January 12, 2021

CE Oversight Committee Meeting

In Attendance:

Trish Hobson, Mary Ann Priester, James Searcy, Rosalyn Allison-Jacobs, Megan Coffey, Branden Lewis, Kecia Robinson, Beth Reichert, Hannah- Marie Warfle, Tameka Gunn, Maurice Collins, Sonia Jenkins, Brian Battle, Hope Marshall, Erin Nixon

Welcome, Intro, Overview of Agenda – Trish Hobson

Vote: Approval of Minutes – Minutes will be presented for approval at the next regular meeting.

Prioritization policy evaluation data– Mary Ann Priester:

- Implementation of the policy 7/31/2020 and 49 have been housed since that time.
- On an equity note – whites are being housed at a higher rate 32% than previously 19%, and African-Americans at a lower rate, 68% than the previous 81% so starting to see some disparity.
- Prioritization Tool Workgroup meeting 1/13/21 on selected tool and additional questions to add. After review by several groups including law enforcement, peer supports, persons with lived experience, the group will bring the tool back to the CEOC.
- Will also need to redo the prioritization policy to reflect the new tool and bring it back to CEOC as well.
- Bottleneck reported between being matched and getting application completed
  - ➢ How can we increase the completion rate?
  - ➢ System navigators is one tool to move applicants through more quickly and increase capacity of the system
- New funding coming in from state for homelessness prevention with contracts awarded February/March 2021
  - ➢ Will need process/tool for referring for those programs and prioritizing from CE
  - ➢ MAP has already done a lot fo this research and found there are numerous tools out there
  - ➢ How do we approach integrating prevention in CE?
  - ➢ What other COC workgroups might handle pieces of this as well?
  - ➢ Do prevention cases make it to CE or just those at imminent risk?
  - ➢ Question: is change needed in 211 workflow?
  - ➢ Prevention needs to be more than just 14 days out, example runaways
  - ➢ Do prevention clients need full CE
    - o Abbreviated version already available (crisis assessment)
  - ➢ Subcommittee assigned to work on this issue – Erin, Tomeka, MAP, Megan, Trish, Hannah-Marie
  - ➢ Observations of data – 11 placed in housing with prioritization tool, what is average wait to be housed compared to without tool
    - o Is there really a bottleneck?
    - o Match process timeline – 14 days from match to enrollment needs more enforcement

- o Have match and housed date in data but not intake date due to many factors, will seek to track moving forward
- ➢ Racial disparity – wait to see if new tool helps resolve
  - o Consultants coming to take a look at the data and this will fall under their project
  - o CEOC should help formulate the research questions
  - o Need more understanding of casual factors for efficient use of funds
  - o Question – who enters shelter and who is losing housing and returning – what does the population look like/characteristics
  - o What is the role of the CEOC to determine what programs are doing to prevent?
  - o Does CE play a part in losing housing and how can we address it?
  - o What can CEOC push to other groups to work on?

211 Data Review

- Decrease in callers at risk of homelessness, fewer referrals for full assessments from hotline, fewer referrals to transitional housing as well
- Decrease in referrals to Motel Eviction Program and fewer called more than once
- Not all veterans referred to VBH even thought part of 211 workflow
- 62 at-risk referrals to CE even though not part of workflow
  - o Question: What are the outcomes? Currently do not track where they were referred
  - o Do not have great data about where people end up after calling 211, but it is not time-bound so can show up months after the referral so cannot bind it to specific monthly report
- Next meeting – What data would be helpful to CEOC? Currently collecting and what would we like to see collected to better understand what is happening