



Charlotte-Mecklenburg Continuum of Care

2020 Accomplishments

CoC Governance

- Governing Board seated in January 2020
- Board has 2 seats for people with lived experience in homelessness that are filled
- Most CoC committees and workgroups have at least one member with lived experience in homelessness
- Our CoC currently has 58 member agencies & 14 individual members
- At the suggestion of the Equity & Inclusion Committee, the CoC Board adopted the equity choice points model to use when reviewing policies requiring a Board vote
- At the recommendation of the Coordinated Entry Oversight Committee, the Board approved the Temporary Housing Prioritization Policy in order to prioritize those with high COVID risk factors for housing

CoC Member Agencies

- All agencies had to pivot their service delivery due to COVID-19
- Successful collaboration to set up non-congregate shelters to promote social distancing
- Agencies collaborated to assist households living in hotels to prevent evictions
- Roof Above purchased Hill Rock Estates and a hotel to offer more permanent, affordable housing in our community
- Socialserve sponsored a virtual landlord consortium

COVID-19

- The CoC Board adopted the Home4Good COVID-19 Framework to assist with coordinating our community's response to homelessness during the pandemic
- Using COVID-related funding to find creative solutions:
 - Roof Above dorms
 - the program model used by United Way, Social Serve, Roof Above, Salvation Army and The Relatives to offer Rapid Rehousing, which was replicated to offer subsidy to clients leaving hotels.

Funding

- The CoC awarded 2 rounds of NCDHHS ESG funds and is in the process of awarding a 3rd round totaling over \$5.5MIL in our community
- Prevention planning grant: Evaluate Upstream

Looking Ahead to 2021

- The FY19 Planning Grant will allow us to work with an outside consultant to evaluate our CoC using a race/equity lens and implement their suggestions
- The Board will hold a strategic planning session in January

Most importantly, each agency continued offering services to ensure clients can still access housing. This took a lot of creativity, collaboration and compassion.