# **DAC Meeting Minutes**

#### 1.13.2021

Members present: Kim Sanders, Shamika Agbeviade, Thomas Montaglione, Allison Winston, Mary Ann Priester, Anisse Puryear, Megan Coffey, Melissa Corzine, Joann Markley, Courtney LaCaria

Guests present: Branden Lewis, Erin Nixon, Rosalyn Jacobs, Timica Melvin, Lisa Adams, Maya

Members absent: Liz Clasen-Kelly, Justin Lane

#### Quorum established.

Reviewed December Meeting Minutes. No changes were made. Shamika motioned to approve the minutes, with second by Thomas. Motion approved.

#### **HMIS Subcommittee**

Did not meet due to conflicts over the holidays; next meeting will be on Jan 27 and we will be looking to revise data quality standards.

# **LSA Updates**

LSA remains due on January 15 though there are still issues on the vendor side. Over the last month many data corrections have been made, in particular there were issues with missing client location and relationship to head of household errors.

### PIT/HIC

Due to Covid the PIT will look different this year. Trying to keep safety in mind, we have made plans to provide the best possible data under these circumstances. We will not be doing the locally generated questions (typically given to unsheltered and sheltered populations) given that this requires volunteers and close contact with others. We will be relying on HMIS as our primary source of data; Street Outreach teams will be making contact with clients and exiting those are who no longer known to be unsheltered. Our approach has been approved by HUD. The PIT date is January 27, 2021.

Results will still be presented in the State of Housing and Homelessness document, though we are encouraging our community to rely more on the One Number. Reports are being worked on to refresh this number, as well as incorporating race/ethnicity data, and we hope to unveil this later this month.

#### **DAC Vacancies**

The CoC has emailed out information and instructions to the community regarding how to apply to be a part of the DAC. We hope to vote on new members at our February meeting.

### **Data Review and Vote**

Mary Ann presented regarding her thesis project for her doctoral program; the work is related to the VI-SPDAT and racial equity. Research questions include whether race is a predictor of housing outcomes,

and which subscales on the VI-SPDAT predict vulnerability/housing needs across racial groups and/or sub-population types. Mary Ann will not pull the data herself to avoid the perception of any ethical issues; the request is to receive this de-identified data.

Tom asked whether this would include all ages or just adults; Mary Ann stated all clients though they would be only identified by client ID. She will likely look at effects on different age brackets, such as 5-11. Motion to approve by Megan, second by Kim. No dissent, motion passes.

## System Performance Measure Monthly Updates

The group went over the December SPM updates, with the caveat that the measures are currently including PIT projects due to the LSA.

First time homeless (ie newly homeless) numbers did increase for the first time in several months. Mary Ann noted that the winter shelters did begin entering data in December, and veteran homelessness is increasing, both of which are likely affecting this number.

## Performance Measures

The CoC wants to establish performance measures for the system, as well a few measures to focus on that are specific to each provider type, ie street outreach, shelter, prevention, permanent housing. Data quality measures, which could come from the APR, also need to be set.

Allison Winston went over possible performance measures including:

**Street outreach**: possible measures include percent of positive exits, percent of outreaches that lead to a date of engagement, and data quality. Note that HUD measures a "positive exit" in SO as moving from a place not meant for habitation to ANY other indoor location, even emergency shelter. DQ error rate is generally no greater than 5%. Allison noted they were often tracking outputs rather than outcomes. LOS is a tricky measure for SO as providers often leave entries open when they don't know where the clients is and if he or she will be returning.

HMIS team to re-read metrics for SO exits/successful exits and double check if that is just PH or if it's including the ES entries. {update per HUD regarding SPM 7: "For street outreach projects, nearly every exit is considered a positive exit because it means a person has left the street and has moved to some form of shelter. For all other project types, this measure evaluates whether persons in those projects moved to permanent destinations or not."}

**Emergency shelter**: possible measures include percent of positive exits, percent of unknown exits, LOS, number of long-term stayers, bed utilization, and data quality. Data quality could UDEs, annual assessments, and unknown exits, or stick to 5% error rates. Megan suggested not including the SSN error rate in the 95% as not everyone wants to provide the full SSN. Anisse said she is usually seeing 20% positive exits as well, and about 67 days for average LOS, unknown exits is about 3%. Melissa noted that right now a lot of people are in hotels due to covid so the LOS is increasing.

**Rapid Rehousing**: possible measures include: length of time from intake to HMID, returns to homelessness in 2 years, % of exits to permanent housing, % who maintain or increase income, and data quality measures.

**PSH**: possible measures include: housing retention, length of time from intake to HMID, % of negative exits rehoused within 6 months, exits to permanent housing, % who maintain or increase income, and data quality measures.

**Transitional housing**: possible measures include the % of positive exits, bed utilization, income, length of stay, and data quality measures

**Prevention**: possible measures include the number of diversions from shelter, % that do not enter shelters/homelessness within 1 year.