

Charlotte-Mecklenburg Built for Zero
February 28, 2022

Chronic Homeless Aim: We are committed to reducing chronic homelessness by 20% in 2022!

- Welcome & Introductions (Karen Pelletier)
- Partnership with Alliance Health (Stephanie Therrell)
 - Stephanie shared information on Community Health Workers
 - Tailored Plan Transformation will focus on addressing social determinants of health for Medicaid-eligible members.
 - Members in need of a Care Manager referral can contact the main Alliance line at: 1-800-510-9132
 - See attached PPT Care Coordination
- “The Data” – Current, Inflow/Outflow (Mary Ann Priester)
 - Chronic number is beginning to increase.
 - By name consists of 523 people as of January 31st.
 - Inflow is far outpacing outflow. There were 100 people added in January.
 - Deeper dive is needed to understand where people are prior to be added to list.
 - Return from housing – need to determine returning for RRH, PSH, friends/family, etc.
 - Aging in – Mary Ann sharing names of guests who have a disability and 9 months of homelessness with Roof Above Housing Navigation. Limited resources prevent greater work in this area.
 - Return from inactive – It will be helpful to deep dive into where people are returning from (friends/family/RRH/PSH). We will spend time during March meeting reviewing.
 - What are RRH programs doing to ensure people are stably housed at exit? How are they helping to prepare, connecting to resources, etc.?
 - What are PSH programs doing to prevent exits to homelessness? PSH transfer? Landlord advocacy? Connection to services?
 - After gaining greater understanding, perhaps case conferencing could include an inflow focus one week per month.
- Case Conferencing improvements (Mary Ann Priester)
 - See attached.

- Please send all edits/ feedback to maryann.priester@mecklenburgcountync.gov by COB 3/24/22.
- This document will be reviewed with youth, veteran, and families work groups for feedback.
- The final document will be presented to CEOC in April 2022.