July 12, 2022

CE Oversight Committee Meeting

In Attendance:

Voting Members: Tameka Gunn, Megan Coffey, Sonia Jenkins, Erin Nixon, Mary Ann Priester, Beth Reichert, Kecia Robinson, and James Searcy

Guests: Ron Clark, Branden Lewis, Kenny Robinson, Maurice Collins, Kally Canfield, Nichole St. Aimie-Bonner, Michelle Heatley, Karen Pelletier, James Lee, Dale Cuthbertson, Charece Savage

Administrative:

6/28/22 - Tameka Gunn motioned for approval; minutes approved

June and 4th Quarter data: - Mary Ann Priester

- The total number of Coordinated Entry (CE) in-person assessments decreased to 384,
 456 were reported in May
- The total number of in-person assessments for adult singles and households containing multiple adults both experienced an overall percentage increase. The CEs that were conducted for Adult Singles increased 7% from May while that for households with multiple adults increased 1%
- Households with children decreased from 72 in May to 56 in June, resulting in an overall decrease of 4%
- The overall percentage for the total number of veterans seeking services from CE was 3% in May and had a slight increase to 5% in June. This is typical as the overall percentage is consistently between 3 and 5 percent
- The number of people that reported being chronically homeless immediately prior to the assessment saw a slight decrease from May with the percentage going from 6% to 5%
- The overall percentage of unaccompanied youth seeking CE's services increased to 7% while the overall percentage of parenting youth saw a slight decrease and went from 18% in May to 11% in June
- We're in a process of phasing out of 211 and the data will drop off the data sheet going forward. The June and 4th quarter data is as follows:
 - 211 experienced a drop in the callers that were at risk of homeless and those who were presently homeless
 - The total number of callers that were referred to in-person assessments dropped from 806 to 694 with 99% of callers being referred to the CE hotline

- The total number of callers referred to Prevention Navigation dropped from 44
 in May to 23 in June and the total number of veteran callers had a slight increase
- The overall percentage of people staying in an emergency shelter prior to their CE assessment increased from 10% to 17%. The percentage of those staying in foster care, hospital, jail, and long-term care all remained consistent from May to June
- There was a slight increase in the overall percentage of people that stayed in a hotel or motel using their personal funds
- We're continuing to see a rise in the number of people staying somewhere that isn't
 meant for habitation. There was an increase of 13% in June which is an increase of 14%
 from the beginning of the 4th quarter

CE ReDesign Update: Erin Nixon

- The work group met on July 8th to discuss the refresher info session that will be held on July 13th. It was directed to agencies in the community that wanted to know more about the changes around the CE process. The July 13th refresher will inform the participants of what they can expect when they call the hotline. Erin, Mary Ann, Megan, and Branden will present at the info session
- City and county leadership were informed through the county's board bulletin. A blast also went out through the COC digest letting them know that they can call the hotline instead of 211
- Informational meetings will be held with agencies that express interest in conducting coordinated entry assessments with the clients they serve; MOUs will be given to those that want to conduct assessments
- The next CE ReDesign meeting is scheduled for Friday, July 22nd

Agenda Setting for 7/26/22

- COC Strategic Business Plan
- Data Needs Discussion
- CE ReDesign Update

Provider Updates

None

Grievance Appeal Hearing: Tameka Gunn

Non-voting members were asked to log off the meeting