

**Charlotte-Mecklenburg Built for Zero**  
**April 25, 2022**

**Chronic Homeless Aim: We are committed to reducing chronic homelessness by 20% in 2022!**

- Case Conferencing – Malia Suhren from Roof Above will be taking over as lead, replacing Heather Bartlett.
- Data
  - As of March 30, there are currently 515 people on the chronic by name list. This is down from 523 from January.
  - A small group will be convening to better understand those aging into chronicity.
  - There is also a small pilot starting to help divert people from shelter. The case coordinators (system navigators) will be tracking people with the HMIS team learning more about those who access this resource (new to system, living arrangements prior to homelessness, etc).
- Outflow/Roof Above
  - Rise on Clanton set to one (hopefully) by early June.
  - 88 single room occupancy
  - There are set asides for people remaining for the encampment hotel, high utilizers for emergency departments. Roof Above has received exceptions through Coordinated Entry Oversight Committee.
- Training
  - Mecklenburg County Community Support Services, and the training committees with Homeless Services Network and the CoC are organizing several training opportunities related to Motivation Interviewing, Housing First, and Harm Reduction.
  - Alliance Health is also hosting several trainings, with the next one being on trauma-informed practices. There is also exploration with developing a trauma-informed learning collaborative across housing programs.
  - There was great discussion on helping supervisors support and empower direct staff and in developing future leaders in the field. There are opportunities for agencies to look internally as well as across systems and programs.
- Agency Updates
  - Inlivan will be presenting at June CoC Board meeting on initiative with [Fannie Mae](#) regarding incentives to increase Housing Choice Voucher usage.

