

February 9, 2022

CE Oversight Committee Meeting

In Attendance:

Trish Hobson, Mary Ann Priester, James Searcy, Rosalyn Allison-Jacobs, Megan Coffey, Branden Lewis, Kecia Robinson, Beth Reichert, Hannah- Marie Warfle, Tameka Gunn, Maurice Collins, Sonia Jenkins, Erin Nixon, James Lee, Hope Marshall, Kally Canfield, Timothy Williams, Brian Battle

Welcome, Intro, Overview of Agenda – Trish Hobson

Vote: Approval of Minutes – Minutes were approved.

Revision of the Standards from CofC – Erin Nixon and Branden Lewis

- Written standards are a requirement from HUD – standards guide how projects should operate (requirements and outcome measures)
- Have a draft, but need to make updates. Each agency and program must have a grievance process for participants (must be presented at entry, and provide staff assistance if needed, process for how the outcome is communicated, and a non – retaliation policy for those clients that file a grievance. Client also must have an appeal process to appeal to a higher level. Currently, standards state that grievance would then be heard by the CE oversight committee. The question is – does the appeal need to come to CE oversight? Or is there a different place that it needs to come to?
- Currently, there have been no appeals that have come to the CE oversight.
- CEOCs policy and procedure states that the decision by CEOC is final.
- Agency would need to have their own internal appeal process, then the client could appeal to the CEOC.
- Additional concerns: Who helps the client move through the process (especially if there is an issue with staff at the agency level). The chair of the committee could assign a Navigator to assist the client through the process.
- Decision was made that the appeal process should remain with the CEOC but should be a smaller subgroup of the larger committee.

Proposed Supplemental Prioritization Tool: - Maryann Priester

- MaryAnn reviewed the process the prioritization tool subcommittee completed to come to the new prioritization tool. (see attached powerpoint).
- Vote held to adopt the prioritization tool supplemental questions to the current VISPDAT tool being used. **Motion passed unanimously**

Update on Coordinated entry Assessment:

- Been on hold due to the assessors wanting to observe an assessment being done.
- Suggestion is we wait for the evaluations to come back before we revisit the conversation of what data we want to see reported to this committee.
- Initial Draft Evaluation should be provided on February 26th.
- The meeting after the initial evaluation is presented we will revisit the data conversation.

Agency Updates:

- United Way has opened up an additional round of EFSP funding.
- Roof Above – Tryon campus has been shut down and guests moved to a hotel. Hope to be able to open up the front door of the shelter system this week. The winter shelter continues to welcome guests on a nightly basis.
- Reminder to take care of ourselves so we can continue to take care of others.