to our discussion yesterday, we are required to notify agencies in writing whether or not their applications will be included in the CoC's application to HUD. At this time Freedom Fighting Missionaries' application was not included on the ranking priority list. The ranking committee utilized the overall project application scores and the CoC Board's funding priorities to determine which projects would be ranked.

As noted below, if you would like to submit an appeal re: your project's score, please do so via email to charmeckcoc@mecknc.gov by 5pm on Tuesday, September 20, 2022.

Please let me know if you have any questions.

Thank you,

Erin

**Erin Nixon, MSW, LCSW**

Sr. Social Services Manager-Continuum of Care

Housing Innovation & Stabalization Services

**Office:** (980) 314-8923

**Cell:** (704) 497-8700

erin.nixon@mecknc.gov

**Visit us**: Community Support Services

**From:** Nixon, Erin
**Sent:** Tuesday, September 13, 2022 6:25 PM
**To:** Meck County Continuum of Care <CharMeckCoC@mecknc.gov>
**Subject:** FY22 HUD CoC Proposed Project Ranking Priority List
**Importance:** High

Good Afternoon,

You are receiving this email because you submitted 1 or more new and/or renewal project

application(s) in the FY22 Regular CoC NOFO funding competition. The Ranking Committee has finished its scoring & ranking process and is putting forward the attached proposed ranking priority list for the CoC Governing Board to review and vote to approve (or not approve) at its special meeting tomorrow at 9am via Zoom. Please note these are not final until the Board votes.

Here is the Zoom link to join this meeting: https://us06web.zoom.us/j/9391307806?pwd=QndHL3BhaFdYM0hGcW1GV21sRmRBUT09

When determining the rank order of projects, the ranking committee utilized the CoC Board's approved ranking policy for this funding and used the overall scores for each project application submitted to determine final ranking order.

If you would like to submit an appeal your project's score, please do so via email to charmeckcoc@mecknc.gov by 5pm on Tuesday, September 20, 2022.

Thank you for your hard work throughout this process and your dedication to ending homelessness in Charlotte-Mecklenburg.

**Erin Nixon, MSW, LCSW**
Sr. Social Services Manager-Continuum of Care
Housing Innovation & Stabalization Services
**Office:** (980) 314-8923
**Cell:** (704) 497-8700
erin.nixon@mecknc.gov
**Visit us**: Community Support Services

Good Afternoon,

As a follow up, the CoC Board voted to approve the ranking priority list yesterday. The following projects from **Supportive Housing Communities** will be included in the NC-505 CoC application to HUD:

| Applicant Name | Project Type | File Name | Ranking | Amt Requested | Proposed Funding |
|---|---|---|---|---|---|
| Supportive Housing Communities | Renewal | Renewal Not Started-SHC (PSH) | 3 | $406,870 | $406,870 |
| Supportive Housing Communities | Renewal | PSH-SHC | 13 | $352,134 | $352,134 |

The following project will not be included in the application to HUD

| Applicant Name | Project Type | File Name | Ranking | Amt Requested | Proposed Funding |
|---|---|---|---|---|---|
| Supportive Housing Communities | Expansion | Expansion-PSH-SHC | N/A | $412,039 | $0 |

**Next steps:**

1. Appeals: As noted in the email below, the appeals process is open through Tuesday, 9/20. If you would like to appeal your project score on the scorecard (reminder, renewal projects complete the program outcome portion of the scorecard & submit it with project application materials), please email charmeckcoc@mecknc.gov by 5pm on Tuesday, 9/20.
2. Final project submission in esnaps: Please review your project applications thoroughly and have another person review for content & grammar. Please be sure you have MOUs or letters that support your match amount uploaded in esnaps. Please click submit in esnaps by **5pm on Monday, September 26**.

Let me know if you have any questions.

Thank you for your dedication to this process and to the work to end homelessness.

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erin.nixon@mecknc.gov
**Visit us**: Community Support Services

Good Afternoon,

As a follow up, the CoC Board voted to approve the ranking priority list yesterday. The following projects from **Roof Above** will be included in the NC-505 CoC application to HUD:

| Applicant Name | Project Type | File Name | Ranking | Amt Requested | Proposed Funding |
|---|---|---|---|---|---|
| Roof Above, Inc. | Renewal | PSH-Roof Above-Homelessness to Homes | 6 | $254,899 | $254,899 |
| Roof Above, Inc. | Renewal | PSH-Roof Above-Moore Place Expansion | 7 | $84,915 | $84,915 |
| Roof Above, Inc. | New | CoC Bonus-Roof Above | 10 | $150,000 | $150,000 |
| Roof Above, Inc. | New | New-PSH-Roof Above-Homeful Homes | 11 | $175,000 | $175,000 |
| Roof Above, Inc. | Renewal | RRH-Roof Above | 14 | $72,184 | $72,184 |

The following project will not be included in the application to HUD:

| Applicant Name | Project Type | File Name | Ranking | Amt Requested | Proposed Funding |
|---|---|---|---|---|---|
| Roof Above, Inc. | New | New-PSH-Roof Above-TROC | | $165,000 | $0 |

**Next steps:**

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erin.nixon@mecknc.gov
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We actually ended up with a budget of   $412,625.00.    Reallocation of $88,354.00.

**From:** Nixon, Erin <Erin.Nixon@mecklenburgcountync.gov>
**Sent:** Monday, August 29, 2022 11:50 AM
**To:** Pelletier, Karen <Karen.Pelletier@mecklenburgcountync.gov>; Dawson, Kenya D. <Kenya.Dawson@mecklenburgcountync.gov>
**Cc:** Lewis, Branden M <Branden.Lewis@mecklenburgcountync.gov>
**Subject:** RE: [External]Housing Collaborative -2022 COC Comp

Got it! So the current renewal amount is $500,979. Do you want to voluntarily reallocate $56,979 leaving $444,000 for next year?

Thank you!

Erin

**Erin Nixon, MSW, LCSW**

Sr. Social Services Manager-Continuum of Care
Housing Innovation & Stabalization Services
**Office:** (980) 314-8923
**Cell:** (704) 497-8700
erin.nixon@mecknc.gov

**Visit us**: Community Support Services

**From:** Pelletier, Karen <Karen.Pelletier@mecklenburgcountync.gov>
**Sent:** Friday, August 26, 2022 4:55 PM
**To:** Nixon, Erin <Erin.Nixon@mecklenburgcountync.gov>; Dawson, Kenya D. <Kenya.Dawson@mecklenburgcountync.gov>
**Cc:** Lewis, Branden M <Branden.Lewis@mecklenburgcountync.gov>
**Subject:** RE: [External]Housing Collaborative -2022 COC Comp

So, according to Elyse, they are expected to spend 305,097 this year.

In looking at how we intend to expand and create efficiencies next year, we may be closer to

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi CoC Partners,

I am writing to communicate Housing Collaborative's intention for the 2022 COC Competition.

In the 2021 CoC Competition, we were awarded a new DV Bonus project in the amount of $723,685. We are planning to renew the Home SafeCLT project with a budget of $400,000, which is a release of $323,685 for other community projects.

If there are questions related to this change, please do not hesitate to reach out to me.

Thanks for all you do.

Nicole R. Dewitt | Chief Program Officer
**Housing Collaborative**

601 East 5$^{th}$ Street, Suite 550
Charlotte, NC 28202
Direct: 704.422.4237
ndewitt@housingcollab.org

**Housing Collaborative**
FORMERLY SOCIALSERVE

Good Afternoon,

As a follow up, the CoC Board voted to approve the ranking priority list yesterday. The following projects from **Salvation Army** will be included in the NC-505 CoC application to HUD:

| Applicant Name | Project Type | File Name | Ranking | Amt Requested | Proposed Funding |
|---|---|---|---|---|---|
| The Salvation Army | Renewal | RRH-Salvation Army | 15 | $290,072 | $290,072 |
| The Salvation Army | New | CoC Bonus-Salvation Army | 18* | $306,824 | $179,457 |

*Ranked in Tier 2

**Next steps:**
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Let me know if you have any questions.

Thank you for your dedication to this process and to the work to end homelessness.

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erin.nixon@mecknc.gov
**Visit us:** Community Support Services 

**From:** Nixon, Erin
**Sent:** Tuesday, September 13, 2022 6:25 PM
**To:** Meck County Continuum of Care <CharMeckCoC@mecknc.gov>
**Subject:** FY22 HUD CoC Proposed Project Ranking Priority List
**Importance:** High

Good Afternoon,

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erin.nixon@mecknc.gov
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| | |
|---|---|
| **From:** | Nixon, Erin |
| **To:** | Lynn Cuddy; Trish Hobson |
| **Cc:** | Meck County Continuum of Care |
| **Subject:** | RE: FY22 HUD CoC NOFO Application Next Steps |
| **Date:** | Thursday, September 15, 2022 3:57:46 PM |
| **Attachments:** | image002.png |

Please see **correction** below.

**Erin Nixon, MSW, LCSW**
Sr. Social Services Manager-Continuum of Care
Housing Innovation & Stabalization Services
**Office:** (980) 314-8923
**Cell:** (704) 497-8700
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**From:** Nixon, Erin
**Sent:** Thursday, September 15, 2022 3:57 PM
**To:** Lynn Cuddy <lcuddy@therelatives.org>; Trish Hobson <thobson@therelatives.org>
**Cc:** Meck County Continuum of Care <CharMeckCoC@mecknc.gov>
**Subject:** FY22 HUD CoC NOFO Application Next Steps
**Importance:** High

Good Afternoon,

As a follow up, the CoC Board voted to approve the ranking priority list yesterday. The following projects from **The Relatives** will be included in the NC-505 CoC application to HUD:

| Applicant Name | Project Type | File Name | Ranking | Amt Requested | Proposed Funding |
|---|---|---|---|---|---|
| The Relatives, Inc | Renewal | Renewal Not Started-The Relatives (RRH) | 4 | $131,162 | $131,162 |

**Next steps:**

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and may be unlawful.  If you received this communication in error please notify us immediately by e-mail and delete the original message.

---

**From:** Nixon, Erin
**Sent:** Tuesday, September 13, 2022 6:25 PM
**To:** Meck County Continuum of Care <CharMeckCoC@mecknc.gov>
**Subject:** FY22 HUD CoC Proposed Project Ranking Priority List
**Importance:** High

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Good Afternoon,

As a follow up, the CoC Board voted to approve the ranking priority list yesterday. The following projects from **Mecklenburg County** will be included in the NC-505 CoC application to HUD:

| Applicant Name | Project Type | File Name | Ranking | Amt Requested | Proposed Funding |
|---|---|---|---|---|---|
| Mecklenburg County | Renewal | CE-Meck Co | 1 | $63,000 | $63,000 |
| Mecklenburg County | Renewal | HMIS-Meck Co | 2 | $163,000 | $163,000 |
| Mecklenburg County (HMIS) | Expansion | Expansion-HMIS-Meck Co | 8 | $200,000 | $200,000 |
| Mecklenburg County (CE) | New | DV Bonus-Meck Co | 9 | $85,000 | $85,000 |
| Mecklenburg County | Renewal | PSH-Meck Co SPC | 12 | $2,542,688 | $2,542,688 |
| Mecklenburg County | Renewal | RRH-Meck Co DV Bonus | 16 | $412,625 | $185,016 |
| Mecklenburg County | Renewal | RRH-Meck Co DV Bonus | | | $227,609* |

The DV Bonus project currently straddles Tier 1 ($185,016) & Tier 2 ($227,609).

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**From:** Nixon, Erin
**Sent:** Tuesday, September 13, 2022 6:25 PM
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**Importance:** High

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Good Afternoon,

As a follow up, the CoC Board voted to approve the ranking priority list yesterday. The following project(s) from **Housing Collaborative** will be included in the NC-505 CoC application to HUD:

| Applicant Name | Project Type | File Name | Ranking | Amt Requested | Proposed Funding |
|---|---|---|---|---|---|
| Socialserve/Housing Collaborative | Renewal | Renewal Not Started-Housing Collab (RRH) | 5 | $400,000 | $400,000 |

**Next steps:**

1. Appeals: As noted in the email below, the appeals process is open through Tuesday, 9/20. If you would like to appeal your project score on the scorecard (reminder, renewal projects complete the program outcome portion of the scorecard & submit it with project application materials), please email charmeckcoc@mecknc.gov by 5pm on Tuesday, 9/20.
2. Final project submission in esnaps: Please review your project applications thoroughly and have another person review for content & grammar. Please be sure you have MOUs or letters that support your match amount uploaded in esnaps. Please click submit in esnaps by **5pm on Monday, September 26**.

Let me know if you have any questions.

Thank you for your dedication to this process and to the work to end homelessness.

**Erin Nixon, MSW, LCSW**
Sr. Social Services Manager-Continuum of Care
Housing Innovation & Stabalization Services
**Office:** (980) 314-8923
**Cell:** (704) 497-8700
erin.nixon@mecknc.gov
**Visit us**: Community Support Services

**From:** Nixon, Erin
**Sent:** Tuesday, September 13, 2022 6:25 PM
**To:** Meck County Continuum of Care <CharMeckCoC@mecknc.gov>
**Subject:** FY22 HUD CoC Proposed Project Ranking Priority List
**Importance:** High

Good Afternoon,

You are receiving this email because you submitted 1 or more new and/or renewal project application(s) in the FY22 Regular CoC NOFO funding competition. The Ranking Committee has finished its scoring & ranking process and is putting forward the attached proposed ranking priority list for the CoC Governing Board to review and vote to approve (or not approve) at its special meeting tomorrow at 9am via Zoom. Please note these are not final until the Board votes.

Here is the Zoom link to join this meeting: https://us06web.zoom.us/j/9391307806?pwd=QndHL3BhaFdYM0hGcW1GV21sRmRBUT09

When determining the rank order of projects, the ranking committee utilized the CoC Board's approved ranking policy for this funding and used the overall scores for each project application submitted to determine final ranking order.

If you would like to submit an appeal your project's score, please do so via email to charmeckcoc@mecknc.gov by 5pm on Tuesday,

September 20, 2022.

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| From: | Nixon, Erin |
|---|---|
| To: | Tameka Gunn |
| Cc: | Meck County Continuum of Care |
| Subject: | FY22 HUD CoC NOFO Application Next Steps |
| Date: | Thursday, September 15, 2022 4:16:40 PM |
| Attachments: | image002.png |
| | FY22 Ranking Recommendations.pdf |
| Importance: | High |

Good Afternoon,

As a follow up, the CoC Board voted to approve the ranking priority list yesterday. The following project from **Community Link** will be included in the NC-505 CoC application to HUD:

| Applicant Name | Project Type | File Name | Ranking | Amt Requested | Proposed Funding |
|---|---|---|---|---|---|
| Community Link | Renewal | RRH-Community Link | 17* | $262,770 | $262,770 |

*Ranked in Tier 2

**Next steps:**
1. Appeals: As noted in yesterday's email, the appeals process is open through Tuesday, 9/20. If you would like to appeal your project score on the scorecard (reminder, renewal projects complete the program outcome portion of the scorecard & submit it with project application materials), please email charmeckcoc@mecknc.gov by 5pm on Tuesday, 9/20.
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Good Afternoon,

As a follow up, the CoC Board voted to approve the ranking priority list yesterday. The following project(s) from **Carolina Cares Partnership** will be included in the NC-505 CoC application to HUD:

| Applicant Name | Project Type | File Name | Ranking | Amt Requested | Proposed Funding |
|---|---|---|---|---|---|
| Carolina Cares Partnership | New | DV Bonus-CCP | 19* | $488,672 | $486,980 |

*Ranked in Tier 2

**Next steps:**
1. Appeals: As noted in the email below, the appeals process is open through Tuesday, 9/20. If you would like to appeal your project score on the scorecard (reminder, renewal projects complete the program outcome portion of the scorecard & submit it with project application materials), please email charmeckcoc@mecknc.gov by 5pm on Tuesday, 9/20.
2. Final project submission in esnaps: Please review your project applications thoroughly and have another person review for content & grammar. Please be sure you have MOUs or letters that support your match amount uploaded in esnaps. Your total amount requested budget in esnaps should reflect the proposed funding amount above (slightly less than you requested). Please click submit in esnaps by **5pm on Monday, September 26**.

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Good Afternoon,

As a follow up, the CoC Board voted to approve the ranking priority list yesterday. The following projects from **Supportive Housing Communities** will be included in the NC-505 CoC application to HUD:

| Applicant Name | Project Type | File Name | Ranking | Amt Requested | Proposed Funding |
|---|---|---|---|---|---|
| Supportive Housing Communities | Renewal | Renewal Not Started-SHC (PSH) | 3 | $406,870 | $406,870 |
| Supportive Housing Communities | Renewal | PSH-SHC | 13 | $352,134 | $352,134 |

The following project will not be included in the application to HUD

| Applicant Name | Project Type | File Name | Ranking | Amt Requested | Proposed Funding |
|---|---|---|---|---|---|
| Supportive Housing Communities | Expansion | Expansion-PSH-SHC | N/A | $412,039 | $0 |

**Next steps:**

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Good Afternoon,

As a follow up, the CoC Board voted to approve the ranking priority list yesterday. The following projects from **Roof Above** will be included in the NC-505 CoC application to HUD:

| Applicant Name | Project Type | File Name | Ranking | Amt Requested | Proposed Funding |
|---|---|---|---|---|---|
| Roof Above, Inc. | Renewal | PSH-Roof Above-Homelessness to Homes | 6 | $254,899 | $254,899 |
| Roof Above, Inc. | Renewal | PSH-Roof Above-Moore Place Expansion | 7 | $84,915 | $84,915 |
| Roof Above, Inc. | New | CoC Bonus-Roof Above | 10 | $150,000 | $150,000 |
| Roof Above, Inc. | New | New-PSH-Roof Above-Homeful Homes | 11 | $175,000 | $175,000 |
| Roof Above, Inc. | Renewal | RRH-Roof Above | 14 | $72,184 | $72,184 |

The following project will not be included in the application to HUD:

| Applicant Name | Project Type | File Name | Ranking | Amt Requested | Proposed Funding |
|---|---|---|---|---|---|
| Roof Above, Inc. | New | New-PSH-Roof Above-TROC | | $165,000 | $0 |

**Next steps:**

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| Applicant Name | Accepted or Rejeckted | Project Names | Relative Score | RC Rank | Award Amount |
|---|---|---|---|---|---|
| Mecklenburg County | Accepted | Mecklenburg County CE | 79% | 1 | $63,000 |
| Mecklenburg County | Accepted | Mecklenburg HMIS 2022 | 90% | 2 | $163,000 |
| Supportive Housing Communities | Accepted | Healthcare and Housing | 87% | 3 | $406,870 |
| The Relatives, Inc | Accepted | RRH for Unaccompanied Youth | 100% | 4 | $131,162 |
| Socialserve/Housing Collaborative | Accepted | Home SafeCLT | 78% | 5 | $400,000 |
| Roof Above, Inc. | Accepted | Homeless to Homes Consolidated | 86% | 6 | $254,899 |
| Roof Above, Inc. | Accepted | Moore Place Expansion | 83% | 7 | $84,915 |
| Mecklenburg County | Accepted | HMIS Expansion | 85% | 8 | $200,000 |
| Meckleburg County | Accepted | DV Bonus-Meck Co | 83% | 9 | $85,000 |
| Roof Above, Inc. | Accepted | SECU The Rise on Clanton | 83% | 10 | $150,000 |
| Roof Above, Inc. | Accepted | Homeful Housing | 82% | 11 | $175,000 |
| Mecklenburg County | Accepted | SPC Consolidated FY22 | 69% | 12 | $2,542,688 |
| Supportive Housing Communities | Accepted | Scattered Site I and III | 69% | 13 | $352,134 |
| Roof Above, Inc. | Accepted | Moving Forward, Moving Home | 71% | 14 | $72,184 |
| The Salvation Army | Accepted | TSA Family Rapid Rehousing | 67% | 15 | $290,072 |
| Mecklenburg County | Accepted | Domestic Violence Rapid Rehousing | 60% | 16 | $412,625 |
| Community Link | Accepted | Community Link Meck RRH | 56% | 17 | $262,770 |
| The Salvation Army | Accepted | TSA Rapid Rehousing-2 | 75% | 18 | $179,457 |
| Carolina Cares Partnership | Accepted | RRH for LGBTQ DV Survivors | 73% | 19 | $486,980 |
| Freedom Fighting Missionaries | Rejected | Homeless to Housing | 53% | N/A | $0 |
| Supportive Housing Communities | Rejected | Scattered Site I and III Expansion | 76% | N/A | $0 |
| Roof Above, Inc. | Rejected | The Rise on Clanton | 84% | N/A | $0 |

September 23, 2022

Liz Clasen-Kelly
Roof Above, Inc.
945 N. College Street
Charlotte, North Carolina 28206
lclasen@roofabove.org

RE: Amended and Restated Letter of Intent – Novant Health and Roof Above

Dear Liz:

Novant Health, Inc. ("Novant") previously delivered to Roof Above, Inc. ("Roof Above") that certain Letter of Intent dated as of October 14, 2021 (the "Original LOI") with respect to a partnership opportunity between Novant and Roof Above. Novant now delivers this Amended and Restated Letter of Intent (this "A&R LOI") in order to amend and restate the Original LOI in its entirety.

This A&R LOI outlines our vision of partnership between Novant and Roof Above and is not intended to and shall not constitute a binding agreement between Novant and Roof Above; provided, however, that it is our hope that this letter will serve as an acknowledgment of Novant's commitment until such time as Novant and Roof Above enter into a formal agreement on terms mutually agreeable to Novant and Roof Above.

As part of Novant's mission and purposes as a charitable organization, Novant provides, and makes arrangements for the provision of, charitable, unbiased and culturally appropriate healthcare services for needy, indigent, and underserved persons in the communities in which Novant serves. Accordingly, we have engaged in exploratory dialogue and strategic planning to identify partnership opportunities at Roof Above's permanent supporting housing community containing approximately eighty-eight (88) apartment units located at or near 575 Clanton Road in Charlotte, North Carolina (the "Rise at Clanton").

Novant's vision is to create an exclusive partnership with Roof Above at the Rise at Clanton wherein Novant will offer support to Roof Above to meet the healthcare needs of tenants of the Rise at Clanton ("Tenants"). In furtherance of this goal, Novant is in the process of making an initial contribution of $150,000.00, and is committed to providing annual contributions of $150,000.00 thereafter for the duration of the agreement between the parties, to support Roof Above's employment of one (1) duly qualified registered nurse to eb stationed at the Rise at Clanton on a full-time basis. Additionally, Novant intends to provide a medical home to Tenants not otherwise connected to care by providing appointments at a local

**NOVANT HEALTH**

2085 Frontis Plaza Boulevard
Winston-Salem, NC 27103

medical clinic operated by Novant or its affiliates such as the Novant Health Michael Jordan Clinic. This exclusive project is expected to be developed by the teams of each of Novant and Roof Above

and to commence on or about October 1, 2022 and to expire two (2) years thereafter on or about September 30, 2024.

It is Novant's expectation that Roof Above will permit Novant to select Tenants to occupy five (5) apartment units at the Rise at Clanton (the "Novant Designated Units") based on criteria determined in Novant's discretion; provided, however, that any Tenant(s) selected by Novant must meet the HUD definition of "chronically homeless." As Tenants move out of the Novant Designated Units, Novant will have the right to select new qualified Tenants to occupy such Novant Designated Units. Novant acknowledges and agrees that any Tenant(s) occupying the Novant Designated Units will be subject to the same leasing terms and opportunities as other Tenants in the Rise at Clanton.

In recognition of Novant's commitment to providing unbiased and culturally appropriate care to the communities it serves, the National Committee for Quality Assurance (the "NCQA") has awarded Novant with its Health Equity Accreditation Plus accreditation. In furtherance of such accreditation, and the respective missions of Novant and Roof Above, each of Novant and Roof Above agrees to commit to the following: (i) providing unbiased, culturally appropriate services, resources and/or other interventions to meet the social needs and to mitigate the social risks of Tenants served by the Roof at Clanton, which commitment, as to Novant, may include the utilization of Novant's integrated platforms to refer Tenants to suitable resources, including but not limited to Novant, other health organizations, local non-profits, and county, municipal, or other governmental departments; and (ii) participation in Novant's bidirectional annual partnership evaluation (the "Annual Evaluation"), as required by the NCQA, the purpose of which is to encourage partner organizations to assess and improve the effectiveness of their partnerships, as reported by staff of the involved parties and members of the community served by such partnerships.

Novant, in collaboration with Roof Above, will facilitate such Annual Evaluation, which will include the following: (i) a description of completed and ongoing activities to mitigate social risks and address social needs; (ii) trending of measures to assess performance on goals for social risks; (iii) trending on measures to assess performance on goals for social needs; (iv) feedback from Tenants and other consumer stakeholders; (v) analysis of results, including barrier analyses; (vi) evaluation of program effectiveness; and (vii) review and interpretation of program effectiveness to Tenants and other consumer stakeholders.

If Roof Above agrees with the above, please have this A&R LOI executed by an authorized representative in the space provided on the following page. Novant looks forward to working with Roof Above to finalize an agreement memorializing this initiative to address the healthcare needs of the communities we serve.
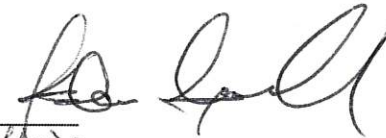
**NOVANT HEALTH**

2085 Frontis Plaza Boulevard
Winston-Salem, NC 27103

Sincerely,

DocuSigned by:

*Ylida Roberson*

AE6B99B1531F4FE...

**Ylida Roberson**
**Director, Community Engagement**
**Novant Health**

**AGREED to and ACCEPTED by:**

**Roof Above, Inc.**

By: *Kaedon Grinnell*
Title: *Chief Program Office*
Date: *9/23/22*

**Shelter Health Services, Inc.**
534 Spratt Street
Charlotte, NC 28206

Office: 704 334-2235
www.shelterhealthservices.com

Providing free
healthcare and
health education
to homeless women
and children.

The Salvation Army of Greater Charlotte (Center of Hope and Booth Commons)
AND
Shelter Health Services, Inc.

Agree to
Work in collaboration to serve households that are eligible for the HUD Domestic
Violence Rapid Rehousing Program

**GOAL:**
Coordinate housing and health care needs to help households get access to health care while in
the shelters and after moving into appropriate housing.

**OBJECTIVES:**
The Salvation Army of Greater Charlotte will provide:
- Onsite office space at one (1) shelter;
- Conduct a housing and psychosocial assessment to help households move into
  appropriate housing;
- Coordinate with the Director of Shelter Health Services, Inc. to assure services are being
  delivered effectively.

Shelter Health Services, Inc. agrees to leveraged services in the amount of $160,000 and will
provide:
- Health care services on-site and off-site for clients;
- Meet with The Salvation Army as needed throughout the agreement period.

In-kind services are available for twelve (12) months starting from the date of the HUD
executed grant agreement.

_____          _____  9/8/2022
The Salvation Army      Date          Shelter Health Services, Inc.      Date