

December 01, 2020

CE Oversight Committee Meeting

In Attendance:

Trish Hobson, Mary Ann Priester, James Searcy, Rosalyn Allison-Jacobs, Megan Coffey, Branden Lewis, Beth Reichert, Tameka Gunn, Sonia Jenkins, Hope Marshall, Chanda Scott, Kally Canfield, Kecia Robinson, Maurice Collins

Welcome, Intro, Overview of Agenda – Trish Hobson

Prioritization Policy Evaluation: MAP

- Under the temporary Prioritization Policy, the CEOC is committed to performing an evaluation to answer the question: is the tool effective and equitable?
- Prioritization and Match since 7/31/2020
 - 88 households matched, 13 unmatched
 - 49 enrolled
 - 3 housed
 - 2 scheduled intakes
 - 21 working on application/being outreached or engaged
 - Additionally, matched after 7/31/2020
 - 2 households in focused case conferencing
 - 17 enrolled/engaged in housing search
 - 57 housed
- Effectiveness – tools provided to agencies
 - Met/trained RRH and PSH providers
 - Met/Trained Chronic case conference group and new programs
 - Training new programs as they come on board
 - Going well so far, transparent process
 - Many are being housed, just not as many matched through this process yet
 - Lag/Slow down in getting documents together for application and finding/engaging clients
 - Active recruitment in encampments and do have some enrolled from by name list
 - Outreach workers meeting clients where they are to engage, some are not chronic homeless so not meeting definition/threshold
- Equity
 - Racial distribution is consistent with other homelessness data,
 - Prior tool 79% Af-Am, 16% white
 - Placements 81% Af-Am, 19% white
 - Match 82% Af-Am, 18% white
 - Singles slightly different with whites matches at slightly higher rate than in population
 - COVID scores comparable, no disparity
 - Ethnicity is comparable as well, do have data and can report in future if needed

- Return to homelessness possible increase based on this one month's data (October 2020)
- CE policy tool – extended meetings of group work, ongoing
- Is the tool doing what we thought it would do?
 - Seems prioritization and matching are working but have only had a few housed
 - Veterans – caseload sizes 45+, question of what the case manager's role is
 - Enroll, assist with documents, application, find housing or just refer
 - Difficult to be hands-on, try to focus on case management and find housing when inventory is low
 - Plan is to review monthly and look at additional issues
 - Case manager role important to define as different at various agencies, as well as eligibility criteria varies by agency
 - Housing Navigators – step in at this point to help find units,
 - Also found in Homelessness Prevention Project from people with lived experience repeatedly voicing need for and help from navigators is crucial
 - Should COC lobby for more of these? Should be accessible to all agencies? Navigators at COC level and provide peer support
 - Can be built in case management roles to normalize navigation
 - Both/And – peer support and case management, less stigmatization, cross training, both groups benefit
 - We have standards for programs so why should we not have them for case managers? Need written standards and expectations across agencies

Community Updates:

Trish Hobson shared: the Relatives conducted their first on-site Coordinated Assessment last week!

James Searcy shared: Promise Resource Network is working on getting trained as a Coordinated Assessment site as well since being approved recently. They are excited to start.

Rosalyn Allison-Jacobs Evaluate upstream: Launched design thinking phase to begin in January 2021.

VA – Housing Navigator hired for the Charlotte area. More transitional housing beds available in Charlotte and can house Vets not eligible for HUD VASH.

Call ended at 12:03