

## **DAC Meeting Minutes**

4.14.2021

Members present: Kim Sanders, Shamika Agbeviade, Thomas Montaglione, Allison Winston, Courtney LaCaria, Mary Ann Priester, Megan Coffey, Anna London, Joann Markley, Anisse Puryear

Guests present: Branden Lewis, Erin Nixon, Gregory Denlea, Thais Yeon, Kathryn Firmin-Sellers

Members absent: Liz Clasen-Kelly, Justin Lane, Maya Marshall

Quorum established.

Reviewed March Meeting Minutes. No changes were made. Joann motioned to approve the minutes, with second by Tom. Motion approved.

### Welcome

Today we welcomed new member Anna London, and had introductions from staff who are part of the Equity & Inclusion committee.

### PIT/HIC

Kim presented the draft PIT/HIC data; final data will be presented next month, with data due to HUD on May 14<sup>th</sup>.

### HMIS Sub-Committee

Mary Ann presented the draft HMIS cost-model that the subcommittee has worked on in recent months. In this cost model, the license fee would be set at \$175 per license. The agency would also pay an annual membership fee based on their operational budget. For this fee, the agency would receive a data dashboard, and unlimited access to the learning center, tech assistance and training, and project page setup and workflow management. These figures were reached by evaluating HMIS grant expenditures for 2020 (including software, salary, training etc) and the cost of dashboards. Each agency would fall into a tier (Tiers 1-5) based on operating budget. For agencies with a high number of HMIS users, the cost per license would decrease based on the number of licenses obtained. Allison asked about the timeline on when agencies would be billed if this is approved; Mary Ann responded that we bill annually and the grant cycle starts 4/1 each year. This would go into effect in April of 2022 if finance approves of the model. Erin noted that part of the rationale for this cost model is to keep the price the same each to keep costs more consistent for agency planning purposes.

Mary Ann also discussed the Data Quality Standards that the committee has been editing in recent months. For data timeliness, HUD would like us to update all data in real time, but we realize this is a hard task, and we have updated our standards from 5 days to 3 business days. The next major change was the data completeness standards, which now aligns with the CoC APR as well as County standards for projects receiving County funding.

### CoC Board Data Request

Courtney presented Stella data comparing 2019 and 2020 Returns from Permanent Destinations by race, and 2019 and 2020 Exits to Permanent Housing by race. Kathryn would like to see this data side by

side with total population numbers. Courtney also presented on the One Number and went over the data dashboard. We focused on looking at race and ethnicity as reflected in the One Number. The dashboard also the overall population by race for Mecklenburg County for comparison; black/African American households are overrepresented in the homeless system. Kathryn would like to see data like this on a rolling basis. She also wondered if it was possible to create a control group by barriers to housing. It is possible that the HMIS team could build out additional questions related to barriers if needed; we will evaluate the questions currently in HMIS.

### Benchmarks

Allison went back over the benchmarks that we have discussed in the past; we are currently looking at RRH and PSH programs. The benchmarks for RRH are as follows:

- Length of time from program intake to housing move in date: 60 days
- Returns to homelessness within two years: 20%
- Percent of exits to permanent housing: 80%
- Percent of clients who maintain or increase their income: 70%

The benchmarks for PSH are as follows:

- Housing retention: 90%
- Length of time from program intake to housing move in date: 90 days
- Percent of negative exits rehoused within 6 months: this measure is TBD, will need to build a report to pull for all providers.
- Percentage of exits to a positive destination: 45%

### SPMs

Kim presented the new data dashboards; these were created by Gaither Dynamic and display the SPMs by fiscal year (October 1 2019 – September 30 2020) as well as the 'rolling' data (April 1 2020 – April 30 2021).

The next DAC meeting will be May 12 at 10am.