

Charlotte-Mecklenburg Built for Zero
January 24, 2022
Meeting Summary

Data:

- Current number of people on chronic by-name list is 485. This is an over 20% reduction in 2021!
- Updated inactive process was approved and effective December 1, 2021. This update is part of the reason for reduction. Other contributing factors are ESG-CV vouchers targeted for people who were highly vulnerable or with long histories of homelessness. This may have impacted a lower number of people aging into chronicity.

Resetting Aim – determining new goal for 2022:

- Census was made that the aim for 2022 is a 20% reduction.
- New PSH units through Roof Above are coming online in the spring, which is key reason for this aim.
- There will be a stronger emphasis on training for case managers in 2022 to help in maintaining people in housing. The community does boast a 95% housing stability rate, but there are opportunities to help individuals with highest needs. More information on training is below.
- Other factors that will impact inflow/outflow:
 - There are people on the chronic by-name list who will be receiving an emergency housing voucher (EHV) as well as current PSH clients transitioning to EHV.
 - Carolinas Care Partnership is conducting a HOPWA needs assessment. This assessment will likely yield more subsidy funding. Shannon will have more information in coming weeks.
 - Shelter Plus Care is hosting a landlord summit to better educate and recruit landlords for SPC. They will provide landlords with resources to support clients such as mobile crisis or access to Alliance. They will also provide information on housing process.
 - Hotel purchases may be possible with American Rescue Plan Act funds.
 - Homeless Services (Shelter Plus Care) is working on developing a transitional housing program for youth.
- Other Updates:
 - There is a Diversion workgroup that is meeting informally to address inflow to homeless system – not specific to chronic homelessness. Reach out to Karen if interested in participating.
 - Barbara Thomas will be presenting a training to case managers regarding substance use and the connection to Housing First. It will include tools to support people on their path to sobriety as well as how to access resources. County staff will be in contact with details.
 - Alliance will be joining this workgroup next month as they are committed to a strong partnership with our homeless system. County staff will be providing

training to their housing team on CoC, Coordinated Entry, and general housing and program information.

- Next meeting: February 28th at 3PM.