

# HOUSING DATA SNAPSHOT

CHARLOTTE-MECKLENBURG

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## BY THE NUMBERS

This snapshot provides information on progress in the work to end and prevent homelessness in Charlotte-Mecklenburg. Three sections are included that illustrate housing needs and successes. In addition to data, each section provides an overview and detailed explanations to describe what the numbers mean and why it matters.



### ONE NUMBER

The total number of actively homeless individuals in the community



### MOVEMENT INFLOW & OUTFLOW

A closer look at the number of individuals who move into and out of homelessness



### COORDINATED ENTRY

Quarterly data on individuals and households seeking housing assistance

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# ONE NUMBER

The **One Number** is a count of the total number of individuals and households within one list who are experiencing homelessness and in need of housing in Charlotte-Mecklenburg. The number is generated from data in the Homeless Management Information System (HMIS) and includes single adults, youth, veterans, chronic homelessness and individuals in families with children. Whereas the Point-in-Time Count provides a one-night snapshot of the number of people experiencing sheltered and unsheltered homelessness, the One Number provides a more accurate picture of who is experiencing homelessness across the community.

The first One Number will be released as part of the 2019 State of Housing Instability & Homelessness Report. After its initial release, it will be posted monthly here.

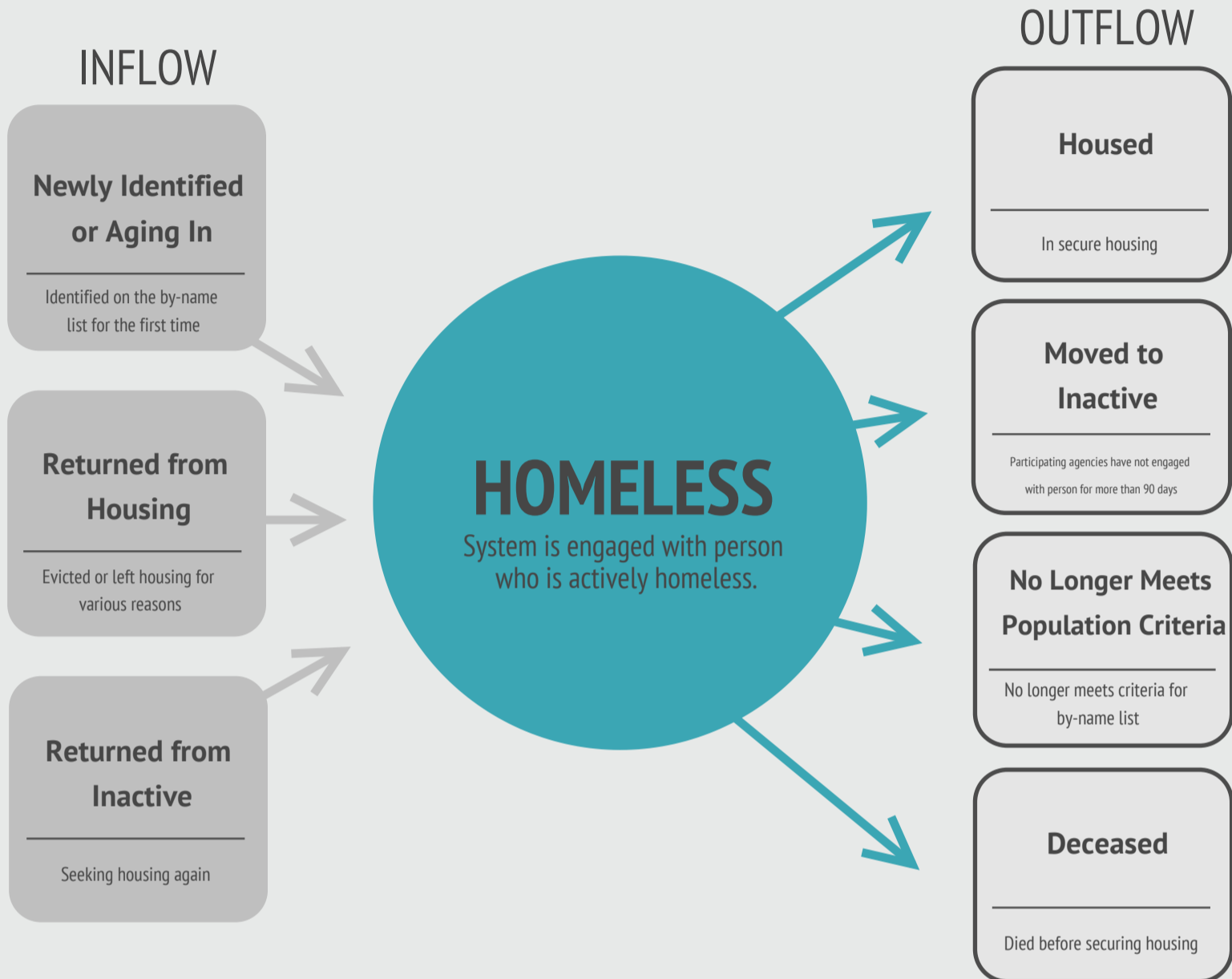
# ONE NUMBER

WILL BE RELEASED IN 2019 STATE OF HOUSING  
INSTABILITY & HOMELESSNESS REPORT IN SUMMER 2019



# MOVEMENT: INFLOW & OUTFLOW

The by-name list totals provide the number of individuals who are actively homeless and the number that have moved into permanent housing. In addition, there is a monthly snapshot of inflow and outflow for each by-name list. Currently, Charlotte-Mecklenburg has a by-name list for individuals experiencing chronic homelessness and veterans experiencing homelessness. Below is a visualization of the inflow and outflow data for the by-name lists.



## BY-NAME LIST TOTALS

DATA UPDATED JUNE 30, 2019

Total number of people actively homeless and housed on by-name list. **Chronic homelessness** data is from January 2015 to present.

**Veteran homelessness** data is from January 2015 to present. Of the 297 homeless veterans, 32 are also chronically homeless.

### HOMELESS

**450**

CHRONIC HOMELESS

**297**

VETERANS

### HOUSED

**869**

CHRONIC HOMELESS

**1,017**

VETERANS



# DEEP DIVE: COORDINATED ENTRY

## APRIL - JUNE 2019

This information provides a closer look at Coordinated Entry, which serves as Charlotte-Mecklenburg's portal to reconnect individuals and families who are literally homeless, or those at imminent risk of becoming homeless to an existing available shelter or housing resource. Calling NC 2-1-1, which is a service provided by United Way of Central Carolinas, is the first step to access assistance; but, in cases where there is an immediate crisis, households might bypass the step of dialing 2-1-1 in order to enter emergency shelter. There is not currently a by-name list for all individuals and families accessing Coordinated Entry. The data below is updated quarterly. To see a table with data from the full fiscal year (July 2018 - June 2019), click [here](#).



# 1,809

**TOTAL NC 2-1-1 CALLS  
FOR HOUSING  
ASSISTANCE**

The total number of calls for housing assistance.

# 1,619



**REFERRALS TO AN IN-  
PERSON COORDINATED  
ASSESSMENT**

The total number of referrals made to an in-person Coordinated Entry assessment from households who called 2-1-1 and were at-risk of or currently experiencing homelessness.



# 1,159

**HOUSEHOLDS WHO  
RECEIVED AN IN-PERSON  
COORDINATED  
ASSESSMENT**

The total number of households who received an in-person Coordinated Entry assessment. Not all households who receive a referral show up for an in-person assessment within the same month as the referral and some do not go through with the assessment after their referral is made.

# 386



**HOUSEHOLDS PER MONTH  
WHO RECEIVED AN IN-  
PERSON COORDINATED  
ASSESSMENT**

The total number of households who received an in-person Coordinated Entry assessment per month.