

Charlotte-Mecklenburg Built for Zero
March 28, 2022
Minutes

Chronic Homeless Aim: We are committed to reducing chronic homelessness by 20% in 2022!

- Case Conferencing
 - Reviewed latest draft of procedures.
 - There was a question on whether families who were on BNL would be included in chronic case conferencing or in the family case conferencing. It is possible it would be both being that names would be sorted for both. Karen will confirm with Mary Ann.
 - Stephanie Therrell suggested that Alliance attend and will connect Shaunte Rouse to this work. This addition will help group know status of services. Staff may connect people through the Alliance Access Line- 800-510-9132.
 - Heather Bartlett has been helping to lead case conferencing. She is leaving Roof Above 😞 😞. If anyone is interested in helping with this process, reach out to Karen or Megan.

- Data
 - As of February 28, there were 490 people on the BNL. This is down 33 people from January.
 - Inflow strategies –
 - CE System Navigators are assisting connecting people from CE to housing. We will need to determine a strategy to know if the people diverted are on the chronic BNL.
 - Alliance will have rental assistance available beginning in April. It is short term financial assistance for members. More information forthcoming.
 - Upcoming outflow resources – The community will be increasing outflow with the addition of Roof Above's new PSH as well as when recipients of EHV receive their voucher.
 - PATH needs to be engaged to participate in BFZ.

- Training
 - As the community continues to reopen, it is an appropriate time to invest more in training. Enhancing and refreshing skills will be a way to help empower staff.
 - Both the CoC and Homeless Services Network have a training workgroup who is responsible for identifying and organizing trainings.

- Priorities are: Person Centered Planning, trauma-informed care (including impact on the brain), Motivational Interviewing, Harm Reduction/substance use, and solution-focused problem solving.
- Alliance offers many of these trainings for free.
- Supportive housing contracts include funding and expectations for training on many of these of topics.

Next meeting is Monday, April 25th at 3.